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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 08, 2026

2019-00259 RECEIVED: 06/21/19 FILED: 06/21/19 FINAL: 04/13/21 REOPENED: SUSPENSION DATE:

CASE NATURE: Lowell DeWayne Shepherd, Complainant; Kentucky-American Water Company, Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Kentucky-American Water Company

INDEX OF EVENTS:

04/13/21	Final Order Entered: that Mr. Shepherd's formal complaint is dismissed with prejudice and is removed from the Commission's docket.
08/10/20	Lowell DeWayne Shepherd Response to Commission Order
08/05/20	Order Entered: Within 20 days of the date of this Order, Mr. Shepherd may file additional information into the record in support of his complaint.
04/06/20	Kentucky-American Water Company Response to Commission Staff Second Request for Information
03/23/20	Commission Staff's Second Request for Information to Kentucky-American Water Company
11/27/19	Kentucky-American Water Company Response to Commission Staff First Request for Information
11/14/19	Commission Staff's First Request for Information to Kentucky-American Water Company
09/10/19	Kentucky-American Water Company Answer and Motion to Dismiss
08/30/19	Order Entered: 1 . Kentucky-American is to satisfy the matters complained of or is to file a written answer to the Complaint within ten days from the date of entry of the Order. 2. Kentucky-American shall fi le copies of all bills into the record that were issued to Mr. Shepherd in 2018 and 2019 up until the present day, within ten days from the date of entry of the Order. 3. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so personal information cannot be read.
07/23/19	Acknowledge Receipt of Filing
06/21/19	Lowell DeWayne Shepherd v. Kentucky-American Water Company

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Total Number of Cases: 1