

DOC11R

Case Management System - KY Public Service Commission*Regular Cases Before the Commission as of December 29, 2025***2009-00070**

RECEIVED: 02/17/09

FILED: 02/17/09

FINAL: 12/09/09

REOPENED:

SUSPENSION DATE:

CASE CODE

Complaints - Rates, Service

UTILITIES:

AT&T Enterprises, LLC

INDEX OF EVENTS:

12/09/09 Order Entered:
 (1) AT&T's satisfaction of the complaint is approved.
 (2) This matter is dismissed and is closed and removed from the Commission's docket.

09/25/09 Order Entered:
 (1) Within 10 days of the date of this Order, Mr. and Mrs. Jones shall submit a response to the Commission and to AT&T and shall include answers to the questions outlined within this Order.
 (2) Mr. and Mrs. Jones shall submit an original and five copies of their response to the Commission.
 (3) Mr. and Mrs. Jones shall submit one copy of their response to the following: AT&T Kentucky, Office of the General Counsel, 601 West Chestnut Street, Room 407, Louisville, Kentucky 40203.

09/14/09 Letter to Cheryl Winn granting BellSouth Telecommunications dba AT&T Kentucky's petition for confidentiality filed 9/08/09 for protection of certain information

09/08/09 Answer and Motion to Dismiss of BellSouth and New Cingular Wireless

08/24/09 Order Entered:
 (1) With the exception of the complaint filed by Alan W. and Elizabeth R. Jones, each of the complaints contained within this proceeding is dismissed without prejudice.
 (2) The complaint filed by Alan W. and Elizabeth R. Jones is accepted for filing and shall move forward for resolution by the Commission.
 (3) The style for Case No. 2009-00070 shall be changed to the following: In the Matter of: Alan W. and Elizabeth R. Jones, Complainants V. Bellsouth Telecommunications, Inc., DBA AT&T Kentucky and New Cingular Wireless PSC, LLC Defendants
 (4) All pleadings and Orders filed after the date of this Order shall reflect the new style for this proceeding.
 (5) The Executive Director shall serve a copy of this Order upon AT&T, Inc.
 (6) AT&T, Inc. shall have 10 days from the date of service of this Order to either satisfy or answer the Jones' complaint.

08/13/09 Elizabeth R. Jones' Response to PSC Information Request

06/25/09 Order Entered:
 (1) Case Nos. 2009-00085 and 2009-00086 shall be closed and removed from the Commission's docket. All future filings for Case Nos. 2009-00085 and 2009-00086 shall be placed in the main file for Case No. 2009-00070.
 (2) The individuals named as complainants within the June 16 Order shall be formally added to the service list for Case No. 2009-00070.

06/16/09 Order Entered:
 Case Nos. 2009-00070, 2009-00085, and 2009-00086 are consolidated under Case No. 2009-00070. Information requested herein is due within 20 days of the date of this Order.
 After receiving the responses from each person, the Commission shall determine, by separate Order, the next procedural steps for this proceeding. If any person names within this Order fails to provide a response to the Commission within 20 days of the date of this Order, that person's complaint shall be dismissed from the Commission's docket, without prejudice.

05/14/09 Alan & Elizabeth R Jones' formal complaint against AT&T

03/27/09 Kimberly Dawn Jackson's Formal Complaint Against AT&T Wireless

03/16/09 Atwill's Fax of Formal Complaint Against AT&T

03/16/09 Letter in response to Atwill

03/09/09 Letter in response to Kane

02/25/09 Letter of concern from Kymberly Kane

02/17/09 NELDA C. BUSHART VS. AT&T

02/17/09 Acknowledge Receipt of Filing