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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of January 29, 2026***2021-00319**RECEIVED: 08/03/21 FILED: 08/03/21 FINAL: 02/10/22  
SUSPENSION DATE:

REOPENED:

CASE NATURE: Donald Roberts, Complainant; Dexter-Almo Heights Water District, Defendant

**CASE CODE**

Complaints - Service

**UTILITIES:**

Dexter-Almo Heights Water District

**INDEX OF EVENTS:**

02/10/22 Order Entered: 1. Mr. Roberts's complaint is dismissed. 2. A copy of this Order shall be served upon Mr. Roberts by U.S. mail to 112 O'Bryan Circle, Almo, Kentucky 42020. 3. This case is closed and removed from the docket.

01/24/22 Dexter-Almo Heights Water District Response to Commission Staff Letter

01/21/22 Letter Dated 01/20/2022 Filing Document into the Record

01/20/22 Letter Filing Document into the Record

01/14/22 Letter Filing Document into the Record

12/07/21 Dexter-Almo Heights Water District Response to Commission Staff Request for Information

12/06/21 Donald Roberts Response to Commission Staff Request for Information

11/29/21 Order Entered: 1. The Commission shall take custody of Dexter-Almo Heights District's meter serial number 01328549 and schedule testing by a certified meter tester. 2. The test results shall be filed into the case record once completed.

11/15/21 COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO DONALD ROBERTS

10/06/21 Donald Roberts Request

09/23/21 Donald Roberts Follow-Up Response

09/09/21 Donald Roberts Response to Dexter-Almo Heights Water District

08/30/21 Dexter-Almo Heights Water District Answer to Complaint and Response to Commission Order

08/18/21 Dexter-Almo District is HEREBY ORDERED to: 1. Satisfy the matters complained of or file a written answer to the complaint within ten days from the date of entry of this Order. 2. If Dexter-Almo District files a written answer, the answer shall include all service orders for Mr. Roberts's account for the past five years, the results of any meter tests conducted in the past five years, and any information concerning all metering equipment installed at Mr. Roberts's residence during the past five years. 3. A copy of this Order shall be mailed to Mr. Donald Roberts, by U.S. mail, at 112 O'Bryan Circle, Almo, Kentucky 42020.

08/09/21 Acknowledge Receipt of Filing

08/03/21 Donald Roberts v. Dexter-Almo Heights Water District

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Total Number of Cases: 1