

Public Comments Received for Case Number: 2025-00354
Response Thursday, December 18, 2025

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Wednesday, December 17, 2025

From: Justin Heckel
City: Louisville
State: KY
Zip: 40245

Comments:

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates..
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent. We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,
Justin Heckel

Public Comments Received for Case Number: 2025-00354
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Received through Public Comments

Wednesday, December 17, 2025

From: Eric Blanford
City: Murray
State: KY
Zip: 42071

Comments:

I OPPOSE the new rate increase and would like to request an audit of BGW's financials. They claim they have spent millions of dollars in improvements, but no one has seen any of these substantial improvements. Our water system (Center Ridge) has had no significant improvements and we rarely even see a BGW worker or any work being performed. Most of the homes in our area are small vacation homes that are seldom occupied and charging a flat rate vs actual usage is not right. The last rate increase from \$22.50 to \$77.63 (245% increase) was unjust and now they are requesting another 36.7% increase to \$106.12 per month. Again, this is a flat rate for water only and doesn't matter if you use any water or not. Please compare their rates to other water districts in the area. Several other water districts that I deal with have minimum base charges of \$20-30 and then charge based on the meter reading. BGW is the only water company I know that charges just a flat rate and at such high rates. Please deny the rate increase and look into their price gouging and make them lower their rates to be comparable with other companies.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Bluegrass Water Case# 2025-00354
Date: Thursday, December 18, 2025 8:44:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 16, 2025 1:30 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Bluegrass Water Case# 2025-00354

From: David Sparks [REDACTED]
Sent: Tuesday, December 16, 2025 1:15 PM
To: PSC Public Information Officer <[PSC.Info@ky.gov](#)>
Subject: Bluegrass Water Case# 2025-00354

[REDACTED] [REDACTED] [REDACTED]

Bluegrass Water rate increase Case# 2025-00354. I'm writing you to respectfully ask you to deny the water increase for Bluegrass Water, we are paying an insane amount now, \$77.63 a month. People on fixed incomes are having a hard enough time paying this now. I've called several cities around our area and discussed this with them and when I tell them what we are paying, the first thing out of their mouth is WOW. I called a woman in Frankfort, Ky. Monday that worked for the utilities there she told me her personal water bill for using 7000 gallons for last month was \$40.00. I ask you respectfully to please deny the Bluegrass Water rate increase, thank you. David Sparks, New Concord, Ky. [REDACTED].
Sent from my iPhone

From: [PSC Public Comment](#)
To: ["Adam Sims"](#)
Subject: RE: Please help
Date: Thursday, December 18, 2025 8:44:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Adam Sims [REDACTED]
Sent: Tuesday, December 16, 2025 7:59 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Please help



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$15 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead

appears to be growing.

- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,
Adam Sims

[REDACTED]

West Paducah, KY

[REDACTED]

Sent from my iPhone

From: [PSC Public Comment](#)
To: ["Whitney Courtney"](#)
Subject: RE: Case No. 2025-00354
Date: Thursday, December 18, 2025 8:45:00 AM

Case No. 2025-00354

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Thank you for your interest in this matter.

From: Whitney Courtney [REDACTED]
Sent: Tuesday, December 16, 2025 8:01 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00354



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

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- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,
Whitney Cullen

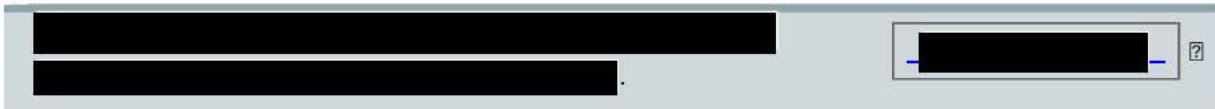
From: [PSC Public Comment](#)
To: [Susan Overton](#)
Subject: RE: Bluegrass Water Case #2025-00354
Date: Thursday, December 18, 2025 8:52:00 AM

Case No. 2025-00354

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Thank you for your interest in this matter.

From: Susan Overton [REDACTED]
Sent: Tuesday, December 16, 2025 8:05 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Case #2025-00354



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

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- Need for Accountability: Before any further rate hikes are approved, there must be

transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Mike and Susan Overton

[REDACTED], Louisville, KY 40245

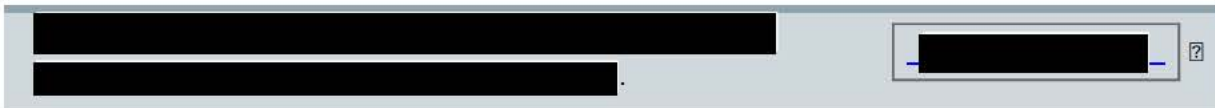
From: [PSC Public Comment](#)
To: ["Renee Isaac"](#)
Subject: RE: Oppose case no. 2025-00354
Date: Thursday, December 18, 2025 8:52:00 AM

Case No. 2025-00354

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Thank you for your interest in this matter.

