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# Case Management System - KY Public Service Commission

*Regular Cases Before the Commission as of February 06, 2026*

**2004-00391**

RECEIVED: 08/31/04 FILED: 08/31/04 FINAL: 06/20/05 REOPENED:  
SUSPENSION DATE:

CASE NATURE: Performance measures and penalty plan for BellSouth Telecommunications, Inc. (Electronic case)

**CASE CODE**

Investigation - Service  
Electronic Case

**UTILITIES:**

BellSouth Telecommunications, LLC dba AT&T Kentucky and AT&T Southeast

INTERVENORS: Dialog/SouthEast

**HEARINGS:**

01/19/05 Informal Conference  
12/14/04 Informal Conference

**INDEX OF EVENTS:**

03/03/14 Notice of Changes Notice of implementation of certain system changes in the SQM Plan in the Southeast region.  
01/29/13 BellSouth Telecommunications SQM Plan Update  
02/01/11 POST CASE: BellSouth Telecommunications Proposed Data Notification Report for the March 2011 data month  
01/18/11 POST CASE: BellSouth Telecommunications Notification of Force Majeure Event  
01/05/11 POST CASE: BellSouth Telecommunications Preliminary Data Notification Report for the March 2011 data month  
12/17/10 POST CASE: BellSouth Telecommunications SQM/SEEM Plan Updates  
12/01/10 POST CASE: BellSouth Telecommunications Proposed Data Notification Report for the January 2011 data month and 2011 PMAP Notification Schedule  
11/02/10 POST CASE: BellSouth Telecommunications Preliminary Data Notification Report for the January 2011 data month  
10/06/10 POST CASE: BellSouth Telecommunications Proposed Data Notification Report for the November 2010 data month  
09/01/10 BellSouth Telecommunications Preliminary Data Notification Report for the November 2010 data month  
08/02/10 BellSouth Telecommunications Proposed Data Notification Report for the September 2010 data month  
07/08/10 BellSouth Telecommunications Updates to SEEM/SQM Plans  
07/08/10 BellSouth Telecommunications Preliminary Data Notification Report for the September 2010 data month  
06/16/10 BellSouth Telecommunications SEEM/SQM updates  
06/03/10 BellSouth Telecommunications Proposed Data Notification Report for the July 2010 data month  
05/18/10 BellSouth Telecommunications Update to SQM Plan  
05/03/10 BellSouth Telecommunications Preliminary Data Notification Report for the July 2010 data month  
04/01/10 BellSouth Telecommunications Proposed Data Notification Report for the May 2010 data month  
03/01/10 BellSouth Telecommunications Preliminary Data Notification Report for the May 2010 data month  
02/04/10 BellSouth Telecommunications Proposed Data Notification Report for the March 2010 data month  
01/06/10 BellSouth Telecommunications Preliminary Data Notification Report for the March 2010 data month  
12/18/09 BellSouth Telecommunications Updates to SQM/SEEM Plan  
12/01/09 BellSouth Telecommunications Proposed Data Notification Report for the January 2010 data month and 2010 PMAP Notification Schedule  
11/04/09 BellSouth Telecommunications Preliminary Data Notification Report for the January 2010 data month (Orig/Elec Receipt)  
11/03/09 BellSouth Telecommunications Preliminary Data Notification Report for the January 2010 data month  
10/12/09 BellSouth Telecommunications Changes to SQM/SEEM Plan (Original/Electronic Filing)  
10/09/09 BellSouth Telecommunications Changes to SQM/SEEM Plan  
10/02/09 BellSouth's Proposed Data Notification Report for November 2009 (Orig & Elec Receipt)  
10/01/09 BellSouth's Proposed Data Notification Report for November 2009

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09/02/09 BellSouth Telecommunications Preliminary Data Notification Report for the November 2009 data month

09/01/09 BellSouth Telecommunications Preliminary Data Notification Report for the November 2009 data month

08/26/09 Order Entered:  
AT&T Kentucky's request for relief from the obligation to pay a reposting fine in the amount of \$35,200 in connection with the SOA data reporting error outlined within the petition is granted.

