

Case No. 2025-00354

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Dear Public Service Commission,

PUBLIC SERVICE
COMMISSION

I am writing to formally express concern regarding the recurring sewer rate increases imposed on our neighborhood - Kingswood, which have occurred annually and, in some cases, approached or exceeded 40%.

Each increase has been justified by statements referencing "system improvements" or "infrastructure upgrades." However, to date, there have been no observable or documented improvements made to our specific sewer system that would reasonably support these substantial increases. We do know that Bluegrass water has had to make significant improvements to other sewer systems they purchased, but that cost should not be passed on to residents that live in Kingswood.

Given the magnitude and frequency of these rate hikes, we respectfully request:

1. Detailed documentation of the specific improvements to our system alone.
2. Clarification on how these improvements directly relate to and benefit our sewer connection.
3. An explanation of how the rate increases were calculated and approved- especially in regards to the sewer system in Kingswood.

We understand that maintenance and long-term planning are necessary for utility systems. However, annual increases of this scale—without corresponding improvements to our service—raise serious concerns about transparency, fairness, and accountability.

Until such clarification is provided, we strongly question the legitimacy of continued increases at this rate.


Thank you for your attention to this matter.

Sincerely,

Kristin Mooney

231 Knights Court

Taylorsville, KY 40071





12/11/2025

Dear Customer:

We are writing to update you on the wastewater services that serve your community.

Since purchasing the wastewater system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable wastewater resources. The infrastructure upgrades to the wastewater system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; sewer plant improvements to ensure proper treatment including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more necessary repairs. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 11, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual wastewater operating revenues by \$2,669,423.86.

Please take notice of the following information about the proposed rate adjustment that is presented below:

The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$77.77 to the proposed rate of \$114.00 which represents an increase of \$36.23 or 46.6%. The Company has also proposed raising the multi-residential rate from \$58.33 to \$85.50 and the commercial rate from \$197.43 to \$285.00. Respectively, these changes represent an increase of \$27.17 or 46.6% and \$87.57 or 44.4%. The date the proposed rates are expected to be filed with the PSC is 12/11/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the effect the proposed rate will have on (i) the residential class is an increase of \$36.23 or 46.6%; (ii) the multi-residential class is an increase of \$27.17 or 46.6%; and (iii) the commercial class is an increase of \$87.57 or 44.4%.

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752 – 8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

You may submit a timely written request for intervention to the PSC, establishing the grounds for the request including your status and interest in the proceeding, by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

If the PSC does not receive a written request for intervention within thirty (30) days of the mailing of this notice, the PSC may take final action on the application.

Josiah Cox
President
Bluegrass Water Utility Operating Company, LLC