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JUN 22 2026

**PUBLIC SERVICE
COMMISSION**

Brittany Kincaid
413 Green Fields Ln
Frankfort, Ky 40601

June 22nd, 2026

Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Ky 40602

Re: Electronic Filing- Supplemental Evidence— Case No. 2026-00111

To Whom It May Concern,

Please accept this electronic filing on behalf of Brittany Kincaid.

Enclosed please find for electronic filing with the Public Service Commission the supplemental evidence of Brittany Kincaid in the above-referenced matter. This filing consists of the latest billing statement and corresponding manual tracking log's.

In accordance with 807 KAR 5:001, Section 8, this letter serves to certify that:

1. The electronic version of this filing is a true and accurate representation of the document to be filed; and
2. The electronic version of the filing has been transmitted to the commission.

Respectfully submitted,

/s/ Brittany Kincaid

Brittany Kincaid

RE: Notice of Automated Baseline Correction - Case No. 2026-00111

To the Executive Director of the Kentucky Public Service Commission,

I am submitting my latest billing and manual tracking statements to serve as conclusive evidence regarding the consumption dispute initiated by the March 4th billing statement (\$172.01).

To clarify the record and maintain my account standing, I paid the subsequent May 1st bill of \$101.05 (covering 03/04/26 to 04/07/26) which claimed a usage of 3,100 gallons. I did not formally dispute that bill at the time of payment. However, my newest bill for the period of 04/07/26 to 05/01/26 has just arrived, reflecting an actual electronic "Smart Point" usage of 1,800 gallons and a total of \$83.14.

The electronic Smart Point reader was activated on April 8th, 2026-immediately following the close of the \$101.05 billing cycle. This new automated data yields a daily average of 75 gallons per day, which perfectly mirrors both my 3-year historical baseline and my independent, continuous manual odometer logs, which show a stable long-term baseline:

May 5 Reading: 23,597

May 11 Reading: 24,041 (74.0 gpd interval)

June 1 Reading: 25,589 (73.7 gpd interval)

June 8 Reading: 26,253 (94.9 gpd interval)

34-Day Verified Cumulative Baseline: 78.1 gallons per day

This automated and physical data officially documents two critical facts for the record:

- 1. The Core Error Disproved:** The automated return to a sub-100 gpd baseline without any plumbing repairs proves that my household never experienced a leak or an unmetered "catch-up" surge during the disputed \$172.01 period.
- 2. Rejection of Inflated Baseline:** As shown in the utility counsel's email dated 04/14/26 , which was previously filed with the Original Complaint on 04/28/26, the utility's counsel previously attempted to project a "new normal" of 3,480 gallons/month (116 gpd). The utility's own active electronic data and my 34-day tracking now disprove that projection and validate my position.

Relief Requested: Because the newly activated electronic data has validated my true consumption habits and exposed the inaccurate, arbitrary nature of the manual

readings leading up to April 8th, I request that the Commission order a formal billing adjustment and account credit for the cumulative overcharges.

Respectfully submitted,

/s/ Brittany Kincaid

Brittany Kincaid

FARMDALE WATER DISTRICT
 100 HIGHWOOD DRIVE
 FRANKFORT, KY 40601
 PHONE: 223-3562

RW - Residential - Water TX - Tax
 CW - Commercial - Water LT - School Tax
 SW - Sewer BF - Balance Forward
 TC - Trailer Charge CC - Check Charge
 RC - Reconned Charge
10% PENALTY ADDED AFTER 4:30 PM ON THE 10TH OF MONTH
 IF NOT PAID BY 20TH, WATER WILL BE DISCONNECTED ON 21ST

ACCOUNT 0011-24300-005 03/04/26 TO 04/07/26

ADDRESS SERVICE REQUESTED

PRESORTED
 FIRST CLASS MAIL
 U.S. POSTAGE PAID
 FRANKFORT, KY 40601
 PERMIT NO. 368

SERVICE AT 413 Greenfields Lane

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL THIS STUB WITH PAYMENT

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
RW	214	183	3100	38.88
LT				1.17
SW				61.00

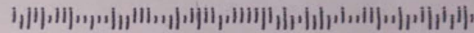
Failure to receive bill will
 Not release customer from
 Payment obligations
 Bill due by May 10 at 4:30 p.m