08/05/09 BellSouth Telecommunications Proposed Data Notification Report for September 2009 (Original & Electronic File Receipt)

08/04/09 BellSouth Telecommunications Proposed Data Notification Report for the September 2009 data month

07/06/09 BellSouth Telecommunications Preliminary Data Notification Report for September 2009 data (Original & Electronic File Receipt)

07/02/09 BellSouth Telecommunications Preliminary Data Notification Report for the September 2009 data month

06/24/09 Order Entered: Parties shall have 20 days from the date of this Order to submit responses or comments to AT&T Kentucky petition for waiver: AT&T Kentucky shall have 10 days from the date of submission of any responses or comments to submit its replies: At the conclusion of the schedule the PSC shall issue a decision on the petition for waiver by separate Order

06/10/09 BellSouth Telecommunications Petition for Waiver (Original and Electronic File Receipt)

06/09/09 BellSouth Telecommunications Petition for Waiver

06/02/09 BellSouth's Proposed Data Notification Report for the July 2009 data month

06/01/09 BellSouth Telecommunications Proposed Data Notification Report for the July 2009 data month

05/05/09 BellSouth's Preliminary Data Notification Report for the July 2009 data month

05/04/09 BellSouth Telecommunications Preliminary Data Notification Report for the July 2009 data month

04/27/09 Order Entered:  
CompSouth's motion for voluntary withdrawal of its objection to AT&T's Force Majeure Declaration is granted.

04/14/09 CompSouth's Notice of Voluntary Withdrawal of Objection

04/13/09 Competitive Carriers of the South, Inc. Notice of Voluntary Withdrawal of Objection

04/13/09 CompSouth's Reply in Support of Objection to AT&T's Declaration of Force Majeure Event

04/10/09 Competitive Carriers of the South, Inc. Reply in Support of Objection to Force Majeure Declaration of BellSouth Telecommunications, Inc.

04/09/09 Order Entered:  
(1) CompSouth's motion for extension of time is granted.  
(2) CompSouth shall have until April 10, 2009 to submit a reply in support of its objection to AT&T Kentucky's February 11, 2009 declaration of a Force Majeure Event.

04/09/09 BellSouth's proposed data notification report (Original)

04/08/09 BellSouth Telecommunications Proposed Data Notification Report for the May 2009 data month

04/08/09 Competitive Carriers of the South's motion for extension of time (original)

04/03/09 Competitive Carriers of the South, Inc. Motion for Extension of Time

03/20/09 BellSouth Telecommunications ATT KY's Response to CompSouth's Objection to Declaration of Force Majeure Event

03/20/09 BellSouth Telecommunications ATT KY's Response to CompSouth's Objection to Declaration of Force Majeure Event (Original)

03/11/09 Order Entered: AT&T Kentucky motion for extension of time is granted: All parties shall abide by the amended procedural schedule set forth in the appendix attached hereto and incorporated herein unless otherwise ordered by the PSC

03/09/09 Eric Ison's Letter regarding Service List

03/04/09 BellSouth Telecommunications Motion for Extension of Time (Original and Electronic File Receipt)

03/04/09 BellSouth Telecommunications Preliminary Data Notification Report for the May 2009 data month (Original and Electronic File Receipt)

03/04/09 BellSouth Telecommunications Letter regarding change in service list (Original and Electronic File Receipt)

03/04/09 AT&T's declaration of a force majeure event

03/03/09 BellSouth Telecommunications Letter regarding change in service list

03/03/09 BellSouth Telecommunications Motion for Extension of Time

03/03/09 BellSouth Telecommunications Preliminary Data Notification Report for the May 2009 data month

03/02/09 Order Entered 03/02/09:  
All parties shall abide by the procedural schedule set forth in the Appendix attached hereto and

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incorporated herein, unless otherwise ordered by the Commission

02/20/09 Competitive Carriers of the South, Inc. Objection to ATT KYs Declaration of Force Majeure Event

02/20/09 Competitive Carriers of the South, Inc. Objection to ATT KYs Declaration of Force Majeure Event (Original and Electronic File Receipt)

02/12/09 BellSouth Telecommunications Notification of Force Majeure, St. Louis Data Center water main break (Original and Electronic Receipt)

02/11/09 BellSouth Telecommunications Notification of Force Majeure, St. Louis Data Center water main break

02/04/09 BellSouth Telecommunications Proposed Data Notification Report for March 2009

02/03/09 BellSouth Telecommunications Proposed Data Notification Report for the March 2009 data month

01/06/09 BellSouth Telecommunications Preliminary Data Notification Report for the March 2009 data month (Original-Electronic File Receipt)

01/05/09 BellSouth Telecommunications Preliminary Data Notification Report for the March 2009 data month.

12/08/08 BellSouth Telecommunications Update to SEEM Plan (Original-Electronic File Receipt)

12/05/08 BellSouth Telecommunications Update to SEEM Plan

12/02/08 BellSouth's Proposed Data Notification Report for January 2009 data month

12/01/08 BellSouth Telecommunications Proposed Data Notification Report for January 2009 data month and Revised 2009 PMAP Notification Schedule.

