

Public Comments Received for Case Number: 2025-00354
Response Friday, December 19, 2025

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Thursday, December 18, 2025

From: Donna juett
City: Georgetown
State: Ky
Zip: 40324

Comments:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

Frequent Rate Hikes: Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.

Lack of Improvements: Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.

Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments. Also in scott co when you call water department they state that bluegrass has nothing to do with water bill so you tell me what are we paying them for if they are not associated with water department. Bill use to be less than 40 a month through gwss then bluegrass moved in and did nothing. I will not pay increase and I will get lawyer to keep bluegrass off my property.

Donna juett
124 devin dr
Georgetown ky 40324
615.519.7457

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Thursday, December 18, 2025

From: Mike Dail
City: Murray
State: KY
Zip: 42071

Comments:
To Whom It May Concern:

We recently received a letter from Bluegrass Water UOC on 12/11/2025. In the letter we were informed that our property's water bill would be going up 36.7% to \$106.12 per month. Again this fee would be for just water. It does not include other utilities like sewer, gas, trash, etc. This new fee is way too much for a single service. Im afraid that we are going to see many of our residents near or below the property line have to move or become homeless as they cannot afford this increase. I hope the Public Service Commission plans to intervene in this increase and stop its passage. Also, meters at individual residents would help provide clarity to how much water is being used at each home per month. Again, thank you for attention on this matter.

Sincerely,

Mike Dail
mikedail13@gmail.com

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Thursday, December 18, 2025

From: Roy Richardson
City: New Concord
State: KY
Zip: 42076

Comments:
Case Number:2025-00354
Service Type:Water Sewer
Filing Date:2025*
Category:Regular
Utilities:
Bluegrass Water Utility Operating Company, LLC

<https://psc.ky.gov/Case/ViewCaseFilings/2025-00354>

This is OUTRAGEOUS. We are a small rural community in the country, and this water company has already jacked our monthly rate from \$22 to \$77. Now, they are trying to raise it to \$106.12 per month. This is absolutely grotesque.

A small little community in the countryside, paying some of the highest rates for water (Water only) in the whole country.

I implore you to reject this financial abuse. We have no other option for necessary water, other than everyone paying for a drilling company to drill for it on their own property.

Please stop this abuse.

Roy Richardson

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From: Becky Burton
City: Elizabethtown
State: KY
Zip: 42701

Comments:

We oppose this rate increase....this company needs to be investigated. They keep buying up poor sewer systems then goung in for rate increases and the sewer remains in the condition it was the day they bought it. They send out these letters saying they have invested 18million...they havent done one thing on our neighborhood not even so much as a smoke test. But they will lie to you and tell you they did. Our sewer smells so bad and they know it and they claim to have come out and looked at it...nope. wrong answer. They have not. They bought this sewer system KNOWING what condition it was in and in almost 6 years absolutely nothing has been done. We dont even want them for service how is it that we dont get a choice in the matter when there are 2 systems we could connect to? There were tests done on the waste water treatment plant in 2016 and 2018 that shows this system in dire need of repair. Why has nothing been done about this? The problem hasnt went away its only gotten worse. They are scamming us for more money and before you, the PSC lets it happen again I suggest you do some investigating on this sewer conglomerate and deal with them accordingly. Maybe DOJ needs to be notified of whats happening here. And the EPA because theres no way this sewer is in any way compliant. There are many issues going on here and something needs to be done about it .

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Received through Public Comments

Thursday, December 18, 2025

From: Charles Sherlock
City: TAYLORSVILLE
State: KY
Zip: 40071

Comments:

I disagree with the plan to increase sewer rates by nearly 50% especially after they already doubled in recent years. Rate adjustments should reflect tangible enhancements, infrastructure upgrades, or operational efficiency that justify additional costs. Without clear communication on how this increase benefits the customer, it feels disproportionate and lacks transparency. I urge that this increase be reconsidered to maintain trust and fairness or provide evidence based explanations for why customers should bear this additional cost.

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Thursday, December 18, 2025

From: Stefani
City: Taylorsville
State: KY
Zip: 40071

Comments:

I respectfully disagree with the plan to increase sewer rates by nearly 50% especially after they already doubled in recent years. Rate adjustments should reflect tangible enhancements, infrastructure upgrades, or operational efficiency that justify additional costs. Without clear communication on how this increase benefits the customer, it feels disproportionate and lacks transparency. I urge that this increase be reconsidered to maintain trust and fairness or provide evidence based explanations for why customers should bear this additional cost.

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Received through Public Comments

Thursday, December 18, 2025

From: George Binns
City: Louisville
State: KY
Zip: 40245

Comments:
To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- * Frequent Rate Hikes: Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- * Lack of Improvements: Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- * Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- * Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,
George Binns

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Received through Public Comments

Thursday, December 18, 2025

From: Gary Esterle
City: Taylorsville
State: KY
Zip: 40071

Comments:
December 18, 2025

Dear Kentucky Public Service Commission Members;
Case 2025-00354

Bluegrass Water Utility Operating Company's proposal to increase their waste water treatment rates by 46.6% from \$77.77 to \$114.00 is too much. I do understand costs are higher due to inflation but that is only averaged 3% per year.

I live next to the Kingswood Subdivision plant. The only work that has been done in the past two years, other than normal maintenance, is to replace the roof on the pump house building due to a tree falling on it. I would think that insurance would have covered this expense.

Once again, Bluegrass is trying to include the cost of installing a remote monitoring system. You have twice denied this item due to Kentucky rules that states that the sewer plant must be attended to by personnel every day.

I can only speak to the Kingswood plant, but I do not think that we should bear the cost of improvements for other neighborhoods who may have needed a lot of work. No different than one homeowner should not be responsible for the upkeep of his/her neighbors' residence. Since you have allowed Bluegrass to have a 'unified rate' for all, if other plants needed a large investment for improvements to bring their plant to code, then they should have to pay for this with a one-time assessment. Since I live next to the Kingswood plant, I had always made the previous owner, Kingswood Development, keep up with any repairs so I did not have any odor. I even made them install all new pipes for the aeration system since it kept developing leaks causing loud noise with blowing air. This was done the year before Bluegrass purchased the plant. There were no functioning issues with our plant when purchased by Bluegrass. The only issues were aesthetics such as the fence needing repair which is still the case.

I thank you in advance for you looking into this rate increase and being fair to all,
Gary Esterle
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garyesterle@twc.com

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