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**PUBLIC SERVICE
COMMISSION**

**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of:

Sam Gollihue)	
)	
Complainant)	
v.)	Case No. 2025-00411
)	
Kentucky Power Company)	
)	
Defendant)	

Kentucky Power Company’s Offer to Satisfy Formal Complaint

Kentucky Power Company (“Kentucky Power”) files its response to the Formal Complaint of Sam Gollihue and respectfully submits to the Public Service Commission of Kentucky (“Commission”) Kentucky Power’s offer to satisfy the Formal Complaint pursuant to 807 KAR 5:001, Section 20(5).

The provisions of 807 KAR 5:001, Section 20, which govern the formal complaint process, require that once a formal complaint has been found by the Commission to conform to the regulations and state a prima facie case, the Commission shall issue an order “requiring that the matter complained of be satisfied, or that the complaint be answered in writing within ten (10) days from the date of service of the order.”¹ If the person complained of wishes to satisfy the complaint, then the regulations require that person to “submit to the commission, within the time allowed for satisfaction or answer, a statement of the relief that the defendant is willing to give.”² And, “[u]pon the acceptance of this offer by the complainant and with the approval of the commission, the case shall be dismissed.”³

¹ 807 KAR 5:001, Section 20(4)(b).

² 807 KAR 5:001, Section 20(5).

³ *Id.*

Without admitting any of the allegations in Mr. Gollihue's Formal Complaint, and in compliance with 807 KAR 5:001, Section 20(5), Kentucky Power offers the following to fully satisfy the complaint:

Kentucky Power offers to re-bill Mr. Gollihue at the applicable Tariff Residential Service rates in effect at the time for the period that he otherwise was billed under Tariff General Service, which began March 24, 2024, and ended May 29, 2025. Kentucky Power also offers to refund Mr. Gollihue's existing deposit in the amount of \$838, and to fully waive the deposit that would otherwise be required for Mr. Gollihue's residential account. However, if Mr. Gollihue's account were to become delinquent in the future, then Kentucky Power would require a deposit on the account at that time in accordance with its tariff provisions.

If the above offer to satisfy the Formal Complaint is accepted by Mr. Gollihue, then Kentucky Power requests that the Commission approve the same and dismiss this matter in its entirety, with prejudice.

If the above offer to satisfy the Formal Complaint is not accepted by Mr. Gollihue, then Kentucky Power requests additional time to formally respond to the allegations of Mr. Gollihue's Formal Complaint in accordance with 807 KAR 5:001, Section 20(6).

WHEREFORE, for the reasons stated herein, Kentucky Power respectfully requests that, upon Mr. Gollihue's acceptance of Kentucky Power's offer to satisfy, the Commission issue an order approving the same and dismissing Mr. Gollihue's formal complaint, with prejudice. In the alternative, Kentucky Power respectfully requests the Commission enter an order granting Kentucky Power additional time to formally respond to the allegations of Mr. Gollihue's Formal Complaint in accordance with 807 KAR 5:001, Section 20(6).

Respectfully submitted,



Katie M. Glass
STITES & HARBISON PLLC
400 W Market Street
Suite 1800
Louisville, Kentucky 40202-3352
Telephone: (502) 587-3400
Fax: (502) 587-6391
kglass@stites.com

Kenneth J. Gish
Harlee P. Havens
STITES & HARBISON PLLC
250 West Main Street, Suite 2300
Lexington, KY 40507-1758
Telephone: (859) 226-2300
Fax: (859) 253-9144
kgish@stites.com
hhavens@stites.com

COUNSEL FOR KENTUCKY POWER
COMPANY