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# Case Management System - KY Public Service Commission

*Regular Cases Before the Commission as of February 16, 2026*

**2016-00328**

RECEIVED: 09/01/16 FILED: 09/01/16 FINAL: 07/11/17  
SUSPENSION DATE:

REOPENED:

CASE NATURE: Georges Damaa, Complainant; Cawood Water District, Defendant

**CASE CODE**

Complaints - Service

**UTILITIES:**

Cawood Water District

**HEARINGS:**

02/09/17 Teleconference  
12/21/16 Informal Conference

**INDEX OF EVENTS:**

07/11/17 Final Order Entered: 1. The complaint of Dr. Damaa is dismissed with prejudice. 2. This case is closed and removed from the Commission's docket.  
05/08/17 Cawood Water District Response to Order  
04/26/17 Ordered Entered: 1. On or before May 8, 2017, Cawood shall file with the Commission monthly water line loss reports for January, February, March, and April 2017, and a description of the efforts Cawood is making to obtain funding for water line leak detection, repair, and replacement.  
2. On or before May 18, 2017, Dr. Damaa shall file with the Commission a statement indicating whether he is satisfied with Cawood's response to the issues raised in his complaint, or whether he requests a formal hearing to further pursue these issues. 3. Any document filed with the Commission shall be served on all parties of record.  
03/09/17 Cawood Water District Response to IC Request for Information w/Map  
02/15/17 Memorandum dated 2/14/2017 for Informal Conference of 02/09/2017; Comments, if any, due within five days of receipt  
02/08/17 Commission Staff's Notice of Informal Conference  
01/09/17 Cawood Water District Estimated Cost to Replace Line  
12/29/16 Letter and Memorandum dated 12/28/2016 for Informal Conference of 12/21/2016; Comments, if any, due within five days of receipt of letter  
12/19/16 Commission Staff's Notice of Informal Conference  
10/17/16 Order Entered: 1. Cawood's motion for leave to file its answer after the due date is granted. 2. Cawood's answer is deemed filed as of October 3, 2016.  
10/03/16 Cawood Water District Motion to File Late Response  
09/15/16 Order Entered: Cawood District is to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.  
09/13/16 Acknowledge Receipt of Filing  
09/01/16 Georges Damaa vs. Cawood Water District

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Total Number of Cases: 1