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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 08, 2026

2009-00364 RECEIVED: 09/03/09 FILED: 09/03/09 FINAL: 06/15/10 REOPENED: SUSPENSION DATE:

CASE NATURE: Mary Charlotte Smyly, Complainant; Louisville Gas and Electric Company, Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Louisville Gas and Electric Company

INDEX OF EVENTS:

06/15/10	Order Entered: The Complaint filed by Complainant Mary Smyly on Sept 3, 09 against LG&E is hereby dismissed with prejudice
04/22/10	Memorandum to file Response to LG&E's motion to dismiss
04/21/10	Letter to Allyson Sturgeon dated 4/20/2010 granting LG&E's petition for confidentiality filed 4/01/10for protection of certain information
04/01/10	LG&E's Reply to Mary Charlotte Smyly Response dated 031810
04/01/10	LG&E's Petition for Confidential Protection
03/02/10	Order Entered: Complainants claim for monetary damages for electronic equipment she claims was damaged due to disconnection of her electric service is dismissed: If complainant believes that LG&E offer of satisfaction has not resolved her Sept 3, 09 complaint shall file a statement with the PSC within 20 days of the date of issuance of this Order stating such: Within 20 days of the date of this Order complainant shall file a response to LG&E motion to dismiss her claims regarding removal of the 240 deposit charge and the 20 dollar reconnection fee: If complainant chooses to attach any documents or exhibits in support of her response Complainant shall include in the response a detailed description of how each document or exhibit supports her allegations: Complaint shall serve a copy of any statement or response filed in compliance with this order on LG&E at the address shown in the service list which accompanies this Order: Any reply to the response shall be filed no later than 10 days thereafter: If no statement or response is filed by Complainant within 20 days of the date of this order the case shall be dismissed and shall be removed from the PSC docket
02/12/10	LG&E's Response to First Data Request of Staff dated 020210
02/02/10	Commission Staff's First Data Request to Louisville Gas and Electric Company
10/08/09	LG&E's Answer to Complaint of Mary Charlotte Smyly
10/05/09	Order Entered: (1) Those portions of Ms. Smyly's complaint that reveal her LG&E account number, banking account information, and electronic mail address shall be afforded confidential treatment. (2) The Executive Director shall remove from the public records the attachments to Ms. Smyly's complaint that reveal her LG&E account number, banking account information, and electronic mail address and shall substitute a copy in which such information has been redacted.
09/28/09	Order Entered: Satisfy the matters complained of or file a written answer to the complaint within 10 days of the date of service of this Order and serve copies to all parties of record
09/10/09	Mary Charlotte Smyly, Complainant; vs. LG&E, Defendant (Original)
09/08/09	Acknowledge Receipt of Filing
09/03/09	Mary Charlotte Smyly, Complainant; vs. LG&E, Defendant (FAX)

Total Number of Cases: 1