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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of May 17, 2026***2008-00565**

RECEIVED: 12/23/08

FILED: 12/23/08

FINAL: 08/26/09

REOPENED:

SUSPENSION DATE:

CASE NATURE: Elberta Jones, Complainant vs Correctional Billing Services

**CASE CODE**

Complaints - Rates, Service

**INDEX OF EVENTS:**

08/26/09 Order Entered: Complaint is dismissed in its entirety: EKCC motion to dismiss is denied as moot: Motion by CBS for confidential treatment of information contained within its response is granted: This matter is closed and shall be removed from the PSC docket

03/18/09 Evercom Systems, Inc.'s Petition for Confidential Treatment of Certain Information Contained in Response to Complaint of Ms. Elberta Jones

03/04/09 Eastern Kentucky Correctional Complex's Response and Motion to Dismiss

02/03/09 Evercom's Clarification Statement

02/02/09 Eastern Kentucky Correctional Complex' Response and Motion to Dismiss

01/30/09 Evercom's Answer to Elberta Jones

01/23/09 Returned Envelope from CBS Billing for Atlanta placed in case file

01/16/09 Memo to correct corporate address for Correction Billing Services

01/09/09 Order Entered:  
 (1) Correctional Billing Services and Eastern Kentucky Correctional Complex shall have 10 days from the date of service of this Order to satisfy the matters complained of or file a written answer to the complaint.  
 (2) If a defendant should file a written answer, the defendant shall explain, in detail, the nature of its business affiliation to the other defendant in relation to the allegations outlined in the complaint.  
 (3) Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.  
 (4) The Executive Director shall also serve a copy of this complaint upon the Kentucky Department of Corrections and Office of the Attorney General.

01/05/09 Acknowledge Receipt of Filing

12/23/08 ELBERTA JONES VS CORRECTIONAL BILLING SERVICES

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 Total Number of Cases: 1