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Case Management System - KY Public Service Commission*Administrative Cases Before the Commission as of February 06, 2026***19000343**

RECEIVED: 10/14/92

FILED: 10/14/92

FINAL: 08/17/04

REOPENED: 07/09/04

SUSPENSION DATE:

CASE NATURE: ASSIGNMENT OF N11 DIALING CODES

CASE CODE

Administrative

INTERVENORS: Ben Fincher/Forest

HEARINGS:

| | |
|----------|---------------------|
| 05/11/01 | Informal Conference |
| 02/21/01 | Informal Conference |
| 02/13/01 | Informal Conference |
| 12/08/97 | Informal Conference |
| 12/02/97 | Informal Conference |
| 05/16/95 | Formal Hearing |
| 07/08/93 | Formal Hearing |

INDEX OF EVENTS:

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| 12/18/25 | POST CASE: United Way Annual Status Report regarding 2-1-1 Implementation |
| 12/23/24 | POST CASE: United Way Annual Status Report regarding 2-1-1 Implementation |
| 06/07/23 | POST CASE: United Way Annual Status Report regarding 2-1-1 Implementation |
| 01/03/22 | POST CASE: United Way Annual Status Report regarding 2-1-1 Implementation |
| 01/05/21 | POST CASE: United Ways Annual Status Report regarding 2-1-1 Implementation |
| 01/03/20 | POST CASE: United Way's Annual Status Report regarding 2-1-1 Implementation |
| 09/10/18 | POST CASE: United Way's Annual Status Report regarding 2-1-1 Implementation |
| 10/16/17 | POST CASE: United Way of Kentucky 2-1-1 Status Report |
| 09/01/16 | POST CASE: United Way of Kentucky 2-1-1 Status Report |
| 09/02/15 | POST CASE: United Way's Annual Status Report regarding 2-1-1 Implementation |
| 09/22/14 | POST CASE: United Way of Kentucky Annual Status Report Regarding 2-1-1 Implementation |
| 09/04/14 | POST CASE: United Way of Kentucky Request for Extension to Submit Annual Status Report Regarding 2-1-1 Implementation |
| 09/23/13 | POST CASE: United Way of Kentucky Annual Status Report |
| 08/30/13 | POST CASE: United Way of Kentucky's Request for Extension to File Annual Status Report |
| 09/04/12 | POST CASE: United Way of Kentucky's Annual Report |
| 08/30/11 | POST CASE: United Way of Kentucky's Annual Status Report of 2-1-1 Implementation |
| 09/22/09 | United Way's Annual Status Report regarding 2-1-1 Implementation |
| 08/05/08 | United Way's Annual Status Report regarding 2-1-1 Implementation |
| 08/02/06 | Annual report on progress of the 2-1-1 implementation from United Way of Kentucky welcome opportunity to meet to discuss both the progress and possible next steps for expansion of the program |
| 07/31/06 | Annual report on progress of the 2-1-1 implementation from United Way of Kentucky welcome opportunity to meet to discuss both the progress and possible next steps for expansion of the program(FAX) |
| 08/03/05 | Report on status from United Way |
| 08/01/05 | Status report of the United Way |
| 08/17/04 | Final Order entered: (1) United Way of Kentucky shall be the permanent administrator of I&R services through the use of 211 dialing in Kentucky; (2) Beginning 8/01/2005, and annually thereafter, United Way of Kentucky shall submit to the Commission a report on implementation of I&R services in this Commonwealth |
| 07/22/04 | Report on 211 implementation from United Way of Kentucky |
| 07/15/04 | Order entered: Filing by United Way of Kentucky regarding its implementation of information and referral services is due by 7/23/2004 |
| 07/08/04 | Fax copy from United Way of Kentucky requesting one week extension until July 23, 2004 |
| 12/12/02 | Agreement concerning implementation of 511 service |
| 07/17/02 | Copy of letter of efforts to obtain 511 Dialing Code for use by Verizon Wireless customers to access our traffic & weather information |
| 05/23/02 | KY Transportation Cabinet copy of 511 service agreement |

