BTU GAS CO., INC.

P.O. BOX 707 SALYERSVILLE, KY 41465 PHONE: 606-884-2000 FAX: 606-884-2010

E-MAIL: pamwilliams@foothills.net

December 16, 2010

Public Service Commission 211 Sower Blvd. P.O. Box 615 Frankfort, KY 40602-0615 RECEIVED

DEC **20** 2010 PUBLIC SERVICE

COMMISSION

Dear Mr. Derouen;

In response to the Order November 5, 2010 BTU Gas has been and will continue to work on the deficiencies involved in our case 2007-00403.

I would like to take the time to break these deficiencies down.

- 1. Excess Flow Valve BTU has then in place and notified the PSC June 28, 2008 of this plan. Any new customers we hook up will have this in place.
- 2. Public Awareness Plan Was supplied originally to the PSC on November 3, 2008. After we hired Mr. Wingate the new plan was received by the PSC February 10, 2010. See attached sheets.
- 3. Qualification of the men: Mr. Wingate spent the week of June 21, 2010 qualifying our two men. This information was received by the PSC October 26, 2010.
- 4. The map The map we have the PSC and BTU completed together. I believe the PSC has a copy of this map. BTU Gas is currently updating the existing map to include river crossings, master meters and valves etc.
- 5. Pipeline Markers -- New pipeline markers were put back in place. Pictures of these markers along with their location was received by the PSC June 28, 2010. BTU Gas has ordered new pipeline stickers for BTU Gas to go on the pipeline markers. These were ordered 12-8-10. As of this date the stickers have not come in. I ordered them from Commercial Printing in Paintsville, Kentucky.
- 6. Above ground pipe The customers where above ground pipe was found have been notified by registered letter. See attached letters.
- 7. Operation & Maintenance Plans These were originally submitted to the PSC Nov. 2, 2008. The new plans done by Mr. Wingate were submitted February 10, 2010.
- 8. Gas Odorization After the purchase of an odorator and the qualification of the men these tests were performed. These sheets were received by the PSC October 26, 2010. Mr. Larry Rich will be performing this task for BTU Gas now. BTU machine was lost in fire and due to the PSC fine BTU can not at this time afford to replace this machine. Attached are the reports from Frontier Gas.
- 9. Patrolling The patrolling forms BTU Gas had was supplied to the PSC June 2008 and have been supplied for 2009. See attached sheets for January 2010 to date. I will forward these to you.
- 10. Leakage survey BTU Gas has hired Frontier Gas to perform this task for us. The leakage survey has been completed by Frontier gas. This was received by the PSC November 8, 2010.

• Page 2 December 16, 2010

11. The Valves – A list of these valves were received by the PSC February 10, 2010. See attached inspection forms.

- 12. Pressure stations A list of these were received by the PSC February 10, 2010. I will forward these to you as soon as completed.
- 13. Relief Valves A list of these were received by the PSC February 10, 2010. This task has been performed. See attached sheet.
- 14. Corrosion These locations were received by the PSC February 10, 2010. I will forward these to you as soon as completed.
- 15. 811 BTU Gas is now a member of 811. Received by the PSC May 25, 2010.
- 16. Form RSPA F 7100 -1-1 This form was filed with the PSC April 19, 2010. BTU Gas does not show in the PHMSA system so I have been working with Mr. Jamerson Pender to get an ID number and password to make sure these reports get filed. This report has now been filed and BTU Gas is in their system. This form was received by PSC October 26, 2010. Attached is a copy of the report filed for 2009.
- 17. Drug and Alcohol Plan Filed with the PSC February 19, 2010. The recommended word changes have been made to this plan. See attached notice.

I will continue to forward information to you as we complete it. I do appreciate everyone's help in this matter.

Sincerely,

Pam Williams President

Williams

PUBLIC SERVICE COMMISSION

PUBLIC AWARENESS MATERIALS

NOTICE

B.T.U. Gas Company, Inc. Damage Prevention & Safety Program

B.T.U. Gas Company has an active Damaged Prevention & Safety Program. Our objective is to avoid damage to natural gas pipelines which could ultimately cause a safety hazard or interruption of service.

