

RECEIVED

JAN 12 2015

PUBLIC SERVICE  
COMMISSION

GUY IDOL  
505 RICHARDSVILLE BY-PASS  
BOWLING GREEN, KY 42101

PH: 270-777-8923

JANUARY 9, 2015

PUBLIC SERVICE COMMISSION  
211 SOWER BLVD.  
FRANKFORT, KY. 40602

COMMISSIONERS,

THIS LETTER IS CONCERNING RICHARDSVILLE GAS COMPANY CASE # 2014-00066. OUR HEAT HAS BEEN OUT SINCE TUESDAY <sup>JAN</sup> 6, 2015. AT THAT TIME MY WIFE BARBARA CALLED THE RICHARDSVILLE GAS COMPANY AND TALKED TO PRESTON. HE DID NOT SEEM CONCERNED IN FACT HE CHUCKLED AND SAID HE WAS NOT SURPRISED. FURTHER HE SAID THAT WE WERE ON OUR OWN THAT NOTHING COULD BE DONE.

THE LETTER (I ENCLOSE) THAT YOU RECEIVED FROM THEM ON DEC. 01, 2014 WE DID NOT GET UNTIL ALMOST CHRISTMAS.

I'VE HAD HILLER HEATING & COOLING GIVE ME AN ESTIMATE TO CONVERT MY FURNACE FROM NATURAL GAS TO PROPANE. WHILE THE TECH. WAS HERE HE WAS CONCERNED BY THE SOOT OUTSIDE THE EXHAUST VENT. HE TOLD ME THAT DURING LOW PRESSURE GAS SITUATIONS THAT IT COULD DAMAGE THE HEAT EXCHANGER. NOW SINCE I DON'T HAVE ANY CONTROL OVER THIS I WOULD THINK THAT RICHARDSVILLE GAS COMPANY IS RESPONSIBLE FOR ANY REPAIRS I HAVE TO HAVE.

MY FURNACE IS ONLY 3 YEARS OLD THIS SHOULD NOT BE HAPPENING.

ALSO AS PER THEIR LETTER, RICHARDSVILLE GAS CO. HAS BEEN INJECTING PROPANE INTO THE SYSTEM THE LAST TWO YEARS. THE HILLER TECH. TOLD ME THIS COULD CAUSE SOOTING ALSO AND CAUSE THE HEAT EXCHANGER TO FAIL.

THE PROPANE COMPANY I'M GOING WITH IS PIP OUT OF AUBURN, KY. IT'S GOING TO BE ABOUT FOURS WEEKS BEFORE THEY CAN GET ME A TANK.

THE QUESTION I HAVE IS WHY HAS RICHARDSVILLE GAS NOT UPDATED THE SYSTEM. THEY HAVE TAKEN ALL THE PROFITS AND <sup>NOT</sup> PUT ANYTHING BACK IN TO INSURE THE SYSTEM OPERATES PROPERLY.

MY WIFE & I ARE RETIRED. I'M 66 YEARS OLD AND THIS IS GOING TO PUT A HARDSHIP ON US. NOT ONLY DO I HAVE TO CHANGE OVER THE FURNACE I HAVE TO REPLACE THE HOT WATER TANK & CLOTHES DRYER. NONE OF THIS IS CHEAP.

SINCERELY

Gay Idol  
GUY IDOL

P.S. OTHER PEOPLE ON THE RICHARDSVILLE GAS LINE HAVE HAD TO REPLACE HEAT EXCHANGERS IN THEIR FURNACES FOR THE REASONS STATED ABOVE.

RECEIVED

DEC 01 2014

PUBLIC SERVICE  
COMMISSION

RICHARDSVILLE GAS CO. INC.  
P.O. Box 9675  
Bowling Green, KY 42102

November 20, 2014

Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40602

Commissioners:

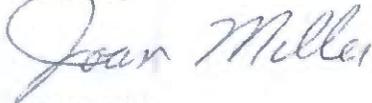
In April 2014 Richardsville Gas Co. Inc. agreed to accept the proposal of a rate increased with the hope of keeping it operating and providing the service for the few families in Richardsville, KY. We agreed to this because we had been assured we had gas well producers in the area that were going to let us purchase additional local natural gas production.

The purchase of additional local natural gas has been pursued during the summer months to no avail. The producer owners, due to liability concerns, have decided to not sell us gas. We have additionally tried to sell the pipeline to a couple of larger producers also to no avail.

When winters really cold weather arrives Richardsville Gas will not be able to supply adequate natural gas to our customers. In past years we have peak shaved the natural gas system with propane. That equipment is no longer operable. It is 40 years old and has been failing for the last two winters. To purchase new equipment is far too expensive to be financially feasible.

The enclosed letter is a copy of the letter that has been mailed to all our customers.

Sincerely



Joan Miller



Steven L. Beshear  
Governor

Leonard K. Peters  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

David L. Armstrong  
Chairman

James W. Gardner  
Vice Chairman

Linda Breathitt  
Commissioner

December 9, 2014

**PARTIES OF RECORD**

RE: Richardsville Gas Company Inc.  
Case No. 2014-00066

Attached is an item which is being filed in the case record of Case No. 2014-00066 APPLICATION OF RICHARDSVILLE GAS COMPANY, INC. FOR AN ADJUSTMENT OF RATES ON AN EMERGENCY BASIS UNDER 807 KAR 5:076, THE COMMISSION'S ALTERNATIVE RATE FILING PROCEDURE, AND FOR A RATE SURCHARGE AND FOR NONRECURRING CHARGES. This letter was filed with the Commission on December 1, 2014 by Joan Miller. The third paragraph of the letter is accepted as the response to ordering paragraph #4 of the final order.

Sincerely,

Linda Faulkner  
Filings Director