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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 02, 2025

RECEIVED: 12/19/19 FILED: 12/19/19 FINAL: 11/05/20 REOPENED: 2019-00457

SUSPENSION DATE:

CASE NATURE: Brandon and Tabitha Swafford, Complainants; North Manchester Water Association, Inc., Defendant

CASE CODE

Complaints - Service

UTILITIES:

North Manchester Water Association, Inc.

Jerry Rice Subpoena

09/10/20

HEARINGS:

09/29/20 Formal Hearing

IN

9/29/20	Formal Hearing
NDEX OF EV	/ENTS:
11/05/20	Final Order Entered: 1. The Swaffords' complaint has been satisfied and is dismissed. 2. This matter is closed and removed from the Commission's docket.
10/30/20	North Manchester Water Association, Inc. Response to Commission Staff Post-Hearing Request for Information
10/06/20	Notice of Filing Hearing Documents
10/05/20	IT IS THEREFORE ORDERED that the parties are relieved of the requirement to file monthly status reports.
09/30/20	Commission Staff's Post-Hearing Request for Information to North Manchester Water Association
09/30/20	Order Entered: 1. Post-hearing data requests, if any, shall be filed upon North Manchester Water Association, Inc. on or before Friday, October 2, 2020. 2. Responses to post-hearing data requests shall be filed on or before Friday, October 30, 2020. 3. This case shall stand submitted for a decision by the Commission effective 12:01 a.m., Eastern Daylight Time, on Saturday, October 31, 2020.
09/23/20	Letter Filing Document into the Record
09/22/20	Order Entered: 1. North Manchester Water's President, Steve Davis; Vice President, Bill Hurd; Treasurer, Bobby Wolfe; Directors Henry Smith, Ted Woods, Carl Gregory Hoskins, and Carl David Crawford; and engineering contractor, Michael K. Maggard, Sisler-Maggard Engineering, PLLC, shall appear at the September 29, 2020 evidentiary hearing to provide testimony regarding the complaint
	failed by Brandon and Tabitha Swafford. 2. Tabitha Swafford shall appear at the September 29, 2020 evidentiary hearing to
	provide testimony regarding the complaint filed by Brandon and Tabitha Swafford. 3. The subpoena issued to Josephine Gross is canceled. A copy of this Order shall be mailed to North Manchester Water, which is the last known address for Ms. Gross. 4. The subpoena issued to Lonnie Hensley is canceled. A copy of this Order shall be mailed to
	North Manchester Water, which is the last known address for Mr. Hensley. 5. The subpoena issued to Jerry Rice is canceled. A copy of this Order shall be mailed to North Manchester Water,

	which is the last known address for Mr. Rice.
09/22/20	Carl David Crawford Subpoena
09/22/20	Bill Hurd Subpoena
09/22/20	Henry Smith Subpoena
09/22/20	Carl Gregory Hoskins Subpoena
09/21/20	Brandon and Tabitha Swafford Notice of Filing
09/18/20	Brandon and Tabitha Swafford Response to North Manchester Water Association, Inc. Response to
	Commission Order
09/14/20	Michael K. Maggard Subpoena
09/11/20	North Manchester Water Association, Inc. Response to Commission Order
09/11/20	North Manchester Water Association, Inc. Response to Commission Staff Second Request for
	Information
09/10/20	Ted Woods Subpoena
09/10/20	Steve Davis Subpoena
09/10/20	Lonnie Hensley Subpoena
09/10/20	Josephine Gross Subpoena