WE ASK FOR YOUR HELP IN THIS MATTER before any "Excavation Activities" take place such as bulldozing, backhoe work, blasting, boring, tunneling, post hole digging or the removal of above ground structures please call as required by law, the Kentucky Underground at 1-800-752-6007 and they will notify us of any excavating. In an emergency, please call B.T.U. Gas Company directly.

If you smell natural gas odors (in some cases like rotten eggs), it could be dangerous and should be dealt with promptly.

Even if you do not use natural gas in your home and smell natural gas - take these precautions promptly:

- 1. Call B.T.U. Gas Company at 606-884-2000 24 hours a day.
- 2. If the odor is very strong and you are indoors open windows and doors to ventilate. Go outside. Call us from a neighbor's house.
- 3. Do not turn any electrical switches on or off.
- 4. Do not light matches, smoke cigarettes or create any source of combustion.

However slim the chance of danger, it doesn't pay to take needless risks. At the first sniff of gas, play it safe.

Remember, before you dig, or if you detect natural gas odors, call 606-884-2000.

Thank you for your cooperation, B.T.U. Gas Company, Inc. P.O. Box 707 Salyersville, KY 41465

PUBLIC SERVICE SAFETY ANNOUNCEMENT SIGNS OF A GAS LEAK

When It Comes to Natural Gas Safety --- Always Follow Your Nose!!

Natural Gas Has A "rotten egg" Smell So It is Easily Detectable!

These are just a few tips of what to do if you smell gas in your home.

Do Not Light Matches of Lighter to check for leaks

Call your natural gas provider

If You Smell Gas In Your Area and Suspect There Is A Gas Leak Please Notify Us:

BTU GAS COMPANY, INC. P.O. BOX 707 SALYERSVILLE, KENTUCKY 41465

24 HOUR PHONE NUMBER: 606-884-2000

NOTICE

natural gas lines and BTU Gas Comp	County, Kentucky area, P & J Resources has main pany has natural gas service lines running in the outer lagoffin County, Kentucky.
•	eas please notify us first. We can be reached 24 hours 5-884-2000 or by calling 811.
Richard Williams	Pam Williams

CONTRACTORS ADDRESSES:

Ranger Contracting 436 Brad Drive Salyersville, KY 41465

Tackett & Sons 264 Twin Lick Rd. Salyersville, KY 41465

Kentucky Frontier Gas P.O. Box 408 Prestonsburg, KY 41653 Magoffin County Water District P.O. Box 490 Salyersville, KY 41465

JD Carty Resources, LLC P.O. Box 869 Salyersville, KY 41465

Salyersville Water Works 401 College Street Salyersville, KY 41465

NOTICE

BTU Gas recently submitted odorization test that were performed by us. We now realize
we do not do the conversion factors for these numbers. Please disregard those as we have
now hired Frontier Gas to do those test for us and attached you will find the test results
from them.

Pam Williams

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MAP UPDATE

NOTICE

BTU Gas is currently updating their map by adding the river crossings, valves etc. to their map as was discussed December 7, 2010.

HAM Williams

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COMMISSION

DANGEROUS CONDITIONS



SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
 Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse 	A. Signature Agent Addressee
so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits.	B. Received by (Printed Name) C. Date of Delivery
1. Article Addressed to: 1081 Auto/ Heve Howard 4340 Can Creek Jalyrsville, Ky 41465	D. Is delivery address different from item 1?
Jalyrsville, Ky 41465	
	3. Service Type ☐ Certifled Mail ☐ Express Mail ☐ Registered ☐ Return Receipt for Merchandise ☐ Insured Mail ☐ C.O.D.
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P.O. Box 707
Salyersville, KY 41465
Phone: 606-884-2000
Fax: 606-884-2010
Fax: 606-884-2010

E-mail: pamwilliams@foothills.net

BTU GAS COMPANY, INC.

December 16, 2010

1081 Auto/Steve Howard 4390 Coon Creek Salyersville, KY 41465

Dear Mr. Howard:

On November 24, 2010 the Public Service Commission done a visual inspection of BTU Gas's system. They brought in pictures of your service line going from your meter into your home. The Public Service Commission requires all plastic pipe to be buried. They also require that metal has to be used from the meter to the ground.

