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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of June 29, 2026***2012-00310**

RECEIVED: 06/27/12 FILED: 06/27/12 FINAL: 01/30/15

REOPENED:

SUSPENSION DATE:

CASE NATURE: Mona Corrin Jarboe, Complainant; Meade County RECC, Defendant

**CASE CODE**

Complaints - Service

**HEARINGS:**

08/14/14 Formal Hearing  
 05/14/14 Teleconference  
 10/30/12 Teleconference  
 10/03/12 Informal Conference

**INDEX OF EVENTS:**

01/30/15 Order Entered: The Complaint of Mona Corrin Jarboe is dismissed as satisfied.  
 2. Meade RECC's Motion for Summary Judgment is denied as moot.

08/13/14 Order Entered: (1) The hearing in this matter scheduled for Thursday, August 14, 2013 is cancelled. (2)  
 This case shall be taken under submission for decision based upon the existing record.

08/07/14 Order Entered: Complainant shall submit her service deficiency log, witness list, and  
 testimony summary no later than August 11, 2014.  
 2. Failure to submit the required information by August 11, 2014, shall result  
 in the August 14, 2014 hearing being cancelled and the case being submitted for  
 decision based upon the existing record.

07/29/14 Meade County RECC Defendant's Witness List Jarboe  
 07/11/14 Meade County RECC motion for summary judgment  
 05/21/14 Meade County RECC Response to Information Requested at 05-14-14 Telephone Conference  
 05/19/14 Memorandum dated 5/16/2014 for Informal Conference of 5/014/2014; Comments, if any, due within  
 five days of receipt

04/29/14 Meade County RECC Data Recorded Pursuant to PSC Order dated 03-07-14  
 04/07/14 Order Entered: A formal hearing in this matter shall be held on Thursday, August 14, 2014,  
 at 10:00 a.m. Eastern Daylight Time, in Hearing Room 1 of the Commission's offices at  
 211 Sower Boulevard, Frankfort, Kentucky.  
 2. Each party shall file with the Commission and serve upon the other parties  
 of record a list of all witnesses that it intends to call at the scheduled hearing, and a  
 summary of each witness's expected testimony no later than July 31, 2014.  
 3. As the Complainant bears the burden of proof in this matter, her failure to  
 appear at the formal hearing and to present proof in support of her complaint may result  
 in the dismissal of her complaint with prejudice.  
 4. The failure of Defendant to appear at the formal hearing may result in the  
 entry of an Order granting the Complainant's requested relief.  
 5. Pursuant to KRS 278.360, the record of the formal hearing in this matter  
 shall be by videotape.

03/27/14 Meade County RECC's Comments to the Staff Investigative Report  
 03/07/14 Order Entered:  
 1. Within 20 days of the date of this Order, Meade RECC and Complainant shall submit any comments  
 pertaining to the Staff Investigative Report.  
 2. Within 20 days of the date of this Order, Complainant may provide a status report setting forth the  
 existence of any current alleged service deficiencies.  
 3. Within ten days of the date of this Order, Meade RECC shall install monitoring equipment at a  
 location suitable for monitoring the quality and adequacy of the service rendered to Complainant's  
 premises. The monitoring equipment shall remain in place for a period of 30 days. The data collected  
 shall be filed with the Commission within 50 days of the date of this Order.  
 4. Within ten days of the date of this Order, Complainant shall begin logging any service-related  
 deficiencies, including flickers, brownouts, and blackouts. Complainant shall maintain the log for a  
 period of 30 days and shall file a copy of the log with the Commission within 50 days of the date of this  
 Order.  
 5. A telephonic conference call shall be held in this matter on Wednesday, May 14, 2014, at 1:30 p.m.  
 Eastern Daylight Time. Commission Staff shall contact all participants to provide the details for joining

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the conference call.

09/09/13 Meade County RECC's Response to Third Information Request

08/30/13 Commission Staff's Third Request for Information to Meade County rural Electric Cooperative Corporation

04/09/13 Commission Staff's Notification to Parties of Inspection and Placement of Monitoring Equipment

02/25/13 Mona C Jarboe response to staff request for information

02/25/13 Affidavit and response to information to the 2nd request

02/11/13 Commission Staff's First Request for Information to Mona Corrin Jarboe

02/11/13 Commission Staff's Second Request for Information to Meade County Rural Electric Cooperative Corporation

02/08/13 Response of Mona Jarboe to letter of Jan 17, 13 from Meade Co Recc

02/07/13 Status report of Meade County RECC for voltage flickering on the electric line

01/22/13 Status update of Meade County RECC

01/10/13 Mona C. Jarboe Letter in Response to Meade County RECC January 2, 2013 Letter

01/02/13 Meade County RECC Status Report

12/03/12 Status report for Meade County RECC

11/30/12 Letter to Thomas C. Brite concerning extension of time for Meade County RECC to mail status report.

11/27/12 Memorandum dated 11/27/2012 for Informal Conference of 10/30/2012; Comments, if any, due within five days of receipt

10/09/12 COMMISSION STAFF'S NOTICE OF TELEPHONIC INFORMAL CONFERENCE

10/02/12 Commission Staffs Notice of Cancellation of Informal Conference

10/01/12 Meade Co RECC Request to Continue IC

09/26/12 Commission Staff's Notice of Informal Conference

09/21/12 Meade Co RECC Response to Commission Staff 1st Request for Info

09/10/12 Commission Staff's First Request for Information to Meade County Rural Electric Cooperative Corporation

08/21/12 Meade County RECC answer to complaint

08/10/12 Order entered: Meade County RECC shall satisfy the matters complained of or file a written answer to each allegation contained in the complaint within ten days of the date of this Order. Meade County RECC shall also serve Complainant with any and all documents previously filed with the Commission in the course of this proceeding within ten days of the date of this Order.

08/09/12 Meade Co RECC letter pertaining to meeting held on August 3, 12

07/26/12 Meade Co RECC Response to 071812 Order

07/18/12 Order entered: to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

07/16/12 Meade County RECC's Letter to Hilltop Companies Regarding Hilltop Quarry Electrical Disturbances in Response to Complaint

07/10/12 Acknowledge Receipt of Filing

06/27/12 Mona Corrin Jarboe v. Meade County RECC

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Total Number of Cases: 1