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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of March 21, 2026***2020-00033**

RECEIVED: 02/03/20

FILED: 02/03/20

FINAL: 06/10/22

REOPENED:

SUSPENSION DATE:

CASE NATURE: Robert D. Hobby, Complainant; Kentucky-American Water Company, Defendant

**CASE CODE**

Complaints - Service

**UTILITIES:**

Kentucky-American Water Company

**INDEX OF EVENTS:**

06/10/22 Final Order Entered: 1. Kentucky-American shall calculate an average of Mr. Hobby's water usage during the period in question and charge him accordingly. 2. This case is hereby closed and removed from the Commission's docket.

03/21/22 Kentucky-American Water Company Response to Commission Staff Second Request for Information

03/04/22 COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO KENTUCKY-AMERICAN WATER COMPANY

08/02/21 Order Entered: Mr. Hobby shall have until September 2, 2021, to file additional information into the record in support of his complaint.

03/23/20 Kentucky-American Water Company Response to Commission Staff Initial Request for Information

03/13/20 Robert D. Hobby Answer to Defendants Reply and Motion to Deny Defendants Motion to Dismiss

03/13/20 Robert D. Hobby Response to Commission Staff Initial Request for Information

03/12/20 Commission Staff's Initial Request for Information to Robert D. Hobby

03/12/20 Commission Staff's Initial Request for Information to Kentucky-American Water Company

02/21/20 Kentucky-American Water Company Answer to Complaint and Motion to Dismiss

02/11/20 Pursuant to 807 KAR 5:001 , Section 20, Kentucky-American is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of entry of this Order. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001 , Section 4(10), encrypt or redact the paper so that personal information cannot be read.

02/05/20 Acknowledge Receipt of Filing

02/03/20 Robert D. Hobby vs. Kentucky-American Water Company

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 Total Number of Cases: 1