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## Case Management System - KY Public Service Commission

*Regular Cases Before the Commission as of February 02, 2026*

**2018-00138**

RECEIVED: 04/16/18 FILED: 04/16/18 FINAL: 03/03/20  
SUSPENSION DATE:

REOPENED:

CASE NATURE: Sarah Helton and Jeffery Collins, Complainants; Sharpsburg Water District, Defendant

**CASE CODE**

Complaints - Rates, Service

**UTILITIES:**

Sharpsburg Water District

**HEARINGS:**

10/18/18 Informal Conference

**INDEX OF EVENTS:**

03/03/20	Final Order Entered: 1. The Complaint of Sarah Helton and Jeffrey Collins against Sharpsburg District is dismissed with prejudice. 2. This case is closed and removed from the Commission's docket.
10/09/19	Order Entered: 1. Within ten days of the date of entry of this Order, Ms. Helton and Mr. Collins shall file their response to the Commission Staff's August 8, 2019, Request for Information. 2. If no response, as specified above, is received from Ms. Helton and Mr. Collins within ten days of the date of entry of this Order, the Commission will consider the record closed and will make a decision based on the existing record.
08/12/19	Sharpsburg Water District Response to Commission Request for Information
08/08/19	Commission Staff's First Request for Information to Sarah Helton and Jeffrey Collins
08/08/19	Commission Staff's First Request for Information to Sharpsburg Water District
10/31/18	Sharpsburg Water District Response to Informal Conference Information Request
10/24/18	Memorandum dated 10/24/18 for Informal Conference of 10/18/18; Comments, if any, due 10/29/18.
10/22/18	Sarah Helton Notification of Address Change
10/02/18	Commission Staff's Notice of Informal Conference
09/17/18	Sharpsburg Water District Letter to Jeff Collins and Sarah Helton
09/12/18	Order Entered: 1. Within ten days of the date of entry of this Order, Sharpsburg District shall file a response to the Complaint of Sarah Helton and Jeffrey Collins. The response shall also include the information identified in the body of the order. 2. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read. 3. Documents of any kind filed with the Commission in the course of this proceeding shall also be served on all parties of record.
04/24/18	Acknowledge Receipt of Filing
04/16/18	Sarah Helton and Jeffery Collins vs. Sharpsburg Water District

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Total Number of Cases: 1