

DOC11R

Case Management System - KY Public Service Commission*Regular Cases Before the Commission as of September 21, 2019***2019-00259**

RECEIVED: 06/21/19

FILED: 06/21/19

FINAL:

REOPENED:

SUSPENSION DATE:

CASE NATURE: Lowell DeWayne Shepherd, Complainant; Kentucky-American Water Company, Defendant

CASE CODE

Complaints - Rates, Service

UTILITIES:

Kentucky-American Water Company

INDEX OF EVENTS:

09/10/19 Kentucky-American Water Company Answer and Motion to Dismiss
08/30/19 Order Entered: 1 . Kentucky-American is to satisfy the matters complained of or is to file a written answer to the Complaint within ten days from the date of entry of the Order. 2. Kentucky-American shall file copies of all bills into the record that were issued to Mr. Shepherd in 2018 and 2019 up until the present day, within ten days from the date of entry of the Order. 3. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so personal information cannot be read.

07/23/19 Acknowledge Receipt of Filing
06/21/19 Lowell DeWayne Shepherd v. Kentucky-American Water Company

Total Number of Cases: 1