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## Case Management System - KY Public Service Commission

*Regular Cases Before the Commission as of January 31, 2026*

**2011-00045**

RECEIVED: 02/28/11 FILED: 02/28/11 FINAL: 03/15/12 REOPENED:  
SUSPENSION DATE:

CASE NATURE: Investigation of Life Connects

**CASE CODE**

Investigation - Service

**UTILITIES:**

Lifeconnex Telecom, LLC

**HEARINGS:**

09/06/11 Teleconference  
05/20/11 Teleconference

**INDEX OF EVENTS:**

03/15/12 Order Entered: . Lifeconnex's designation as an ETC for the purpose of receiving federal and state funds for low-income programs is revoked. 2. A copy of this Order shall be served on the Federal Communications Commission and the Universal Service Administration Company.

02/29/12 Electronic Mail message entered into record

12/01/11 Lifeconnex Response to 110311 Commission Order

11/03/11 Order Entered: 1. LifeConnex's motion to hold the case in abeyance is granted. This case shall be held in abeyance until January 31,2012.  
2. LifeConnex shall file a status report with the Commission on November 30, 2011, December 30, 2011, and January 31, 2012. This status report shall contain the number of customers LifeConnex has remaining in Kentucky as of those dates.

09/30/11 LifeConnex Telecom's Letter RE: Discontinuing Service to Customers

09/12/11 Memorandum dated 9/12/11 for Informal Conference of 9/6/11; Comments, if any, due 9/21/11

09/02/11 COMMISSION STAFF'S NOTICE OF TELEPHONIC INFORMAL CONFERENCE

07/25/11 LifeConnex Telecom's Partial Response to Data Request and Request to Hold Case in Abeyance

06/03/11 Memorandum dated 6/03/10 for Informal Conference of 5/20/11; Comments, if any, due within five days of receipt

05/16/11 Order Entered: 1. A telephonic informal conference shall be held in this matter on May 20, 2011 , at 1 :00 p.m. Eastern Standard Time, in Conference Room 2 at the Commission's Offices, 211 Sower Boulevard, Frankfort, Kentucky, to discuss all issues in the case.  
2. Parties wishing to participate in the informal conference by telephone may do so by calling the Commission's offices at (502) 564-3940 and ask to be connected to conference bridge number 7099.  
3. LifeConnex's motion for extension of time to respond to data requests is GRANTED. 4. LifeConnex shall provide responses to the data requests on June 10, 2011.

05/06/11 LifeConnex Telecom Motion for Extension of Time

04/27/11 COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO LIFECONNEX TELECOM, LLC

03/23/11 LifeConnex Telecom Response to Commission Staff's First Data Request

02/28/11 Order Entered: 1. This proceeding is initiated to determine whether Lifeconnex continues to meet the requirements of an ETC and if Lifeconnex is continuing to provide service in Kentucky . 2. Lifeconnex shall file with the Commission the original and five copies of the information requested in Appendix B to this Order within 20 days of the date of the Order. 3. a. Responses to requests for information shall be appropriately bound, tabbed and indexed and shall include the name of the witness responsible for responding to the questions related to the information provided, with copies to all parties of record and five copies to the Commission. b. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or an association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information and belief formed after a reasonable inquiry.  
c. A party shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. d. For any request to which a party fails or refuses to furnish all or part of the requested information, that party shall provide a written explanation of the specific grounds for its

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failure

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Total Number of Cases: 1