The Public Service Commission has instructed us to give you ten (10) days in which to correct these safety hazards or BTU Gas will have to terminate your service until they are corrected. This shall serve as your notice that you have ten (10) days to bury the plastic pipe and to change to metal from your meter to the ground. Once you have these problems corrected please contact us so we can come out and take pictures to verify this has been corrected.

Should you have any questions you may contact the Public Service Commission at 502-564-3940 and speak with the customer service there.

Sincerely,

Pam Williams

BTU Gas Company, Inc.

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PS Form 3811, February 2004

Domestic Return Receipt

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P.O. Box 707 Salyersville, KY 41465 Phone: 606-884-2000 Fax: 606-884-2010 E-mail: pamwilliams@foothills net

BTU GAS COMPANY, INC.

December 16, 2010

R.C. May Lakeville Road Salyersville, KY 41465

Dear Mr. May:

On November 24, 2010 the Public Service Commission done a visual inspection of BTU Gas's system. They brought in pictures of a service line belonging to the rent trailer located beside your home. The Public Service Commission requires all plastic pipe to be buried. They also require that metal has to be used from the meter to the ground.

The Public Service Commission has instructed us to give you ten (10) days in which to correct these safety hazards or BTU Gas will have to terminate your service until they are corrected. This shall serve as your notice that you have ten (10) days to bury the plastic pipe and to change to metal from your meter to the ground. Once you have these problems corrected please contact us so we can come out and take pictures to verify this has been corrected.

Should you have any questions you may contact the Public Service Commission at 502-564-3940 and speak with the customer service there.

Pam Williams

Sincerely,

BTU Gas Company, Inc.

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P.O. Box 707 Salyersville, KY 41465 Phone: 606-884-2000 Fax: 606-884-2010 E-mail: pamwilliams@foothills.net

BTU GAS COMPANY, INC.

December 16, 2010

Allison Howard 2405 Buffalo Rd. Salyersville, KY 41465

Dear Mr. Howard:

On November 24, 2010 the Public Service Commission done a visual inspection of BTU Gas's system. They brought in pictures of your service line going from your meter into your home. The Public Service Commission requires all plastic pipe to be buried. They also require that metal has to be used from the meter to the ground.

The Public Service Commission has instructed us to give you ten (10) days in which to correct these safety hazards or BTU Gas will have to terminate your service until they are corrected. This shall serve as your notice that you have ten (10) days to bury the plastic pipe and to change to metal from your meter to the ground. Once you have these problems corrected please contact us so we can come out and take pictures to verify this has been corrected.

Should you have any questions you may contact the Public Service Commission at 502-564-3940 and speak with the customer service there.

Sincerely,

Pam Williams

BTU Gas Company, Inc.

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DEC 2 0 2010
PUBLIC SERVICE
COMMISSION

ODORIZATION REPORTS

NOTICE

BTU Gas recently submitted odorization test that were performed by us. We now realize
we did not do the conversion factors for these numbers. Please disregard those as we
have now hired Frontier Gas to do those test for us and attached you will find the test
results from them.

Pam Williams



Odorization Check Report

Date: <u>// //5 ///6</u> Time: <u>//: //</u>	ON #1 OFFICE GARAGE AM
Odor Level:	Nil Barely Detectable Readily Detectable Strong
List other odors present:	
Remarks: (odorometer reading) 7	DL 0.04% RDL 0.74%
	Observed By: Jan Mary
Location: $BTU GAS LOCATION$ Date: $11/15/10$ Time: $12: 25 P$	
Odor Level:	Nil Barely Detectable Readily Detectable Strong
List other odors present:	
Remarks: (odorometer reading)_72	
Location: BTU GAS LOCATION	Observed By: John Mouth OF LITTERAL FK.
Date: 11/15/10 Time: 12:50 P.	
Odor Level:	NilBarely DetectableReadily DetectableStrong
List other odors present:	
Remarks: (odorometer reading) TE	DL 0.03% RDL 0.64%
	Observed By:



Odorization Check Report

ocation: <u>BTU GAS Locatio</u>	W #4 METER SET ON RT. 114
Date: 11/15 / 16 Time: 1:35 P	
Odor Level:	Nil Barely Detectable Readily Detectable Strong
List other odors present:	
Remarks: (odorometer reading) Tob	Observed By:
Location:	
Date:Time:	
Odor Level:	Nil Barely Detectable Readily Detectable Strong
List other odors present:	
Remarks: (odorometer reading)	
	Observed By:
Location:	
Date:Time:	
Odor Level:	Nil Barely Detectable Readily Detectable Strong
List other odors present:	
Remarks: (odorometer reading)	
	Observed By:

