

DOC11R

**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of June 11, 2026***2013-00309**

RECEIVED: 08/07/13

FILED: 08/07/13

FINAL: 01/31/14

REOPENED:

SUSPENSION DATE:

**CASE CODE**

Complaints - Service

**UTILITIES:**

Northern Kentucky Water District

**INDEX OF EVENTS:**

|          |  |
|----------|--|
| 02/19/14 | POST CASE: Northern Kentucky Water District Motion for Extension of Time   |
| 01/31/14 | Order Entered:<br>1. The Complaint is dismissed as satisfied.<br>2. Within 20 days of the date of this Order, Northern District shall file with the Commission as part of its tariff, using the Commission's electronic Tariff Filing System, its application for service forms.<br>3. This case is closed and shall be removed from the Commission's docket.  |
| 10/15/13 | Northern Kentucky WD Response to PSC Order of 10/04/13   |
| 10/04/13 | Order Entered:<br>1. Complainants shall advise the Commission in writing within 20 days of this Order as to whether Northern Kentucky Water District's ("Northern District") provision of water service to their residence at 10706 Kimberly Drive, Union, Kentucky, has satisfied their complaint.<br>2. Complainants' failure to file with the Commission a written response to this Order within the required time period shall be considered as evidence that their Complaint has been satisfied.<br>3. Within 20 days of the date of this Order, Northern District shall file with the Commission:<br>a. The application form that Northern District requires all applicants for residential water service to complete as a condition for service.<br>b. The application form that Northern District requires all applicants for business water service to complete as a condition for service.<br>c. A written explanation as to why these application forms are not contained in or part of Northern District's filed tariff. |
| 08/23/13 | Northern Kentucky Water District's Answer to Complaints and Motion to Dismiss  |
| 08/13/13 | Order Entered: NKWD is hereby ordered to satisfy the matters complained of or file a written answer to the compliant within ten days of the date of service of this Order.   |
| 08/08/13 | Acknowledge Receipt of Filing  |
| 08/07/13 | DONALD B. AND KIMBERLY A. NIERGARTH VS. NORTHERN KENTUCKY WATER DISTRICT   |

---

 Total Number of Cases: 1