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| 02/05/02 | Copy of agreement between Verizon South & Kentucky Transportation Cabinet for implementation of 511 to there customers |
| 01/22/02 | Letter advising that the subject wireless carrier has apparently decided not to implement 511 in Kentucky |
| 11/26/01 | CC letter concerning telephone conversation on Nov 16,01 with Robert Priebe |
| 11/21/01 | Letter concerning Bellsouth tariff revision to remove restriction on pay phone calls to 511, letter of support |
| 11/19/01 | Letter regarding tariff revision |
| 10/30/01 | Copy of signed 511 Implementation Agreement Dollar Amount of \$240.00 |
| 10/16/01 | Letter concerning 511 dialing code from transportation cabinet |
| 10/12/01 | Copies of letters |
| 10/08/01 | Nunc Pro Tunc Order approving BellSouth's tariff for 211 service effective 7/16/2001. |
| 10/05/01 | Signed 511 Implementation Agreement |
| 10/03/01 | Letter regarding 511 dialing code |
| 09/25/01 | 511 Implementation Agreement |
| 09/13/01 | Signed 511 Implementation Agreement |
| 09/07/01 | Copy of 511 Implementation Agreement |
| 08/17/01 | COPY OF SUBJECT AGREEMENT EFFECTIVE JULY 24,01 |
| 07/16/01 | Final Order accepting the proposal by United Way for a pilot period of 3 years. |
| 07/05/01 | LETTER REGARDING VERIZON WIRELESS (LEAN WALDEN/TRANSPORTATION CABNIET) |
| 06/28/01 | RESPONSE TO LETTER OF JUNE 15,01, FRO SEC OF TRANSPORTATION (BELLSOUTH) |
| 06/27/01 | RESPONSE TO LETTER OF JUNE 15, 2001 (DOROTHY CHAMBERS/BELLSOUTH) |
| 06/15/01 | LETTER REGARDING 511 DIALING CODE (JAMES CODELL/TRANSPORTATION CABINET) |
| 06/11/01 | AGREEMENT ON EXTENSION TO CONSIDER 211 TARIFF (DOROTHY CHAMBERS) |
| 05/17/01 | IC Memorandum sent to parties of record; comments, if any, due 5/25/2001. |
| 05/17/01 | PETITON FOR PSC TO ASSIGN THE 211 CODE TO UNITED WAY OF KY (TERRY TOLAN) |
| 05/01/01 | PSC Staff Opinion ltr. to W.Chris Jones(Verizon)in resp.to his 3/13/2001 letter. |
| 04/23/01 | PSC Staff Notice of Informal Conference on May 11, 2001 |
| 04/23/01 | FINAL ORDER; APPROVES PROPOSED TARIFF re: 511 SERVICE; TARIFF DUE IN 20 DAYS |
| 04/19/01 | COPY OF LETTER SENT TO MR UNDERWOOD FROM LEON WALDEN (LEON WALDEN) |
| 04/12/01 | LETTER REGARDING 511 TARIFF (CREIGHTON MERSHON/BELLSOUTH) |
| 04/06/01 | LETTER REGARDING 511 DIALING CODE (JAMES CODELL/TRANSPORTATION CABINET) |
| 03/29/01 | RESPONSE TO THE COMMISSION'S QUESTIONS REGARDING 211 AND 511 (SUSAN ISRAEL/CINGULAR WIRELESS) |
| 03/20/01 | RESPONSE TO INFORMAL CONFERENCE HELD 2/21/01 (HOLLAND MCTYEIRE/AT&T WIRELESS) |
| 03/15/01 | RESPONSE REGARDING ISSUES OF DEPLOYMENT 211 AND 511 (W. CHRIS JONES VERIZON WIRELESS) |
| 03/07/01 | IC Memorandum mailed to parties of record; comments, if any, due 3/14/2001. |
| 03/07/01 | LETTER REGARDING INFORMAL CONFERENCE (JAMES CODELL/TRANSPORTATION CABINET) |
| 02/26/01 | LETTER REGARDING INFORMAL CONFERENCE (JAMES CODELL/TRANSPORTATION CABINET) |
| 02/01/01 | Commission Staff's Notice of Informal Conference on 2/13/01 at 1:30. |
| 01/22/01 | LETTER CONCERNING MEETING ON NOVEMBER 9, 2000 (JAMES CODELL/KYTC) |
| 01/11/01 | Order reopening investigation regarding the allocation of the N11 dialing codes |
| 01/10/01 | LETTER REQUESTING TARIFF BE SUSPENDING UNTIL CONCERNS ARE RESOLVED (JAMES C. CODELL, III/TRANSPORTATION) |
| 01/08/01 | COST STUDY ASSOCIATED WITH 12/11/00 TARIFF/PETITION FOR CONFIDENTIAL (FRED L. GERWING/BELLSOUTH) |
| 12/14/00 | TARIFF REPLACING THIRD REVISED PAGE 7 OF SECTION A13 CONTENTS (FRED L. GERWING/BELLSOUTH) |
| 12/11/00 | NEW AND REVISED TARIFF PAGES EFFECTIVE 1/11/2001. (FRED L. GERWING/BELLSOUTH) |
| 10/30/00 | Final Order finding that the 511 dialing code should be assigned to Trans.Cab. |
| 09/11/00 | NOTICE TO INTERESTED PARTIES ENC. THE 8/30/00 PETITION (JAMES C. CODELL III TRANSPORTATION) |
| 08/30/00 | PETITION THAT 5-1-1 DIALING CODE BE ASSIGNED TO KY TRANSPORTATION CAB (JAMES C. CODELL, III/TRANSPORTATION) |
| 10/29/99 | Order extending the assignment of the "211" abbreviated dialing code by Cin.Bell |
| 10/12/99 | CERTIFICATION THAT COPY OF FILING DATED SEPT 29,99 SENT TO EACH INTER (KEVIN FLANERY TRANSPORTATION CABINET) |

