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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 29, 2026

2009-00462 RECEIVED: 11/19/09 FILED: 11/19/09 FINAL: 06/08/10 REOPENED:
SUSPENSION DATE:

CASE CODE
Complaints - Rates, Service

UTILITIES:
Louisville Gas and Electric Company

HEARINGS:

04/16/10	Informal Conference
03/16/10	Informal Conference

INDEX OF EVENTS:

11/09/10	POST CASE: LGEs Fourth and Final Monthly Report per 060810 Order
10/25/10	POST CASE: Fax from Metro Property Management/Tina Higdon Re: 101010 Email to Rick Bertelson
06/08/10	IT IS THEREFORE ORDERED that: 1. The complaint filed by Complainants, Tina Higdon and Metro Properties, on November 19, 2009 against Defendant, LG&E, is hereby dismissed with prejudice. 2. Within 30 days of the date of this Order and once every 30 days thereafter for a period of four months, LG&E shall file a report with the Commission detailing its monitoring of Metro Properties' customer accounts, any problems discovered by LG&E or identified by the Complainants and communicated to LG&E, and all steps taken by LG&E to resolve those problems. -3- Case No. 2009-00462 3. Any documents filed in the future pursuant to ordering paragraph 2 herein shall reference this case number and shall be retained in the utility's general correspondence file.
04/22/10	Memorandum dated 4/22/10 for Informal Conference of 4/16/10; Comments, if any, due within five days of receipt
04/19/10	Tina Higdon Fax Regarding Addresses
04/16/10	Letter to Allyson Sturgeon granting LG&E's petition for confidentiality filed 03/12/10 for protection of certain information
03/19/10	PSC staff notice of informal conference
03/19/10	Letter to Allyson Sturgeon granting Eons petition for confidentiality filed 2/17
03/12/10	LG&E's Response to Complainant's 1st Data Request w/Petition for Confidentiality
03/03/10	Order Entered: LG&E shall file with the PSC the original and five copies of the information contained in appendix A with a copy to all parties: Information requested is due on or before March 12, 10: Responses shall be bound tabbed and indexed: Each response shall be answered under oath: Information should be legible
03/03/10	PSC staff notice of informal conference
02/23/10	Metro Property Management's Letter Re: LG&E Billing and Address Problems
02/17/10	LG&E's Reply to Response of Metro Property Management and Tina Higdon
02/17/10	LG&E's Petition for Confidential Protection
02/16/10	Order Entered: LG&E motion is granted and it shall file its reply to the complainants response on or before Feb 17, 10
02/12/10	LG&E's Motion for Extension
02/02/10	Order Entered: (1) Within 10 days of the date of issuance of this Order, LG&E shall file a Reply addressing all issues raised in the January 11, 2010 Response and describing, in detail, whether it has satisfied the remaining complaints listed therein. (2) Complainants shall file any response to LG&E's Reply no later than 20 days thereafter and shall serve a copy of the response, if any, on counsel for LG&E.
02/02/10	Order Entered: (1) The utility account numbers contained in the responses filed on January 11, 2010 and on January 19, 2010 shall be afforded confidential treatment. (2) The Executive Director shall remove the documents in question from the public file and shall substitute a copy in which all utility account numbers have been redacted.

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01/20/10	Memo to enter response to LG&E's December 18, 2009 offer of settlement and motion to dismiss into the record
01/19/10	Tina Higdon's Response to LG&E
01/08/10	Order Entered: If complainants Metro Properties and Tina Higdon believe that LG&E s offer of satisfaction has not resolved the Nov 19, 09 complaint they shall file a statement with the PSC within 20 days of the date of issuance of this Order stating the reason or reasons why LG&Es offer of satisfaction has not resolved the complaint the relief they seek from the PSC and whether they desire a formal hearing before the PSC: If no statement or response is filed by Complainants within 20 days of the date of issuance of this Order the case shall be dismissed and shall be removed from the PSC docket
12/18/09	LG&E's Answer to Complaint of Metro Property Management/Tina Higdon
12/08/09	Order Entered: Satisfy the matters complained of or file a written answer to the complaint within 10 days of the date of service of this Order: Should documents of any kind be filed with the PSC in the course of this proceeding the documents shall also be served on all parties of record
11/24/09	Acknowledge Receipt of Filing
11/19/09	METRO PROPERTY MANAGEMENT CO INC / TINA HIGDON VS LOUISVILLE GAS AND ELECTRIC

Total Number of Cases: 1