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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 08, 2026

2020-00161 RECEIVED: 05/07/20 FILED: 05/07/20 FINAL: 11/19/21 REOPENED: SUSPENSION DATE:

CASE NATURE: Judy M. Handshoe, Complainant; Duke Energy Kentucky, Inc., Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Duke Energy Kentucky, Inc.

INDEX OF EVENTS:

11/19/21	Order Entered: Ms. Handshoe's formal complaint is dismissed with prejudice and is removed from the Commission's docket.
08/05/21	Order Entered: Within 20 days of the date of this Order, Ms. Handshoe may file additional information into the record in support of her complaint.
10/27/20	Duke Energy Kentucky, Inc. Answer to Complaint and Motion to Dismiss
10/16/20	Order Entered: Duke Kentucky is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the Complaint within ten days from the date of entry of this Order.
07/28/20	Judy Handshoe Response to Commission Order
07/10/20	Order Entered: 1. Within 20 days of the date of this Order, Ms. Handshoe shall file the with the Commission copies of bills issued to Ms. Handshoe by Duke Kentucky for the time for which Ms. Handshoe alleges she was overbilled. 2. Pursuant to the Commission's Order in Case No. 2020-00085, any documents filed pursuant to ordering paragraph 1 shall be filed by electronic mail at PSCED@ky.gov, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents.
05/21/20	Acknowledge Receipt of Filing
05/07/20	Judy M. Handshoe v. Duke Energy Kentucky, Inc.

Total Number of Cases: 1