11/05/08 BellSouth Telecommunications Electronic Filing Receipt Preliminary Data Notification Report for January 2009 data month and 2009 PMAP Notification Schedule

11/03/08 BellSouth's Preliminary Data Notification Report for January 2009 data month and 2009 PMAP Notification Schedule

10/13/08 BellSouth Telecommunications: Revised Refiling of Proposed November 2008 Data Notification Report

10/10/08 BellSouth's Refiling of Proposed November 2008 Data Notification Report

10/01/08 BellSouth's Proposed Data Notification Report for November 2008 data month

10/01/08 AT&T Letter Terminating Force Majeure Declaration for Remaining Central Offices in the Metro Louisville Area Effective 092908

10/01/08 BellSouth's Proposed Data Notification Report for November 2008 data month

09/29/08 AT&T Letter Lifting Force Majeure Event effective 092608 for all central offices except those in the metro Louisville area

09/19/08 BellSouth dba AT&T's letter declaring a force majeure event

09/16/08 BellSouth dba AT&T's Letter regarding Seems

09/15/08 BellSouth dba AT&T Letter regarding SEEMS

09/03/08 BellSouth's Proposed Data Notification Report for the October 2008 Data Month (Original)

09/02/08 BellSouth's Proposed Data Notification Report for the October 2008 data month.

08/04/08 BellSouth's Proposed Data Notification Report for September 2008 data month (original)

08/01/08 BellSouth dba AT&T Kentucky's Proposed Data Notification Report for September 2008 data month

07/22/08 BellSouth SQM/SEEM updates to reflect recent OSS changes.

07/22/08 BellSouth SQM/SEEM updates to reflect recent OSS changes

07/02/08 AT&T's Preliminary Data Notification Report for September 2008

07/01/08 BellSouth dba AT&T Preliminary Data Notification Report for September 2008 data month.

06/03/08 BellSouth's Proposed Data Notification Report for July 2008 (original)

06/02/08 BellSouth's Proposed Data Notification Report for July 2008 data month

05/01/08 BellSouth dba AT&T's Preliminary Data Notification Report for July 2008 data month

05/01/08 AT&T's Preliminary Data Notification Report for July 2008 (hard copy)

04/01/08 BellSouth's Proposed Data Notification Report for May 2008 data month

03/04/08 BellSouth's Preliminary Data Notification Report for May 2008 data month (Physical Copy)

03/03/08 FilerFullName:Theresa Fleischer; OnBehalfOf:Mary K. Keyer -- Preliminary Data Notification Report for May 2008 data month

02/05/08 BellSouth's Proposed Data Notification Report for March 2008 Data Month (physical copy)

02/04/08 BellSouth Proposed Data Notification Report for March 2008 data month

01/03/08 BellSouth Preliminary Data Notification Report for March 2008 data month

12/26/07 Information regarding migration of the ECTA and CPSS-TA platforms to WHSL eRepair.

12/21/07 BellSouth Information regarding migration of the ECTA and CPSS-TA platforms to WHSL eRepair.

12/07/07 BellSouth dba AT&T Revised 2008 PMAP Notification Schedule (physical copy)

12/06/07 BellSouth dba AT&T Revised 2008 PMAP Notification Schedule

12/04/07 BellSouth dba AT&T Proposed Data Notification Report for January 2008 data month (hard copy)

12/03/07 BellSouth dba AT&T Proposed Data Notification Report for January 2008 data month

11/05/07 AT&T Preliminary Data Notification Report (physical copy)

