

Public Comments Received for Case Number: 2025-00365
Response Wednesday, July 1, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00365 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00365 \(ky.gov\)](#).

Received through Public Comments

Tuesday, June 30, 2026

From: Annette Hines
City: Morehead
State: KY
Zip: 40351

Comments:
Public Comment for Case No. 2025-00365

To the Kentucky Public Service Commission:

My name is Annette Hines, and I am a Kentucky Power customer. I am submitting this comment because my electric bill is already too high, and I am deeply concerned about any decisions that could make it harder for regular people to afford basic utility service.

I support energy efficiency and Demand-Side Management programs when they are designed well and actually help customers lower their bills. These programs should especially help low-income households, seniors, renters, people with disabilities, and families living in older housing that is expensive to heat and cool.

But Kentucky Power should not be allowed to recover costs, lost revenues, or incentives in a way that places more burden on customers who are already struggling. If customers are being asked to pay for DSM programs through a surcharge or rider, then the Commission should require strong accountability, clear reporting, and proof that the programs are reaching the people who need them most.

I ask the Commission to make sure that any approved DSM program is affordable, transparent, and designed to lower bills — not just create another charge on our bills. Kentucky Power should have to evaluate barriers to participation, especially for renters and low-income customers, and should not spend program funds in a rushed or unsustainable way.

Please protect Kentucky Power customers from unnecessary increases and make sure these programs truly benefit the public.

Thank you for considering my comment.

Sincerely,
Annette Hines

Service List for 2025-00365

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* Byron Gary

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* Thomas J FitzGerald

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