## DOC11R

## Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 05, 2025

**2009-00271** RECEIVED: 07/14/09 FILED: 07/14/09 FINAL: 11/24/09 REOPENED:

SUSPENSION DATE:

**CASE CODE** 

Complaints - Service

**UTILITIES:** 

Kentucky Utilities Company

**INDEX OF EVENTS:** 

11/24/09 Order Entered: The complaint filed by the complainant Linglee Su on Aug 21, 09 against KU is hereby

dismissed with prejudice

11/09/09 Letter of Complaint from Linglee Su

10/21/09 Order Entered: Complainant Ling Lee Su believes that KUs offer of satisfaction has not resolved her

Aug 21, 09 amended complaint shall she shall file a statement within 20 days of the date of issuance of this Order stating the reasons why KU offer of satisfaction has not resolved her complaint the relief she seeks from the PSC and whether she desires a formal Hearing before the PSC: If no statement or response is filed by the complaint within 20 days of the date of issuance of this Order the case shall be

dismissed and shall be removed from the PSC docket

09/29/09 KU's Answer and Response to Complaint

09/21/09 Order Entered: Satisfy the matters complained of or file a written answer to the complaint within 10

days of the date of service of this Order: Should documents of any kind be filed with the PSC in the

course of this proceeding the documents shall also be served on all parties of record

08/28/09 Letter dated 08/27/09 to Ling Lee Su and Lonnie Bellar regarding amended complaint

08/21/09 Response to Order of Aug 3, 09

08/03/09 Order Entered: Complainant Linglee Su shall be allowed to amend the July 9, 09 complaint within 20

days of the date of service of this Order to state fully and with reasonable certainty the acts or things allegedly done or not done by the Defendant KU which form the substance of the complaint: Failure to amend the complaint within 20 days of the date of service of this Order or such extension thereof as

the PSC for good cause shown may grant shall result in the dismissal of the complaint

07/14/09 LINGLEE SU VS KENTUCKY UTILITIES

07/14/09 Acknowledge Receipt of Filing

Total Number of Cases: 1