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Vice Chairman

Daniel E. Logsdon Jr.  
Commissioner

September 28, 2016

## PARTIES OF RECORD

Re: Case No. 2015-00136  
Douglas and Sylvia Morrison, Complainant, v. Kentucky Power Company,  
Defendant

The attached electronic mail has been filed in the post-case correspondence in the above-referenced case. Any comments regarding the content should be submitted to the Commission within five days of receipt of this letter. Any questions regarding the electronic mail should be directed to Nancy Vinsel, Staff Attorney, at (502) 782-2582.

Sincerely,

A handwritten signature in blue ink that reads "Talina R. Mathews".

Talina R. Mathews  
Executive Director

NJV/ph

Attachment

**From:** [Sylvia Morrison](#)  
**To:** [PSC - Electronic Filings Mailbox](#)  
**Subject:** Re: Item Logged For Case: 2015-00136  
**Date:** Monday, September 26, 2016 3:18:33 AM

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I figured this was how it would end when I was told they didn't have to prove their lies were true. I wish I had known they could legally lie from the beginning before I went to the time & expense. You can change your stories & say anything you want (which they did) if you don't have the burden of proving what you say. For 20 yrs. I didn't keep records because I trusted AEP to be doing what they said & they even proved they were responsible by changing the bulb at one point. Btw it's not a mercury vapor. Those were outlawed by 2008. They were doing their job by changing it. So why would I keep a record? You only keep records when someone does wrong unless you're a business. Yet AEP only claimed to know what was convenient & didn't have records that went that far back of the things that mattered. Yet I was expected to. Of course common sense isn't expected from corporations either. But it should be expected from any kind of arbitrator of justice. It just goes to show every big corporation can be corrupt and often will be because no one holds them to an accounting. Marion Russell the PSC here stated AEP does this all the time (charging for street lights not requested). But of course he won't be listened to either & won't risk his job by coming forward. I don't know how people like that live with themselves & all the people they hurt. I had honestly expected some kind of justice even if it was just a reimbursement for my time & expenses & this practice of ripping people off stopped, despite being told by many, even a few politicians, it wouldn't happen. That utilities almost always won even w/o any proof AT ALL. I guess that's what I get for naively trusting the judges whose job is supposed to be seeking the truth. At least Ms. Smith tried. I guess I should be thankful I didn't waste money taking it to court (they knew I wouldn't by the area I lived in) and I have a clear conscience. That's worth millions more than the few bucks AEP took through deceit & lies. But I guarantee you everything they do from now on in my neighborhood will be documented by picture, date, time & what happened since they don't have to prove anything. Maybe that way I can help someone else they try to lie on. I wonder if the media is aware AEP can say whatever they want & be believed w/o evidence?

Sylvia Morrison

On Wed, Dec 23, 2015 at 9:53 AM, <[PSCFilings@ky.gov](mailto:PSCFilings@ky.gov)> wrote:

Confirmation of Posting.

This notification is sent regarding the recent filing for case# 2015-00136 on 12/23/2015 at 9:53 AM

Filed by: PSC

Date/Time Filed: 12/23/2015 9:53:28 AM

The following Document(s) have been posted to the Case File

Linked below is a document from the Kentucky Public Service Commission from case number 2015-00136. This is an official document and service is rendered based upon this email. Pursuant to KRS 278.380 amended by the Kentucky

General Assembly during the 2014 General Session, the electronic delivery of all Kentucky Public Service Commission orders is now allowed. This includes data requests, as well as all other case-related documents. Electronic transmission may include either an electronic version of the order or document or a hyperlink to the order or document on the PSC website. The mailing date of the order or document will be the date of the electronic transmission. Any applicant or party desiring delivery of orders or documents by postal mail may request such delivery on a per case basis from the PSC and demonstrate good cause for the request.

PSC ORDER File

You are receiving this message as a member of the service list or participating utility on case: 2015-00136 For more information or if you have problems opening a link received through an electronic notice from the Commission, contact the PSC Division of Filings.

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Douglas and Sylvia Morrison - [REDACTED]  
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