DTEX Test Log

Test #.	00013	BTU GAS TEST #1	User: JASON WESLEY	
Test Start Date:	11-19-10	BTU OFFICE GARAGE	Notes:	
Test Start Time:	04:33:02	<blank></blank>	DTEX Model: DX10000	3
TDL Result:	0.02%	SALYERSVILLE	Serial Number: 40984	
RDL Result:	0.62%	KY 41465	Test Error Code: **	
Test Time (Sec):	14	Altitude (ft): 0	Test Temp (C): 26	

DTEX Test Log

Test #:	00021	BTU GAS TEST #3	User:	JASON WES	LEY
Test Start Date:	11-19-10	MOUTH OF LITTERAL F	K Notes:		
Test Start Time:	05:29:53	4	DTEX	Model:	DX1000G
TDL Result:	0.02%	SALYERSVILLE	Serial I	Number:	40984
RDL Result:	0.60%	KY 414	165 Test Er	rror Code:	**
Test Time (Sec):	14	Altitude (ft): 0	Test Te	emp (C):	25

DTEX Test Log

Test #:	00023	BTU GAS TEST #	4	User: .	JASON WESLEY
Test Start Date:	11-19-10	RT. 114 METER S	SET	Notes:	
Test Start Time:	06:03:46	<blank></blank>		DTEX Model:	DX1000G
TDL Result:	0.03%	SALYERSVILLE		Serial Number:	40984
RDL Result:	0.65%	KY	41465	Test Error Code	e: **
Test Time (Sec):	12	Altitude (ft): 0		Test Temp (C):	24

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DEC 20 2010

PUBLIC SERVICE

COMMISSION

RIVER CROSSING INSPECTION

REPORTS

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River Crossings

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DEC 2 0 2019
PUBLIC SERVICE
COMMISSION

VALVE LOCATION AND INSPECTION

REPORTS

Part page Valve Location and Inspection Record (Prigital)

