DOC11R   **Case Management System - KY Public Service Commission**

Regular Cases Before the Commission as of May 25, 2026

2022-00260   RECEIVED: 08/22/22   FILED: 08/22/22   FINAL: 09/22/22   REOPENED:
                                                SUSPENSION DATE:
   CASE NATURE: CHAU HOME IMPROVEMENT

CASE CODE
Damage Prevention

HEARINGS:
09/30/22   Formal Hearing

INDEX OF EVENTS:
   09/22/22   Order Entered: 1.   The hearing scheduled for September 30, 2022 is canceled. 2.   The Commission's
                     investigation of Damage Incidents 53697 and 53698 are hereby dismissed with prejudice. 3.   These
                     cases are closed and are removed from the Commission's docket.
   09/06/22   Letter Filing Memo into the Record
   08/22/22   Order Entered: 1.   Chau Home Improvement shall submit to the Commission, via email sent to
                     PSCED@ky.gov with the case number of this proceeding in the subject line of the message, a written
                     response to the allegations contained in the Staff Incident Report within 20
                     days of receipt of this Order. 2.   Chau Home Improvement shall appear on September 30, 2022, at 9
                     a.m. Eastern Daylight Time, in the Richard Raff Hearing Room of the Commission's offices at 211
                     Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged
                     violation of the Underground Facility Damage Prevention Act. 3.   The September 30, 2022 hearing
                     shall be conducted via video conferencing. 4.   Chau Home Improvement shall attend the hearing by
                     using the following link:
                     https://global.gotomeeting.com/join/308551245; information and instructions are attached to this Order
                     as Appendix B. 5.   Chau Home Improvement shall notify the Commission at least ten days prior to the
                     hearing if Chau Home Improvement is unable to appear by video conferencing and will therefore
                     appear in person. 6.   Any partnership, corporation, or business entity (including a limited liability
                     company) must be represented by an attorney licensed to practice law in Kentucky, and such
                     representation includes the filing of papers with and appearances at hearings before the Commission.

Total Number of Cases: 1