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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 20, 2026

2011-00143 RECEIVED: 04/15/11 FILED: 04/15/11 FINAL: 05/06/11 REOPENED: SUSPENSION DATE:

CASE NATURE: Notice of Intent to Disconnect Serenity, Inc. d/b/a Five D's Communications

CASE CODE
Investigation - Service

UTILITIES:
BellSouth Telecommunications, LLC dba AT&T Kentucky and AT&T Southeast

INDEX OF EVENTS:

05/18/11	AT&T Kentucky's Notice of Intent to Disconnect Serenity
05/13/11	Five D's Communications Response
05/06/11	Order Entered: Serenity shall notify the Commission within seven calendar days of the date of this Order of its intent to pay the delinquent bill to AT&T Kentucky within ten days of the date of this Order or, in the alternative, of its intent to notify its end-users (if any) of the proposed service disconnection. Such written comments shall include a copy of Serenity's customer notice and an affidavit indicating when the notice was mailed and the number of Kentucky customers to whom it was mailed. 2. A copy of AT&T Kentucky's notice of intent to disconnect Serenity is attached hereto and incorporated herein. 3. If Serenity has not responded as prescribed in ordering paragraph 1 within seven calendar days of the date of this Order, AT&T Kentucky shall implement the procedures established in its Emergency Continuity Tariff. 4. A copy of this Order shall be sent by certified mail to Serenity.
04/26/11	Acknowledge Receipt of Filing
04/15/11	AT&T Kentucky's notice of intent to disconnect Serenity, Inc. d/b/a Five D's Communications for non-payment

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Total Number of Cases: 1