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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of December 13, 2025***2022-00260**

RECEIVED: 08/22/22

FILED: 08/22/22

FINAL: 09/22/22

REOPENED:

SUSPENSION DATE:

CASE NATURE: CHAU HOME IMPROVEMENT

**CASE CODE**

Damage Prevention

**HEARINGS:**

09/30/22 Formal Hearing

**INDEX OF EVENTS:**

09/22/22 Order Entered: 1. The hearing scheduled for September 30, 2022 is canceled. 2. The Commission's investigation of Damage Incidents 53697 and 53698 are hereby dismissed with prejudice. 3. These cases are closed and are removed from the Commission's docket.

09/06/22 Letter Filing Memo into the Record

08/22/22 Order Entered: 1. Chau Home Improvement shall submit to the Commission, via email sent to PSCED@ky.gov with the case number of this proceeding in the subject line of the message, a written response to the allegations contained in the Staff Incident Report within 20 days of receipt of this Order. 2. Chau Home Improvement shall appear on September 30, 2022, at 9 a.m. Eastern Daylight Time, in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violation of the Underground Facility Damage Prevention Act. 3. The September 30, 2022 hearing shall be conducted via video conferencing. 4. Chau Home Improvement shall attend the hearing by using the following link: <https://global.gotomeeting.com/join/308551245>; information and instructions are attached to this Order as Appendix B. 5. Chau Home Improvement shall notify the Commission at least ten days prior to the hearing if Chau Home Improvement is unable to appear by video conferencing and will therefore appear in person. 6. Any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky, and such representation includes the filing of papers with and appearances at hearings before the Commission.

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Total Number of Cases: 1