

**COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION**

<b>IN THE MATTER OF:</b>	)	
	)	
<b>THE APPLICATION OF KENTUCKY-AMERICAN</b>	)	
<b>WATER COMPANY FOR A CERTIFICATE OF</b>	)	<b>CASE NO. 2007-00134</b>
<b>CONVENIENCE AND NECESSITY AUTHORIZING</b>	)	
<b>THE CONSTRUCTION OF KENTUCKY RIVER</b>	)	
<b>STATION II, ASSOCIATED FACILITIES AND</b>	)	
<b>TRANSMISSION MAIN</b>	)	

**ORDERING PARAGRAPH 9 REPORT**

In accordance with Ordering Paragraph 9 of the Commission's April 25, 2008 Order, Kentucky-American Water Company ("KAW") provides the following monthly report on the status of the development and implementation of its water conservation, leak mitigation and demand-side management plans. KAW hereby incorporates all prior Ordering Paragraph 9 Reports it has filed in this matter.

As set forth in previous reports, KAW retained Gannett Fleming, Inc. to assist with the development of a leak mitigation plan and Strand Associates, Inc. to assist with the development of a conservation/demand management plan in accordance with Ordering Paragraph 8 of the Commission's April 25, 2008 Order. As for the leak mitigation plan, the consultant completed its final report and it has been submitted to the Commission. KAW formed a task force comprised of KAW personnel from various disciplines and job areas that implemented many of the recommendations in the report. A copy of the latest task force status report is attached.

As for the conservation/demand management plan, KAW formed a task force to assess the conservation study that has been submitted to the Commission. This task force is also comprised of KAW personnel from various disciplines and job areas. The task force determined the appropriateness, effectiveness, and best methods of implementing the conservation

recommendations set forth in the conservation study. The task force also determined that a team needed to be assembled that focuses on raising customer awareness of existing conservation programs and on internal efforts recommended by the consultant. As a result of that process, in March 2025, KAW's conservation activities included: sharing conservation tips on social media and on its website; promoting Fix-A-Leak week via a news release, customer e-blast, and on customer bills; and distributing leak detection kits at the Lexington Senior Center's emergency preparedness event.

Respectfully submitted,

Lindsey W. Ingram III  
STOLL KEENON OGDEN PLLC  
300 West Vine Street, Suite 2100  
Lexington, Kentucky 40507-1801  
Telephone: (859) 231-3000

  
Counsel for Kentucky-American Water Company

### CERTIFICATE OF SERVICE

This is to certify that an electronic copy of this filing has been e-mailed to the Commission on March 31, 2025 in accordance with the Commission's directives in Case No. 2020-00085 and a hard copy has been mailed to the following on March 31, 2025:

John Horne, Esq.  
Assistant Attorney General  
700 Capitol Avenue, Suite 20  
Frankfort, KY 40601-8204

David Barberie, Esq.  
Lexington-Fayette Urban County Gov't.  
Department of Law  
200 East Main Street  
Lexington, KY 40507

Tom FitzGerald, Esq.  
Kentucky Resources Council, Inc.  
P.O. Box 1070  
Frankfort, KY 40602

David F. Boehm, Esq.  
Boehm, Kurtz & Lowry  
36 East Seventh Street, Suite 1510  
Cincinnati, OH 45202

Damon R. Talley, Esq.  
112 N. Lincoln Blvd.  
P.O. Box 150  
Hodgenville, KY 42748-0150

John N. Hughes, Esq.  
124 W. Todd Street  
Frankfort, KY 40601

John E. Selent, Esq.  
Edward T. Depp, Esq.  
Dinsmore & Shohl LLP  
101 South Fifth Street, Suite 2500  
Louisville, KY 40202

Louisville Water Company  
550 South Third Street  
Louisville, KY 40202

  
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Counsel for Kentucky-American Water Company

# NRW Status Report

March 31, 2025

The Gannett Fleming (GF) study on Non-Revenue Water (NRW) for Kentucky American Water (KAW) was supplied to the PSC in early September 2009. KAW has assembled a task force that includes a cross section of KAW personnel from various disciplines and job duties to assess each recommendation and determine how to best integrate the recommendation into KAW operations.

The report's Executive Summary identifies 6 tasks and makes recommendations related to each. Only the tasks with pending actions in October 2010 are referenced in this report.

Under Task 1, GF recommended four actions. Four of the four recommended main replacement projects are complete.

Under Task 4, GF has recommended two metering studies that may offer value in ensuring metering accuracy. KAW conducted a detailed meter demand study to ensure that all large meters with bypass settings are metered at the bypass. As standard operating practice, Kentucky American Water will continue to monitor large meters as recommended in GF executive summary task 4.

Under Task 5, the GF study made three recommendations. The first and third recommendation, were addressed in prior reports and are complete. The second recommendation deals with property owners who do not address known leaks on private services. KAW continues to work with customers to address these issues.

Under Task 6, GF offers three recommendations, all involving adoption of the IWA/AWWA tracking methodology. KAW is already implementing both of the first two and continues to move forward on the third. The company's 12 month rolling NRW is 18.6% at February 28, 2025, as compared to 13.7% at the time of the GF study.

The IWA/AWWA methodology offers transparency into the various components of non-revenue water that may supplement information provided on the current PSC water loss reports.