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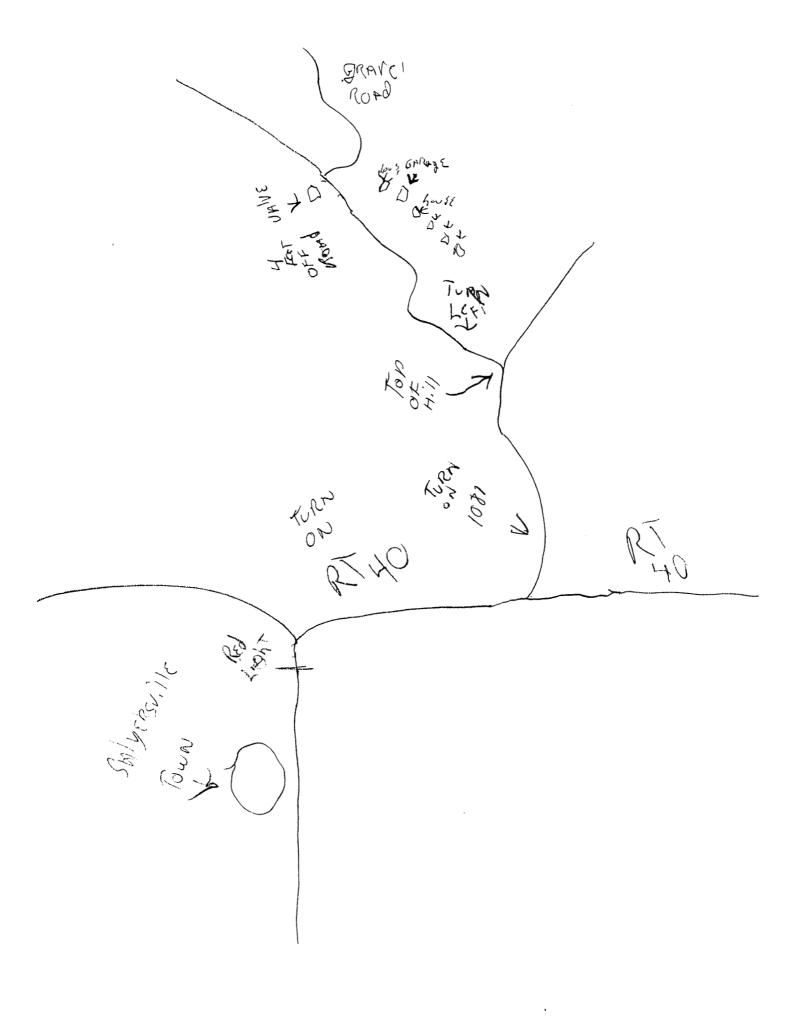
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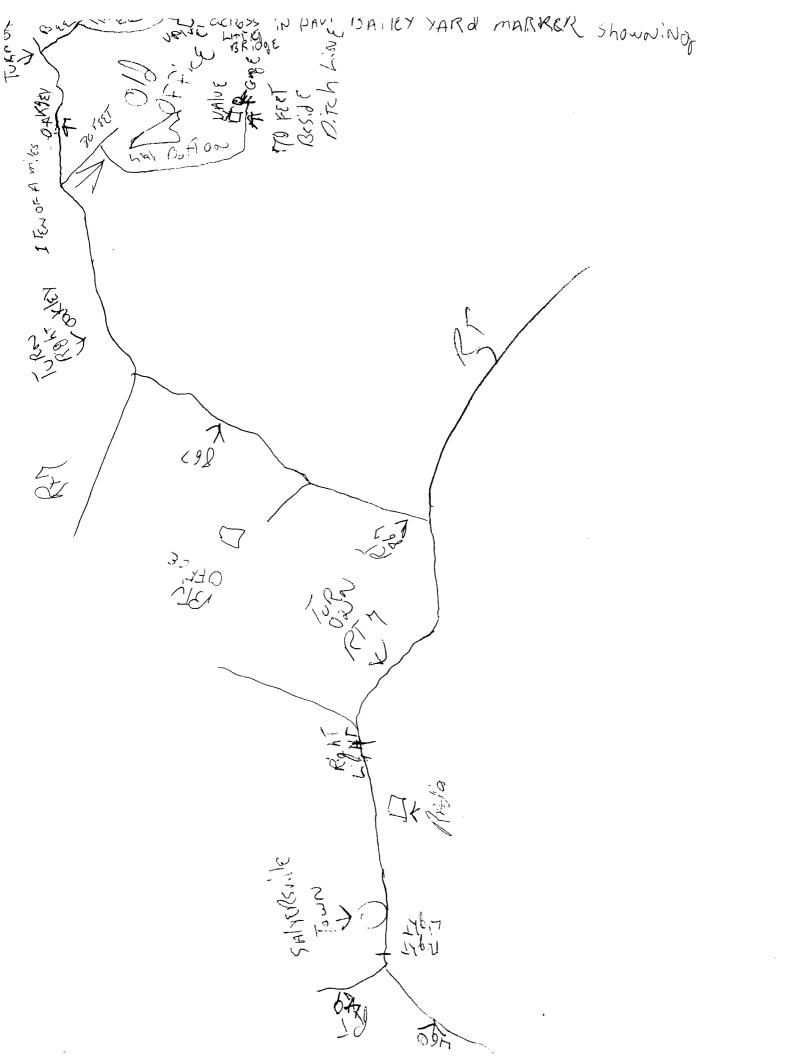
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,	Shanaia Joiner (List) UNDER GROW	1N
(for inspector t		
Date	Name of Inspector	Valve Operable
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<u></u>	Compani (271) Verse Number 3		
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	ation. See sketch on reverse side. Ive Inspection History se Onivi		
luspection	Name of Inspector	Valve O	hetable
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Valve Location and Inspection Record Valve Number Company LOCALION Remilication II Above Ground perform at Atomspheric Con oelon Check COSUN 15 Y 21Y 8 Maintenarico Çxco located Within Business CH Ares District Subdivision Operating Nut Site V 8/V 0 Characteristics Sunace Lype Under GRO Valve Location. See sketch on reverse side. Safety Valve Inspection History (for Inspector Use Oniv) Inspection Name of Inspector Valve Operable Date V.0

