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Case Management System - KY Public Service Commission*Regular Cases Before the Commission as of December 18, 2025***2013-00383**

RECEIVED: 10/21/13

FILED: 10/21/13

FINAL: 10/16/14

REOPENED:

SUSPENSION DATE:

CASE NATURE: Ozark Slone and Kim Slone; Complainants; Southern Water & Sewer District, Defendant

CASE CODE

Complaints - Rates, Service

HEARINGS:

05/06/14 Teleconference

INDEX OF EVENTS:

10/16/14	Final Order Entered: The Complaint is dismissed and this case is closed.
08/05/14	Ozark & Kim Sloane Additional Information
06/13/14	Order Entered: Complainants' request to submit this matter on briefs is granted. Each party shall file a brief no later than August 4, 2014. This case shall stand submitted on August 4, 2014.
05/19/14	Ozark & Kim Slone Request to Submit a Brief in Lieu of Hearing
05/08/14	Memorandum dated 5/08/2014 for Informal Conference of 5/06/2014; Comments, if any, due within five days of receipt
04/22/14	Commission Staff's Notice of Informal Conference
04/16/14	Southern Water & Sewer District's Response to Commission Staff's Second Request for Information
04/10/14	Ozark and Kim Slone Responses Requested
03/25/14	Commission Staff's Second Request for Information to Ozark and Kim Slone
03/25/14	COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO SOUTHERN WATER & SEWER DISTRICT
03/03/14	Ozark and Kim Slone's Response to Commission Staff Information Request
02/28/14	Letter Filing Document into the Record
02/28/14	Southern Water & Sewer District's Response to Commission Staff's First Request for Information
02/17/14	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO OZARK AND KIM SLOANE
02/17/14	Commission Staff's First Request for Information to Southern Water & Sewer District
02/17/14	Order Entered: 1. Southern District's January 24, 2014 Answer shall be accepted for filing, and the December 23, 2013 Show Cause Order has been satisfied. 2. Southern District shall timely respond to all future Commission Orders.
01/24/14	Southern Water & Sewer District's Response to PSC Regarding Water Service
12/23/13	Order Entered: Southern District shall show cause in writing by January 17, 2014, why its failure to comply with the Commission's Order of November 1, 2013, should not be considered an admission of the allegations contained in the complaint regarding the utility's alleged practice of removing the water meter without notifying the property owner, and why the Commission should not grant the relief the Complainants seek regarding that practice.
12/04/13	Letter to Southern Water & Sewer Rejecting Answer Received 11/19/2013
11/19/13	Southern Water & Sewer District's Response to PSC Order of November 1, 2013
11/01/13	Order Entered: Southern District is to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.
10/29/13	Acknowledge Receipt of Filing
10/21/13	Ozark Slone and Kim Slone vs. Southern Water & Sewer District

Total Number of Cases: 1