

P. O. BOX 100  
CAMPBELLSVILLE, KENTUCKY 42719

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RECEIVED

June 9, 2016

JUN 13 2016

Public Service  
Commission

Aaron Greenwell, Acting Executive Director  
Public Service Commission  
P. O. Box 615  
Frankfort, KY 40602

RE: PSC Case No. 2012-00428

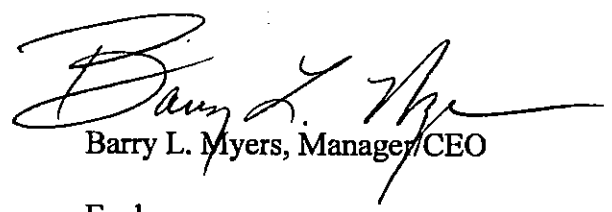
Dear Mr. Greenwell:

Please find an original and three (3) copies of the responses of Taylor County RECC as requested in the above referenced case dated April 13, 2016.

If you have any questions, please let me know.

Sincerely,

TAYLOR COUNTY RURAL ELECTRIC  
COOPERATIVE CORPORATION




Barry L. Myers, Manager/CEO

Enclosures

BLM/prw

Taylor County R.E.C.C. is an equal opportunity provider & employer.

A Touchstone Energy® Cooperative 

COMMONWEALTH OF KENTUCKY

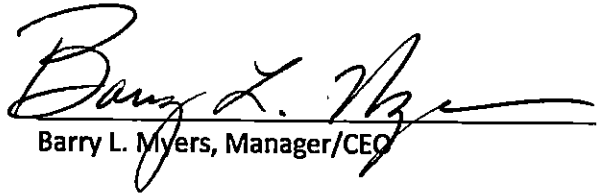
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTERS OF:

CONSIDERATION OF THE IMPLEMENTATION )  
OF SMART GRID AND SMART METER ) CASE NO.  
TECHNOLOGIES ) 2012-00428

VERIFICATION

I verify state and affirm that the testimony filed with this verification and for which I am listed as a witness is true and correct to the best of my knowledge, information and belief formed after a reasonable inquiry.

  
Barry L. Myers, Manager/CEO

State of Kentucky

County of Taylor

The foregoing was signed, acknowledged and sworn to before me by Barry L. Myers, the ninth day of June, 2016

  
Notary Public

My Commission Expires: 01/22/19  
ID # 526377

TAYLOR COUNTY RURAL ELECTRIC COOPERATIVE CORPORATION  
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PSC CASE. 2012-00428

WITNESS: Barry L. Myers

4. Within 60 days of the date of the Order, the Joint Utilities should file with the Commission their internal procedures governing customer privacy and customer education.

A. Taylor County Rural Electric Cooperative Corporation operates under the Red Flag Rules Identity Theft Program.

- Employees monitor Member accounts for suspicious activity.
- New Members are required to come into the office and show a picture ID when signing up for service.
- All Members are subject to a credit check.
- The identity of the Member is verified when discussing account information per phone conversation.
- Credit card information is validated when making a payment on a Member's account.
- Member information is kept confidential unless permission from that Member is given to release to a Third Party.

B. Taylor County Rural Electric Cooperative Corporation Members are kept informed through the Kentucky Living Magazine Publication, bill stuffers, mailings and the [www.TCRECC.com](http://www.TCRECC.com) website.

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PSC CASE. 2012-00428**

**WITNESS: Patsy R. Walters**

- 5. Within 60 days of the date of this Order, the Joint Utilities shall certify to the Commission that they have developed internal cybersecurity procedures.**

**Taylor County Rural Electric Cooperative Corporation recognizes the need to protect Taylor County RECC, our members, and both cooperative and member data, and systems, from growing information and cybersecurity threats. The Taylor County Rural Electric Cooperative Corporation Cyber Security Policy establishes an Information and Cyber Security Program within the Coop to ensure adequate measures are taken and controls are in place to mitigate threats and protect those company resources.**

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**WITNESS: Michael S. Skaggs**

- 10. Within 60 days of the date of this Order, the jurisdictional electric utilities shall file with the Commission their internal procedures regarding Smart Grid investments.**

**Taylor County Rural Electric Cooperative Corporation internal procedures regarding Smart Grid Investments will follow the same methodologies as other business investments. Investments in new technology will be made only when a sensible business case has been proven and that case has been approved by all pertinent governmental entities.**