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11/02/07	BellSouth Telecommunications dba AT&T -- Preliminary Data Notification Report for January 2008 data month
10/05/07	BellSouth Telecommunications, Inc. d/b/a ATT Kentucky Proposed Data Notification Report for November 2007 data month.
09/06/07	BellSouth Preliminary Data Notification Report for November 2007 data month
08/03/07	FilerFullName:Theresa Fleischer; OnBehalfOf:Mary K. Keyer -- Proposed Data Notification Report for September 2007 data month
07/05/07	FilerFullName:Theresa Fleischer: Filing receipt regarding BellSouth's preliminary data notification report for September 2007 data month
07/03/07	FilerFullName:Theresa Fleischer; OnBehalfOf:Mary K. Keyer -- Preliminary Data Notification Report for September 2007 data month
06/04/07	Electronic filing by BellSouth Telecommunications regarding a petition for the Establishment of a New Performance Plan
06/01/07	FilerFullName:Theresa Fleischer; OnBehalfOf:Mary K. Keyer -- Proposed Data Notification Report for July 2007 data month
05/03/07	Electronic filing of BellSouth Telecommunications, Inc. d/b/a ATT Kentucky's Preliminary Data Notification Report for July 2007 Data Month.
04/03/07	Electronic filing of BellSouth's Proposed Data Notification Report for May 2007 data month
03/06/07	Electronic filing Preliminary Data Notification Report for May 2007 data month.
02/07/07	Electronic filing of BellSouth Proposed Notification Report for March 2007 data month
01/03/07	Electronic filing of BellSouth's Preliminary Data Notification Report for March 2007 data month
12/04/06	Electronic filing of BellSouth of Proposed Data Notification Report for January 2007 data month
11/13/06	Preliminary data notification report for January 2006 data month from BellSouth
11/10/06	Electronic filing of BellSouth's Preliminary Data Notification Report for January 2007 data month
09/29/06	Electronic filing of BellSouth's Proposed Data Notification Report for November 2006 Data Month
09/20/06	Electronic filing of BellSouth's letter requesting Mary K. Keyer be added to the service list
09/05/06	Electronic filing of BellSouth's Preliminary Data Notification Report for November 2006 data month
09/05/06	Preliminary data notification report for November, 2006 data month from BellSouth
08/01/06	Electronic filing of BellSouth's Proposed Notification Report for September 2006 data month
07/10/06	Preliminary notification report for September 2006 data month on behalf of BellSouth
07/07/06	Electronic filing of Preliminary Notification Report for September 2006 data month
06/09/06	Electronic filing of BellSouth's Proposed Notification Report for July 2006 data month
05/04/06	BellSouth preliminary notification report for July 2006 data month
05/03/06	Electronic filing of BellSouth's Preliminary Notification Report for July 2006 data month
04/05/06	BellSouth proposed notification report for May 2006 data month
04/04/06	Electronic filing of BellSouth's Proposed Notification Report for May 2006 data month
03/27/06	Electronic filing of BellSouth's letter removing Dorothy Chambers from the service list in this proceeding
03/03/06	BellSouth preliminary May data notification report
03/02/06	Electronic filing - BellSouth's Preliminary May Data Notification Report.
02/02/06	Proposed notification report for the March 2006 data month from BellSouth
02/01/06	Electronic filing -- Proposed Notification Report for the March 2006 data month.
01/23/06	Hard Copy of preliminary notification report for the month of March 2006 data month from BellSouth
01/20/06	Electronic filing - BellSouth's Preliminary Notification Report for the March 2006 data month.
11/01/05	BellSouth's response to CompSouth
10/31/05	Electronic filing Letter filing BellSouth's 10/28/05 response to CompSouth's 10/16/05 letter regarding issues addressed by the Florida Public Service Commission.
10/18/05	Letter from CompSouth sent to Mr Alphonso Varner of BellSouth in reply to a letter from BellSouth dated Sept 22, 05
10/17/05	Electronic filing CompSouth -- Copy of letter from CompSouth to BellSouth regarding concerns with BellSouth performance plan.
09/30/05	Letter responding to issued raised by CompSouth from BellSouth
09/29/05	Electronic filing Dorothy J. Chambers -- Letter filing BellSouth's 9/22/05 response to issues raised by CompSouth's 9/8/05 letter.
09/12/05	CompSouth's concerns with BellSouth's reporting & payments
09/08/05	Electronic Filing of CompSouth's letter to BellSouth expressing concerns with issues related to performance measures reporting and SEEM payments
08/08/05	Letter to PSC filing BellSouth's tariff filing modifying the current tariffs.