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| 09/30/99 | REQ FOR 211 DIALING CODE BE EXTENDED AS A MINIMUM UNTIL FCC TAKES AC (JAMES CODELL TRANSPORTATION CABINET) |
| 04/01/98 | Final Order approving contract and concluding this proceeding. |
| 02/26/98 | CONTRACT NO CBT 1204 BETWEEN TRANSP.CABINET AND CINCI BELL (BALDRATE/CINCINNATI BELL) |
| 12/11/97 | IC memo sent to parties; comments, if any, due 12/19. |
| 12/01/97 | Order rescheduling 12/2 informal conference to 12/8 |
| 12/01/97 | REQUEST FOR CHANGE OF ADDRESS (CLAIRE DALY) |
| 12/01/97 | REQUEST THAT 12/2 IC BE RESCHEDULED FOR WEEK OF 12/8 (DAVID OLSON) |
| 11/14/97 | Order extending trial for N11 dialing code; IC set on 12/2 at 10:00. |
| 08/26/97 | GENERAL INFO (DAVID OLSON) |
| 08/13/97 | GENERAL INFO (TRANSPORTATION CABINET) |
| 05/28/97 | Order granting Trans. Cabinet's motion & denying Cincinnati Bell's motion. |
| 05/01/97 | MOTION TO DIRECT KY TRANSPORTATION CABINET TO SHOW CAUSE AND WHY (CINCINNATI BELL) |
| 04/25/97 | GENERAL INFO (TRANSPORTATION CABINET) |
| 04/21/97 | PETITION FOR EXTENSION OF TRIAL USE OF 31 DIALING CODE (TRANSPORTATION CABINET) |
| 11/27/95 | COPY OF CONTRACT FOR REVIEW AS REQUEST OCT 23,95 (CINCINNATI BELL) |
| 08/18/95 | Reminder letter to Cincinnati, tariffs now due 8/28. |
| 07/20/95 | DRAFT AGREEMENT (CINCINNATI BELL) |
| 06/21/95 | Final Order |
| 05/30/95 | TRANSCRIPT OF 5/16 HEARING. |
| 05/08/95 | LETTER TO ADVISE THAT ALL PARTIES OF RECORD RECEIVED SUBMISSION (TRANSPORTATION CABINET) |
| 05/05/95 | LETTER STATEING SCB WILL BE PARTICIPATING IN HEARING MAY 16,95 (SOUTH CENTRAL BELL) |
| 05/03/95 | WITNESS LIST OF WHO WILL APPEAR AT THE MAY 16,95 HEARING (TRANSPORTATION CABINET) |
| 04/27/95 | Order scheduling hearing for 5/16; info due 5/4 from the Transportation Cabinet. |
| 04/18/95 | RESPONSE TO ORDER DATED MARCH 23,1995 (TRANSPORTATION CABINET) |
| 04/11/95 | Response sent to Mayor Qualls of Cincinnati. |
| 04/11/95 | LETTER IN SUPPORT FILED. (CINCINNATI MAYOR QUALLS) |
| 03/23/95 | Order entered reopening case, info due from Dept. of Trans. 4/22. |
| 02/09/95 | REQUEST TO REOPEN CASE FILED. (TRANSPORTATION CABINET) |

Total Number of Cases: 1