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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 08, 2026

2019-00016 RECEIVED: 01/04/19 FILED: 01/04/19 FINAL: 12/23/20 REOPENED: SUSPENSION DATE:

CASE NATURE: William Ellis Bollinger III, Complainant; Kentucky-American Water Company, Defendant

CASE CODE
Complaints - Service

UTILITIES:
Kentucky-American Water Company

INDEX OF EVENTS:

12/23/20	Final Order Entered: Mr. Bollinger's formal complaint is dismissed with prejudice and is removed from the Commission's docket.
08/06/20	Order Entered: Within 20 days of the date of this Order, Mr. Bollinger may file additional information into the record in support of his complaint.
03/13/20	Kentucky-American Water Company Response to Commission Staff Third Request for Information
02/28/20	Commission Staff's Third Request for Information to Kentucky-American Water Company
10/22/19	Kentucky-American Water Company's Response to the Commission Staff's Second Request for Information
10/08/19	Commission Staff's Second Request for Information to Kentucky-American Water Company
09/05/19	Kentucky- American Water Company Response to Commission Staff First Request for Information
08/22/19	Commission Staff's First Request for Information to Kentucky-American Water Company
06/24/19	Kentucky-American Water Company Answer to Complaint and Motion to Dismiss
06/14/19	Order Entered: 1. Kentucky-American is to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of entry of the Order. 2. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so personal information cannot be read.
03/04/19	William Bollinger Water Bill Filings pursuant to Order
02/19/19	Order Entered: Within 30 days of the date of this Order, Mr. Bollinger shall file copies of all water bills issued to Mr. Bollinger by Kentucky-American that support the allegations made in the Complaint.
01/07/19	Acknowledge Receipt of Filing
01/04/19	William Ellis Bollinger III V. Kentucky-American Water Company

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Total Number of Cases: 1