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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 08, 2026

2016-00288 RECEIVED: 07/25/16 FILED: 07/25/16 FINAL: 11/30/16 REOPENED: SUSPENSION DATE:

CASE NATURE: Ken K. Crain, Complainant; Edmonson County Water District, Defendant

CASE CODE
Complaints - Service

UTILITIES:
Edmonson County Water District

INDEX OF EVENTS:

11/30/16	Final Order Entered: Mr. Crain's Amended Complaint shall be dismissed and this case is removed from the Commission's docket.
11/14/16	Ken Crain Amended Complaint in Response to Order
10/26/16	Order Entered: 1. Mr. Crain's Complaint is rejected for failing to conform to the requirements of 807 KAR 5:001, Section 20(1)(c), and for failing to state a prima facie case. 2. Mr. Crain shall have 14 days from the date of this Order to file an amended complaint with the commission that conforms to the requirements of 807 KAR 5:001, Section 20(1), and that states a prima facie case.
09/01/16	Ken Crain Response to Order
08/22/16	Order Entered: 1. Within 20 days of the date of this Order, Mr. Crain shall file: a. Copies of water bills issued by Edmonson County to Mr. Crain for each month of 2016 to date. b. Copies of his payment records for water bills from Edmonson County for each month of 2016 to date. c. Details about the online bill-payment process, including: (1) how Mr. Crain initiates online payment transactions for the Edmonson County bills; (2) whether payment is made via a check created by Mr. Crain's bank and mailed to Edmonson County, or by electronic transfer of funds from Mr. Crain's account to Edmonson County's bank account; and (3) how Mr. Crain is alerted when payment is sent by his bank to the payee. d. The total amount of late fees incurred and the billing dates for each bill for which a late fee was incurred from 2016 to date.
08/01/16	Ken K. Crain Addendum to Complaint
07/25/16	Ken K. Crain vs. Edmonson County Water District

Total Number of Cases: 1