**DOC11R**

# Case Management System - KY Public Service Commission

*Regular Cases Before the Commission as of November 08, 2026*

**2017-00273** RECEIVED: 07/10/17 FILED: 07/10/17 FINAL: 01/22/18 REOPENED: SUSPENSION DATE:

CASE NATURE: William C. Spainhoward, Complainant; Kenergy Corp., Defendant

**CASE CODE**
Complaints - Rates, Service

**UTILITIES:**
Kenergy Corp.

**INDEX OF EVENTS:**

| | |
|---|---|
| 01/22/18 | Final Order Entered: 1. Mr. Spainhoward's Complaint is dismissed. 2. This case is closed and removed from the Commission's docket. |
| 12/04/17 | Order Entered: 1. Mr. Spainhoward's Complaint is rejected for failing to conform to the requirements of 807 KAR 5:001, Section 20(1)(c) , and for failing to state a prima facie case. 2. Mr. Spainhoward shall have 14 days from the date of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 20(1), and that states a prima facie case. 3. If Mr. Spainhoward does not file an amended complaint within 14 days of the date of this Order, his complaint shall be dismissed without prejudice. |
| 08/25/17 | William C. Spainhoward Response Statement |
| 08/24/17 | Kenergy Corp. Response to Complainant with Audio CD |
| 08/17/17 | Order Entered: 1. Within ten days of the date of service of this Order, William C. Spainhoward shall file a clearer statement of the relief he seeks in this matter, including the specific date he purchased the property, the date and manner in which he requested service be turned on, and documentation of charges he paid that were incurred as a result of the theft of service charges. 2. Within ten days of the date of service of this Order, Kenergy shall file a response to the Complaint of William C. Spainhoward and shall include copies of bills rendered for 2017 on the property at 6772 Hatchell Mill Road, Spottsville, Ky. 3. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(1 0), encrypt or redact the paper so that personal information cannot be read. 4. Parties shall provide the original and five copies of any response pursuant to 807 KAR 5:001.5. Documents of any kind filed with the Commission in the course of this proceeding shall also be served on all parties of record. |
| 07/12/17 | Acknowledge Receipt of Filing |
| 07/10/17 | WILLIAM C. SPAINHOWARD VS KENERGY CORP. |

---

Total Number of Cases: 1