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08/05/05	Electronic filing Letter to PSC filing BellSouth's 7/28/05 tariff filing modifying the current Competitive Local Exchange Tariff to be compliant with the PSC's 6/20/05 Order.
07/15/05	Letter to Commission forwarding copies of information regarding modifications to the Georgia Plan from BellSouth
07/14/05	Electronic filing Letter to the Commission forwarding copies of information regarding modifications to the Georgia Plan.
06/20/05	Order entered: (1) BellSouth's motion to withdraw its application for Kentucky-specific performance plan is granted; (2) BellSouth shall continue operating under the Georgia performance plan, as previously ordered by Commission; (3) Case is dismissed and removed from Commission's active docket
06/16/05	Letter to PSC regarding status of proposed Georgia SQM/SEEM plan from BellSouth
06/14/05	Electronic Filing of BellSouth's Letter to PSC regarding status of proposed Georgia SQM/SEEM Plan.
05/27/05	Response to PSC's order from BellSouth
05/26/05	Electronic filing of BellSouth's Response to the PSC's 4/26/05 Order.
04/26/05	Order entered: Within 30 days of Order, BellSouth shall submit its proposal for implementation of a mechanism for third-party independent verification of the Kentucky-specific plan, including a proposal for funding such verification. In the alternative, should BellSouth determine that it does not wish to pursue implementation of third-party independent verification, and hence, its Kentucky-specific plan, it shall so advise this Commission and shall likewise advise of its intent to continue with the Georgia performance plan, including any future modifications made by the Georgia Commission
03/30/05	BellSouth Motion to set procedural schedule
03/29/05	Electronic filing - BellSouth's Motion to Set Procedural Schedule
02/21/05	Response to Commission's Request regarding Third-Party Testing from BellSouth
02/21/05	Comments of SouthEast Telephone
02/18/05	Electronic filing of BellSouth's Response to the Commission's Request Regarding Third-Party Testing
02/18/05	Electronic filing of Covad Communications Company's Comments
02/18/05	Electronic filing of SouthEast Telephone, Inc.'s Comments on BellSouth Petition
02/18/05	Electronic filing Office of the Attorney General's Written Comments
02/18/05	Comments of the Office of the Attorney General
02/15/05	Response to Informal Conference Staff Request from BellSouth
02/14/05	Electronic filing of BellSouth's Response to Informal Conference Staff Request.
02/01/05	Memorandum dated 1/31/2005 for Informal Conference of 1/19/2005; Comments, if any, due 2/09/2005
02/01/05	PricewaterhouseCooper's Report of BellSouth's Georgia SEEM Penalty Payment Reporting Process and Third Party Open Exceptions and the Affidavit of Paul M. Gaynor of PwC.
01/31/05	Electronic filing of BellSouth's Proposed Procedure Schedule and PricewaterhouseCooper's Report of BellSouth's Georgia SEEM Penalty Payment Reporting Process and Third Party Open Exceptions dated 12/21/04 in Georgia Docket Nos. 7892-U and 8354-U.
01/25/05	Order entered granting intervention to Dialog Telecommunications, Inc.
01/18/05	Petition to intervene of Dialog Telecommunications Inc
01/07/05	Order entered granting intervention to SouthEast Telephone, Inc.
01/04/05	Motion to intervene of Southeast Telephone
12/15/04	Order entered granting intervention to DIECA Communications, Inc. d/b/a Covad Communications Company
12/10/04	Tennessee Regulatory Authority's December 3, 2004 order establishing procedural schedule
12/09/04	Electronic Filing of BellSouth's Letter attaching Tennessee Regulatory Authority's 12/3/04 Order in TRA Docket No. 04-00150.
12/07/04	Order entered: (1) The 12/14/2004 Informal Conference is rescheduled to 1/19/2005, beginning at 10:00 a.m.; (2) On or before 2/18/2005, each party shall submit a complete and detailed recommendation for third-party testing of SQMs ultimately established in this proceeding
12/06/04	Letter from CompSouth requesting to hold informal conference after PSC issues its final Order
12/03/04	Electronic Filing of CompSouth's letter in response to BellSouth request to change date for informal conference.
12/02/04	DIECA Communications petition to intervene
11/19/04	Original paper copy of BellSouth 11/18/04 cover letter and certificate of service for the 11/17 Motion to Reschedule Informal Conference sent electronically
11/18/04	Electronic Filing of BellSouth's Motion to reschedule informal conference
11/18/04	Notification that SouthEast Telephone will not be filing recommendations in case through Jonathon Amlung request to be advised of any further procedural matters

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11/17/04	Motion of BellSouth requesting PSC to reschedule the informal conference currently set for Dec 14, 04
11/10/04	Order entered: (1) Informal Conference scheduled for 12/14/2004, beginning at 9:00 a.m., EST, in Conference Room 1; (2) On or before 1/14/2005, each party shall submit a complete and detailed recommendation for third-party testing of SQMs ultimately established in this proceeding
11/08/04	Notice of change of address & substitution of counsel of AT&T
10/05/04	Objections to the proposed new performance plan from AT&T requests being advised of any procedural schedule
08/31/04	Petition of BellSouth for the Establishment of New Performance Plan

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Total Number of Cases: 1