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lispection	Name of Inspector	Valve C	perable
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District	no subdivision	no	
V 8/40	SILVE 273 Make 10/1/ Operating Nul Size	2X.	Σ
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Inspection	Name of Inspector	Valve Ope	oldere
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Page 2

Location	Compan, BIU Varie Number &	17
Identification	LOCALCINORITH Magaf Fire School ON LighWAY	460
is valve	Atove Coop Maintenance	86kow Cround
Business District	Ch Area A no subdivision	no
Valve.	SIZU Z MANA BILLY UALVE Operating Nut Size	222
Characteristics		Gate
Surface	Asonan Concrete Gravel	Gate
	SHEWAIN JOINER (LIST) UNDER GROWN SAL	XUA/V
	lve Inspection History (se Oniv)	
inspection	Name of Inspector	Valve Operable
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PUBLIC SERVICE COMMISSION

PHMSA

(ANNUAL REPORT)

Office of Pipeline Safety

Pipeline and Hazardous Materials Safety Administration

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Confirmation Page

This report was successfully submitted to the OPS Database.

Please do not mail or fax this report to the Office of Pipeline Safety.

If you have any questions, please contact Donald Taylor at 202-366-8075.

Type of Report : Annual Report - Gas Distribution System

Report ID: 20091421 -- 15860

Company Name: BTU GAS COMPANY, INC.

Operator ID: 32518

Date of Entry: 10/25/2010 08:52:47

Prepare's Name: PAM WILLIAMS

Prepare's Telephone Number: (606)884-2000

Prepare's Email Address: PAMWILLIAMS@FOOTHILLS.NET

Back to Summary

Print this page

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ANNUAL REPORT FOR GAS DISTRIBUTION SYSTEM

Report No: 20091421

INSTRUCTIONS

Important: Please read the separate instructions for completing this form before you begin. They clarify the information requested and provide specific examples. If you do not have a copy of the instructions, you can obtain one from the Office Of Pipeline Safety Web Page at http://ops.dot.gov.

Indicates Required Fields

Calendar Year: 2009

Type of Report:

Initial

Supplemental

PART A - OPERATOR INFORMATION

1. Name of operator

Operator: BTU GAS COMPANY, INC.

If this is the wrong name, please click here.

2. Location of office where additional information may be obtained

Select an address:

is or enter a new one

Number and Street: HC 60 LAKEVILLE ROAD

City: SALYERSVILLE

County: MAGOFFIN

State: KY -

Zip: 41465

3. Operator's 5 digit identification number

Operator ID:

4. Headquarters name and address, if different

Select an address:

🍰 or enter a new one

Number and Street: P.O. BOX 707

City: SALYERSVILLE

County: MAGOFFIN

State: KY

Zip: 41465

5. State in which system operates

State: KY 🔣

(provide a separate report for each state in which system operates)

PART B - SYSTEM DESCRIPTION (report miles of main and number of services in system at end of year)

1. General

		STI	EEL										
n	Unpro	tected Coated	Cathod Prote Bare	cted		Plastic	Cast/ Wrought Iron	Ductile Iron	Сорре	:r	Other	Other	Total
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No. of Services	0	0	0	· 	0	440	0	0		0	0	0	440
2. Miles of main	s in sy	stem at	end of yea	ır									
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No. of services	0	0	0	0	0	0	300	140	0	440
PART C - TO	OTAL LEA	AKS ELI	MINATE	D/REPAIR	RED DUR	ING YEA	R	· · · · · · · · · · · · · · · · · · ·		
		Mai	ns	Services	······································					
Corrosion			0	0						
Natural Forces			0	0						
Excavation			0	0						
Other Outside I	orce Damage	2	0	0						
Materials and V	Velds		0	0						
Equipment			0	0						
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Name and Title of Person Signing:	PAM WILLIAMS	Telephone Number:	6068842000
	Submit Form)	

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ALCOHOL & DRUG PLAN

Drug and Alcohol Plan

On page three (3) of the Drug and Alcohol Plan under the heading "Newly Hired Employees" the wording has been changed to state that the Company <u>will test any newly hired employees for illegal drugs</u>. (pg. 3)

The wording has also been changed under the heading "Accidents" to state the following "The Company will test all employees and or contractors involved in any accident occurring on Company premises for illegal drugs. (pg. 4)

Pam Williams