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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of October 15, 2025

2022-00261 RECEIVED: 08/23/22 FILED: 08/23/22 FINAL: 09/22/22 REOPENED:

SUSPENSION DATE:

CASE NATURE: CHAU HOME IMPROVEMENT

CASE CODE

Damage Prevention

HEARINGS:

09/30/22 Formal Hearing

INDEX OF EVENTS:

09/22/22 Order Entered: 1. The hearing scheduled for September 30, 2022 is canceled. 2. The Commission's

investigation of Damage Incidents 53697 and 53698 are hereby dismissed with prejudice.3. These

cases are closed and are removed from the Commission's docket.

09/06/22 Letter Filing Memo into the Record

08/23/22 Order Entered: 1. Chau Home Improvement shall submit to the Commission, via email sent to

PSCED@ky.gov with the case number of this proceeding in the subject line of the message, a written

response to the allegations contained in the Staff Incident Report within 20

days of receipt of this Order. 2. Chau Home Improvement shall appear on September 30, 2022, at 9 a.m. Eastern Daylight Time, in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violation of the Underground Facility Damage Prevention Act. 3. The September 30, 2022 hearing shall be conducted via video conferencing. 4. Chau Home Improvement shall attend the hearing

by using the following link:

https://global.gotomeeting.com/join/308551245; information and instructions are attached to this Order as Appendix B. 5. Chau Home Improvement shall notify the Commission at least ten days prior to the hearing if Chau Home Improvement is unable to appear by video conferencing and will therefore

appear in person.

Total Number of Cases: 1