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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of August 25, 2025***2013-00383**

RECEIVED: 10/21/13

FILED: 10/21/13

FINAL: 10/16/14

REOPENED:

SUSPENSION DATE:

CASE NATURE: Ozark Slone and Kim Slone; Complainants; Southern Water &amp; Sewer District, Defendant

**CASE CODE**

Complaints - Rates, Service

**HEARINGS:**

05/06/14 Teleconference

**INDEX OF EVENTS:**

10/16/14 Final Order Entered: The Complaint is dismissed and this case is closed.

08/05/14 Ozark & Kim Sloane Additional Information

06/13/14 Order Entered: Complainants' request to submit this matter on briefs is granted.  
Each party shall file a brief no later than August 4, 2014.  
This case shall stand submitted on August 4, 2014.

05/19/14 Ozark & Kim Slone Request to Submit a Brief in Lieu of Hearing

05/08/14 Memorandum dated 5/08/2014 for Informal Conference of 5/06/2014; Comments, if any, due within five days of receipt

04/22/14 Commission Staff's Notice of Informal Conference

04/16/14 Southern Water & Sewer District's Response to Commission Staff's Second Request for Information

04/10/14 Ozark and Kim Slone Responses Requested

03/25/14 Commission Staff's Second Request for Information to Ozark and Kim Slone

03/25/14 COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO SOUTHERN WATER & SEWER DISTRICT

03/03/14 Ozark and Kim Slone's Response to Commission Staff Information Request

02/28/14 Letter Filing Document into the Record

02/28/14 Southern Water & Sewer District's Response to Commission Staff's First Request for Information

02/17/14 COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO OZARK AND KIM SLOANE

02/17/14 Commission Staff's First Request for Information to Southern Water & Sewer District

02/17/14 Order Entered:  
1. Southern District's January 24, 2014 Answer shall be accepted for filing, and the December 23, 2013 Show Cause Order has been satisfied.  
2. Southern District shall timely respond to all future Commission Orders.

01/24/14 Southern Water & Sewer District's Response to PSC Regarding Water Service

12/23/13 Order Entered:  
Southern District shall show cause in writing by January 17, 2014, why its failure to comply with the Commission's Order of November 1, 2013, should not be considered an admission of the allegations contained in the complaint regarding the utility's alleged practice of removing the water meter without notifying the property owner, and why the Commission should not grant the relief the Complainants seek regarding that practice.

12/04/13 Letter to Southern Water & Sewer Rejecting Answer Received 11/19/2013

11/19/13 Southern Water & Sewer District's Response to PSC Order of November 1, 2013

11/01/13 Order Entered: Southern District is to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.

10/29/13 Acknowledge Receipt of Filing

10/21/13 Ozark Slone and Kim Slone vs. Southern Water & Sewer District

Total Number of Cases: 1