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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of April 25, 2026***2011-00143**

RECEIVED: 04/15/11

FILED: 04/15/11

FINAL: 05/06/11

REOPENED:

SUSPENSION DATE:

CASE NATURE: Notice of Intent to Disconnect Serenity, Inc. d/b/a Five D's Communications

**CASE CODE**

Investigation - Service

**UTILITIES:**

BellSouth Telecommunications, LLC dba AT&amp;T Kentucky and AT&amp;T Southeast

**INDEX OF EVENTS:**

|          |  |
|----------|--|
| 05/18/11 | AT&T Kentucky's Notice of Intent to Disconnect Serenity  |
| 05/13/11 | Five D's Communications Response   |
| 05/06/11 | Order Entered: Serenity shall notify the Commission within seven calendar days of the date of this Order of its intent to pay the delinquent bill to AT&T Kentucky within ten days of the date of this Order or, in the alternative, of its intent to notify its end-users (if any) of the proposed service disconnection. Such written comments shall include a copy of Serenity's customer notice and an affidavit indicating when the notice was mailed and the number of Kentucky customers to whom it was mailed. 2. A copy of AT&T Kentucky's notice of intent to disconnect Serenity is attached hereto and incorporated herein. 3. If Serenity has not responded as prescribed in ordering paragraph 1 within seven calendar days of the date of this Order, AT&T Kentucky shall implement the procedures established in its Emergency Continuity Tariff. 4. A copy of this Order shall be sent by certified mail to Serenity. |
| 04/26/11 | Acknowledge Receipt of Filing  |
| 04/15/11 | AT&T Kentucky's notice of intent to disconnect Serenity, Inc. d/b/a Five D's Communications for non-payment  |

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 Total Number of Cases: 1