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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of August 08, 2025***2009-00333**

RECEIVED: 08/03/09

FILED: 08/03/09

FINAL: 02/02/10

REOPENED:

SUSPENSION DATE:

CASE NATURE: Teresa Lyn Cunningham, Complainant; Duke Energy Kentucky, Inc. Defendant

**CASE CODE**

Complaints - Rates, Service

**UTILITIES:**

Duke Energy Kentucky, Inc.

**INDEX OF EVENTS:**

02/02/10 Order Entered:  
 (1) The Complaint filed by Complainant, Teresa Lyn Cunningham, on August 3, 2009, against Defendant, Duke Kentucky, is hereby dismissed with prejudice.  
 (2) Within 60 days of completing its investigation of the 52 Form 4s meters installed in accordance with its AMI pilot project, Duke Kentucky shall file a report with the Commission explaining its findings in detail.  
 (3) Any documents filed in the future pursuant to ordering paragraph 2 shall reference this case number and shall be retained in the Duke Kentucky general correspondence file.

01/21/10 Memo to enter report dated 12/14/09 on results of electric meter testing performed at Specialized Technical Services, Inc. into record

11/24/09 Order Entered: On or before 10 am on Nov 30, 09 Duke Energy shall give the PSC custody of all electric meters installed at Complainants residence between Sept 20, 07 and the present date including but not limited to Meter No 97081770, Meter No 97081813 and Meter No 97081778 for the limited purpose of testing the electric meters for accuracy: Duke and Complainant may be present at the Specialized Technical Services facility at 500 Recycle Drive: Richmond Kentucky on Dec 1, 09 at 9:30 am for the purpose of observing the testing of the electric meters: All costs for the electric meter testing if any shall be borne by the PSC

11/20/09 Duke Energy's Responses to Staff's First Set of Data Requests

11/05/09 Commission Staff's First Data Request to Duke Energy Kentucky, Inc.

09/24/09 Duke Energy's Reply to Complainant's Response

09/14/09 Complainant's Response to Duke Energy's Motion to Dismiss

08/28/09 Order Entered: Teresa Lynn Cunningham shall submit a written response to defendants motion to dismiss within 20 days of the date of this Order: Any reply to the response shall be filed no later than 10 days thereafter

08/25/09 Order Entered: Satisfy the matters complained of or file written answer to the complaint within 10 days of the date of service of this Order: Should documents of any kind be filed with the PSC in the course of this proceeding the documents shall also be served on all parties of record

08/25/09 Duke Energy's Answer to Complaint

08/24/09 Duke Energy's Answer to complaint (FAX)

08/11/09 Acknowledge Receipt of Filing

08/03/09 Teresa Lyn Cunningham, Complainant; vs. Duke Energy Kentucky, Inc., Defendant

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 Total Number of Cases: 1