ACCOUNT	DUE DATE
0011-24300-005	05/10/26
AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS
101.05	9.99
AMOUNT DUE AFTER DUE DATE	111.04

BRITTANY KINCAID
 413 GREENFIELDS LANE
 FRANKFORT KY 40601

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE
R01	111.04	05/10/26	101.05

Issued 04/27/26



FARMDALE WATER DISTRICT
 100 HIGHWOOD DRIVE
 FRANKFORT, KY 40601
 PHONE: 223-3562

RW - Residential - Water TX - Tax
 CW - Commercial - Water LT - School Tax
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10% PENALTY ADDED AFTER 4:30 PM ON THE 10TH OF MONTH
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ACCOUNT 0011-24300-005 04/07/26 TO 05/01/26

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 U.S. POSTAGE PAID
 FRANKFORT, KY 40601
 PERMIT NO. 368

SERVICE AT 413 Greenfields Lane

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL THIS STUB WITH PAYMENT

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
RW	232	214	1800	27.81
LT				0.83
SW				54.50

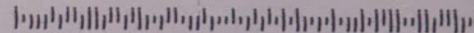
Water Quality Report Available
 Information on Back
 All bills due by 4:30 pm
 on the 10th of each month

ACCOUNT	DUE DATE
0011-24300-005	06/10/26
AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS
83.14	3.23
AMOUNT DUE AFTER DUE DATE	91.37

BRITTANY KINCAID
 413 GREENFIELDS LANE
 FRANKFORT KY 40601

CLASS	AMOUNT DUE AFTER DUE DATE	DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE
R01	91.37	06/10/26	83.14

Issued 05/27/26





Add a Caption

Tuesday • May 5, 2026 • 4:37 PM

[Adjust](#)

IMG_2133

Apple iPhone 16

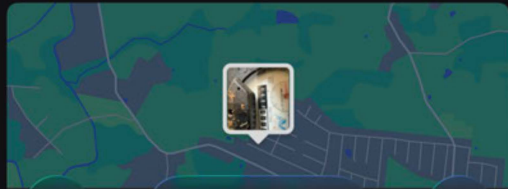
HEIF

Ultra Wide Camera — 13 mm f2.2

12 MP • 3024 × 4032 • 1.9 MB

STANDARD

ISO 640 | 18 mm | 0 ev | f2.2 | 1/60 s



Add a Caption

Monday • May 11, 2026 • 1:59 PM

[Adjust](#)

IMG_2288

Apple iPhone 16

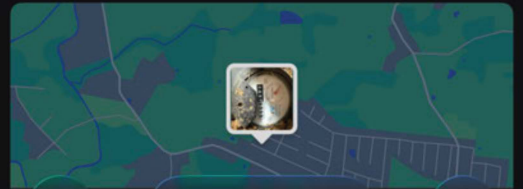
HEIF

Ultra Wide Camera — 13 mm f2.2

12 MP • 3024 × 4032 • 1.9 MB

STANDARD

ISO 500 | 17 mm | 0 ev | f2.2 | 1/60 s





Add a Caption

Monday • Jun 1, 2026 • 5:59 PM

[Adjust](#)

IMG_3035

Apple iPhone 16

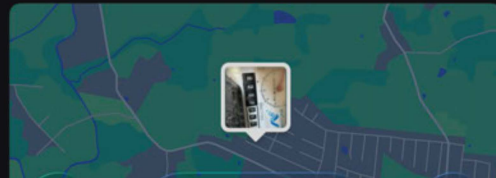
HEIF

Ultra Wide Camera — 13 mm f2.2

12 MP • 3024 × 4032 • 1.5 MB

STANDARD

ISO 250 | 26 mm | 0 ev | f2.2 | 1/81 s



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Monday • Jun 8, 2026 • 4:54 PM

[Adjust](#)

IMG_3122

Apple iPhone 16

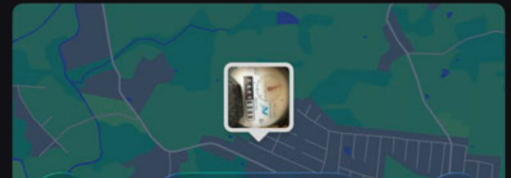
HEIF

Ultra Wide Camera — 13 mm f2.2

12 MP • 3024 × 4032 • 1.7 MB

STANDARD

ISO 250 | 18 mm | 0 ev | f2.2 | 1/72 s



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