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09/10/20	Pohhy Walfa Suhnaana
09/10/20	Bobby Wolfe Subpoena Order Entered: 1. A hearing in this matter shall be held on Tuesday, September 29, 2020, at 9 a.m.,
03/10/20	Eastern Daylight Time, in the Richard Raff Hearing Room (Hearing Room 1) at the offices of the
	Public Service Commission at 211 Sower Boulevard, Frankfort,
	Kentucky. 2. Steve Davis, president; Bobby Wolfe, treasurer; Josephine Gross, secretary;
	Ted Woods, board member; Lonnie Hensley, office manager; and Jerry Rice, field manager, shall
	appear at the evidentiary hearing to provide testimony regarding the complaint filed by Brandon and
	Tabitha Swafford. 3. Pursuant to KRS 278.360 and 807 KAR 5:001, Section 9(9), a digital video
	transcript shall be made of the hearing.
09/08/20	Commission Staff's Second Request for Information to North Manchester Water Association, Inc.
09/08/20	Order Entered: 1. On or before September 11, 2020, North Manchester Water shall file its response to
	this Order, setting forth the specific information as requested herein. 2. The response filed pursuant
	to ordering paragraph 1 shall contain a statement of attestation signed by North Manchester
09/04/20	Water's Board Chairman or General Manager. Brandon and Tabitha Swafford Status Report
09/03/20	North Manchester Water Association, Inc. Notice of Filing Status Report
08/03/20	North Manchester Water Association, Inc. Notice of Filing Status Report
07/23/20	North Manchester Water Association, Inc. Notice of Filing Status Report
07/13/20	North Manchester Water Association, Inc. Notice of Filing of Status Report pursuant to Commission
	Order
07/07/20	Order Entered: Within three days of the date of this Order, North Manchester Water shall file with the
	Commission its overdue status report updating the progress of the booster pump station project
07/04/00	and its response to the allegations contained in Mr. and Mrs. Swafford's July 1, 2020 status report.
07/01/20	Brandon and Tabitha Swafford Status Report and Motion to Enforce
05/27/20 04/15/20	North Manchester Water Association, Inc. Notice of Filing of Status Report Order Entered: 1. Beginning on June 1, 2020, and continuing on the first day of every
04/13/20	subsequent month, North Manchester Water shall file with the Commission a status report updating the
	progress of the construction project described in North Manchester Water's January 16, 2020 and
	February 14, 2020 filings in this proceeding. 2. Beginning on June 1, 2020, and continuing on the first
	of every subsequent month, the Swaffords shall file with the Commission a status report stating
	whether North Manchester Water has satisfied their complaint. 3. The status report shall be filed
	by electronic mail at the email address, PSCED@ky.gov, and shall include the Case No. 2019-
	00457. 4. The status reports shall be filed as set forth in ordering paragraphs 1, 2, and 3 until further
03/09/20	Order of the Commission.
03/09/20	Order Entered: 1. Beginning on April 1, 2020, and continuing on the first day of every subsequent month, North Manchester Water shall file with the Commission a status report updating the progress of
	the construction project described in North Manchester Water's January 16, 2020 and February 14,
	2020 filings in this proceeding. 2. Beginning on April 1, 2020, and continuing on the first of every
	subsequent
	month, the Swaffords shall file with the Commission a status report stating whether North Manchester
	Water has satisfied their complaint.
	3. The status reports shall be filed via U.S. Mail or by hand delivery at the Commission's office at 211
	Sower Boulevard, Frankfort, Kentucky 40601. The status reports shall include the Case No. 2019-
	00457. 4. The status reports shall be fi led as set forth in ordering paragraphs 1, 2, and
02/04/20	3 until further Order of the Commission.
03/04/20 02/21/20	Brandon and Tabitha Swafford Response to Commission Order Order Entered: 1. The Swaffords shall file notice with the Commission within 14 days of the date of this
02/21/20	Order whether North Manchester Water satisfied their complaint. 2. Notice should be filed via U.S. Mail
	or by hand delivery at the Commission's office at 211 Sower Boulevard, Frankfort, Kentucky 40601.
	The Notice shall include the Case Number, 2019-00457. 3. A copy of this Order shall be mailed by
	U.S. mail to the Swaffords, 2885 Upper Rader Road, Manchester, Kentucky 40962. 4. If the Swaffords
	have not filed the Notice within 14 days of the date of this Order pursuant to ordering paragraph 1, this
	matter shall be dismissed and removed from the Commission's docket without further order.
02/21/20	Brandon and Tabitha Swafford Response to Commission Staff First Request for Information
02/14/20	North Manchester Water Association, Inc. Response to Commission Staff First Request for Information
01/22/20	Commission Staff's First Request for Information to North Manchester Water Association, Inc.
01/16/20	North Manchester Water Association, Inc. Response to Commission Order
01/02/20	Pursuant to 807 KAR 5:001, Section 20, North Manchester Water is HEREBY ORDERED to satisfy the

matters complained of or file a written answer to the complaint within ten days from the date of entry of

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this Order. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

12/20/19 12/19/19 Acknowledge Receipt of Filing

Brandon and Tabitha Swafford v. North Manchester Water Association, Inc.

Total Number of Cases: 1