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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of May 15, 2026***2010-00406**

RECEIVED: 10/15/10

FILED: 10/15/10

FINAL: 03/15/11

REOPENED:

SUSPENSION DATE:

CASE NATURE: Wanda Sue Castle, Complainant; Kentucky-American Water Company, Defendant

**CASE CODE**

Complaints - Rates

**UTILITIES:**

Kentucky-American Water Company

**INDEX OF EVENTS:**

03/15/11 Order Entered: This complaint is dismissed due to the Complainant's failure to comply with the Commission's December 29, 2010 Order and failure to prosecute her claims.

12/29/10 Order Entered:  
(1) Complainant, Wanda Sue Castle, shall submit a written response to KAWC's Motion to Dismiss within 20 days of the date of this Order.  
(2) Any Reply to the Response shall be filed no later than 10 days thereafter.  
(3) Failure by Complainant to file a written response within 20 days of the date of this Order may be grounds for the Commission to dismiss the Complaint.

11/08/10 KAW's Answer to Complaint

10/29/10 Order Entered: Kentucky-American is hereby ordered to satisfy the matters complained of or file a written answer to the complaint within 10 days of the date of service of this Order.

10/20/10 Acknowledge Receipt of Filing

10/15/10 Wanda Sue Castle, Complainant vs. Kentucky-American Water Company, Defendant

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Total Number of Cases: 1