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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of January 31, 2026***2018-00312**

RECEIVED: 09/13/18 FILED: 09/13/18 FINAL: 04/12/19

SUSPENSION DATE:

REOPENED:

CASE NATURE: Sherry L. Basore, Complainant; Kentucky-American Water Company, Defendant

**CASE CODE**

Complaints - Rates, Service

**UTILITIES:**

Kentucky-American Water Company

Kentucky-American Water Company

**INDEX OF EVENTS:**

04/12/19 Final Order Entered: This case is dismissed as satisfied with prejudice and is removed from the Commission's docket.

02/01/19 Sherry Basore Response to Kentucky-American Water Company

01/16/19 Order Entered: Within 14 days of the date of entry of this Order Sherry Basore may file with the Commission any reply to Kentucky-American's response, and to provide the Commission with any additional information that she feels is relevant.

10/29/18 Order Entered: Sherry Basore may file with the Commission any reply to Kentucky-American's response and to provide the Commission with any additional information that she feels is relevant within 14 days of the date of entry of this Order.

10/19/18 Kentucky-American Water Company Response to Complainant and Motion to Dismiss Complaint as Satisfied

10/09/18 Order Entered: Kentucky-American is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of entry of this Order.

09/14/18 Acknowledge Receipt of Filing

09/13/18 Sherry L. Basore V. Kentucky-American Water Company

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Total Number of Cases: 1