

Case No. 2025-00354

12/17/2025

Eric Isbell
13300 Creekview Road
Prospect, KY 40059

RECEIVED

DEC 19 2025

PUBLIC SERVICE
COMMISSION

Re: Proposed Wastewater Rate Increase — Request for Intervention

To Whom It May Concern:

I am writing as a customer and resident of the City of River Bluff, KY to formally object to the proposed wastewater rate increase submitted by Bluegrass Water. The magnitude of this increase is excessive, unjustified, and poses a significant financial burden on households and businesses in our community.

While I understand that utilities must maintain infrastructure and ensure regulatory compliance, the company has not provided adequate transparency or evidence demonstrating that an increase of nearly 50% is necessary or reasonable, and this isn't the first rate increase. In 2020, they wanted a 65% increase! The rate increases annually. The public deserves a clear, itemized explanation of:

- The specific capital improvements or operational costs driving the increase
- Alternative funding or cost-reduction strategies the company evaluated
- Executive compensation and administrative overhead
- How the proposed rates compare to similarly sized utilities in the region
- The long-term financial impact on ratepayers, especially seniors and low-income households

Without this information, it is impossible for customers or regulators to determine whether the proposed increase reflects prudent management or simply shifts avoidable costs onto the public. Our community has no other service providers to choose from. This company functions as a monopoly.

I respectfully request that the Public Service Commission intervene to:

1. **Require a full audit** of the utility's financials and capital plans
2. **Delay approval** of any rate increase until transparent justification is provided
3. **Consider a phased or reduced rate adjustment** if an increase is truly necessary
4. **Ensure meaningful public participation** in the review process

Affordable wastewater service is essential for public health, economic stability, and quality of life. Approving a dramatic rate increase without rigorous scrutiny would undermine public trust and place undue hardship on the community.

Thank you for your attention to this matter. I appreciate your commitment to protecting the interests of ratepayers and ensuring that utility services remain fair, transparent, and accountable.

Sincerely,

Eric Isbell

A handwritten signature in black ink, appearing to read "Eric Isbell".

502-593-6042

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