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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 08, 2026

2015-00050 RECEIVED: 02/09/15 FILED: 02/09/15 FINAL: 03/02/15 REOPENED: SUSPENSION DATE:

CASE NATURE: Jaclyn Huff, Complainant; Kentucky-American Water Company, Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Kentucky-American Water Company

INDEX OF EVENTS:

03/02/15	Final Order Entered: Complainant's motion to withdraw is granted and this case is dismissed with prejudice and removed from the Commission's docket.
02/23/15	Jaclyn Huff Request to Withdraw Complaint
02/13/15	Order Entered: (1) Kentucky-American, pursuant to 807 KAR 5:001 , Section 20, is to satisfy the matters complained of or file a written answer to the complaint within ten days of this Order. 2. Staff from the Commission's Meter Standards Laboratory shall pick up the meter at issue in this proceeding from Kentucky-American to conduct a test of the meter. The meter shall be secured and maintained by the Commission's Meter Standards Laboratory until this proceeding is resolved. The Complainant, Jaclyn Huff, and Kentucky-American shall be given notice of the date and time that the meter is to be tested and shall have the right to attend. 3. a. Kentucky-American, pursuant to 807 KAR 5:001, is to file with the Commission the original and five copies of the information requested in Appendix B to this Order, with a copy to all parties of record. The information requested is due within ten days. Responses shall be appropriately bound, tabbed, indexed and include name of witness responding to the questions related to the information provided. b. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.
02/11/15	Acknowledge Receipt of Filing
02/09/15	Jaclyn Huff vs. Kentucky-American Water Company

Total Number of Cases: 1