DOC11R

Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 21, 2026

2015-00364 RECEIVED: 11/19/15 FILED: 11/19/15 FINAL: 04/13/16 REOPENED:
SUSPENSION DATE: 05/19/16

CASE CODE
Deviation
Tariffs

UTILITIES:
Kentucky Power Company

INTERVENORS: Angela.Goad@ky.gov

INDEX OF EVENTS:

06/10/16	POST CASE: Stephen L. Sharp Status Report Pursuant To Ordering Paragraph 6 Of The Commissions April 13, 2016 Order
04/13/16	Final Order Entered: 1 . Kentucky Power's application is approved. 2. Kentucky Power's request for deviations from the requirements of 807 KAR 5:006, Section 8(1)(d)(3)(d), and 807 KAR 5:006, Section 11 (5), to permit Kentucky Power to establish an additional means of making refunds is granted. 3. Kentucky Power's proposed changes to Tariff Sheet 2-3, Terms and Conditions of Service, paragraph 4(E), and Tariff Sheet 2-11, Terms and Conditions of Service, paragraph 20, to authorize the use of prepaid cards and electronic funds transfers to make residential refunds are approved. 4. Kentucky Power shall develop and implement, as part of the company's training process for its customer service representatives, protocols to ensure that customers receiving a prepaid card will be informed of the potential fees that could be assessed in connection with the prepaid card. 5. Kentucky Power shall ensure that the third-party issuer, Citibank, is provided accurate customer identification so that any prepaid cards to be issued include the correct customer's name, which will also aid in the effective delivery and receipt of the prepaid cards.
03/24/16	Angela M. Goad Attorney General and Kentucky Power Companys Joint Request to Submit on the Record and Waiver of Evidentiary Hearing
03/14/16	Order Entered: Kentucky Power's motion for confidential protection is hereby granted. 2. Kentucky Power's responses to Commission Staffs First Request, items 5 and 17, and the AG's First Request, Item 3.h., shall not be placed in the public record or made available for public inspection for the two-year term of the agreement, through November 18, 2016, or until further Orders of this Commission. 3. if the subject agreement is renewed, Kentucky Power shall timely notify the Commission's Executive Director in writing and request an extension of time in which the agreement should remain confidential. 4. Use of the materials in question in any Commission proceeding shall be in compliance with 807 KAR 5:001, Section 13(9). 5. Kentucky Power shall inform the Commission if the materials in question become publicly available or no longer qualify for confidential treatment.
02/29/16	Order Entered: The current procedural schedule established pursuant to the Commission's December 9, 2015 Order Is amended as follows: a. Intervenor comments, If any, shall be filed no later than March 11, 2016. b. Kentucky Power's rebuttal comments, If any, shall be filed no later than March 18, 2016. c. Parties shall file a request for an evidentiary hearing, supported by a detailed statement of factual Issues to be raised therein, or a request that the matter can be decided on the record no later than March 25, 2016. 2. All other provisions of the December 9, 2015 Order that are not In conflict with the terms of this Order shall remain In full force and effect.
02/12/16	Stephen L. Sharp Kentucky Powers responses to the Commission Staff and Attorney Generals second set of data requests.
01/29/16	Angela M. Goad Read1st Attorney Generals Second Request for Information
01/28/16	COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO KENTUCKY POWER COMPANY

DOC11R

Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 21, 2026

01/14/16	Stephen L. Sharp Jr. Kentucky Powers Responses to Commission Staff and Attorney Generals First Set of Data Requests
12/28/15	Commission Staff's First Request for Information to Kentucky Power Company
12/22/15	Angela M. Goad Attorney Generals Initial Request for Information
12/17/15	Order Entered: IT IS HEREBY ORDERED, nunc pro tunc, that: 1. The December 9, 2015 Order is amended to the limited extent that the first ordering paragraph should read as follows: Kentucky Power's proposed modifications to Tariff Sheet Nos. 2-3 and 2-11 of its Terms and Conditions are suspended for a period of five months, up to and including May 19, 2016. 2. All other provisions of the December 9, 2015 Order that are not in conflict with the terms of this Order shall remain in full force and effect.
12/16/15	Order Entered: 1. The motion of the Attorney General to intervene is granted. 2. The Attorney General shall be entitled to the full rights of a party and shall be served with the Commission's Orders and with filed testimony, exhibits, pleadings, correspondence, and all other documents submitted by parties after the date of this Order. 3. The Attorney General shall comply with all provisions of the Commission's regulations, 807 KAR 5:001, Section 8, related to the service and filing of documents. 4. The Attorney General shall adhere to the procedural schedule set forth in the Commission's December 9, 2015 Order and as amended by subsequent Orders. 5. Pursuant to 807 KAR 5:001, Section 8(9), within seven days from the date of this Order, the Attorney General shall file a written statement with the Commission that: a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding should be served.
12/16/15	Angela M. Goad Attorney Generals Written Statement to the Commissions Order
12/10/15	Angela M. Goad Attorney Generals Motion to Intervene
12/09/15	Order Entered: 1. Kentucky Power's proposed modifications to Tariff Sheet Nos. 2-3 and 2-11 of its Terms and Conditions are suspended for a period of five months, up to and including May 19, 2015. 2. The procedural schedule set forth in the Appendix to this Order shall be followed. 3. a. Responses to requests for information in paper format shall be appropriately bound, tabbed and indexed and shall include the name of the witness responsible for responding to the questions related to the information provided, with an original in paper medium and an electronic version to the Commission. b. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry. c. Any party shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. d. For any request to which a party fails or refuses to furnish all or part of the requested information, that party shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.
11/19/15	Judy K Rosquist KPCO files Application, Exhibits and Direct Testimony of John A Rogness
11/19/15	Judy K Rosquist KPCO files Verification form for JAR Testimony
11/04/15	Acknowledge Receipt of Filing
11/03/15	Kentucky Power Company Notice of Intent to File Application for Deviation to Permit the Use of Prepaid Cards Using Electronic Filing Procedures

Total Number of Cases: 1