From: Renee Isaac [REDACTED]
Sent: Tuesday, December 16, 2025 8:43 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Oppose case no. 2025-00354



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

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- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Terry and Renee Isaac

[REDACTED], Louisville, KY 40245

[REDACTED]

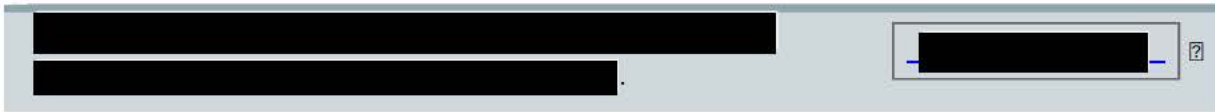
From: [PSC Public Comment](#)
To: [Melanie Ramage](#)
Subject: RE: Bluegrass Water Utility Operating Company, LLC - Case No. 2025-00354.
Date: Thursday, December 18, 2025 8:52:00 AM

Case No. 2025-00354

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Thank you for your interest in this matter.

From: Melanie Ramage [REDACTED]
Sent: Tuesday, December 16, 2025 10:19 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Utility Operating Company, LLC - Case No. 2025-00354.



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

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- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,
Melanie Ramage
Great Oaks Subdivision
Paducah, KY

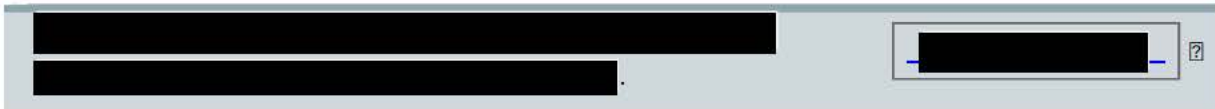
From: [PSC Public Comment](#)
To: [Stacie](#)
Subject: RE: Rates
Date: Thursday, December 18, 2025 8:53:00 AM

Case No. 2025-00354

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Thank you for your interest in this matter.

From: Stacie [REDACTED]
Sent: Tuesday, December 16, 2025 10:32 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Rates



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

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- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate increase.

Sincerely,
Stacie Blewett

[REDACTED]

Paducah, KY 42003

[REDACTED]

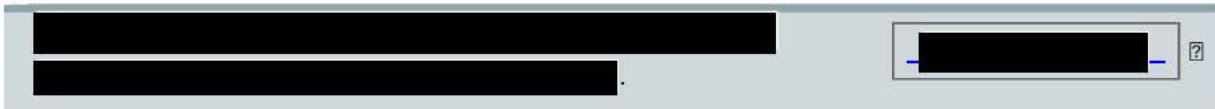
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Bluegrass Water Utility Corporate hike
Date: Thursday, December 18, 2025 8:53:00 AM

Case No. 2025-00354

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Thank you for your interest in this matter.

From: [REDACTED]
Sent: Tuesday, December 16, 2025 11:08 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Utility Corporate hike



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

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We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

John Clark

[REDACTED]

Louisville, KY 40245

[REDACTED]

Get [Outlook for iOS](#)

From: [PSC Public Comment](#)
To: [Sam Personal](#)
Subject: RE: Bluegrass Water Rate Hike
Date: Thursday, December 18, 2025 8:53:00 AM

Case No. 2025-00354

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Thank you for your interest in this matter.

From: Sam Personal [REDACTED]
Sent: Wednesday, December 17, 2025 4:48 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Rate Hike



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

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We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,
Sam Huff

[REDACTED]

40245

From: [PSC Public Comment](#)
To: ["Courtney S"](#)
Subject: RE: Oppose requested sewer rate increase by Bluegrass Water
Date: Thursday, December 18, 2025 8:53:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Courtney S [REDACTED]
Sent: Wednesday, December 17, 2025 8:09 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Oppose requested sewer rate increase by Bluegrass Water



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

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We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,
Courtney Smith

[REDACTED]
[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Complaint on Bluegrass Water rate hike request
Date: Thursday, December 18, 2025 8:54:00 AM
Attachments: [image001.png](#)

Case No. 2025-00354

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, December 17, 2025 8:48 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Complaint on Bluegrass Water rate hike request

Case #2025-00354

From: Lu Harper [REDACTED]
Sent: Tuesday, December 16, 2025 9:03 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Complaint on Bluegrass Water rate hike request



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

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We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Charlie and Lu Harper
Persimmon Ridge Subdivision

[REDACTED]
Louisville KY 40245
[REDACTED]

Sent from my iPhone

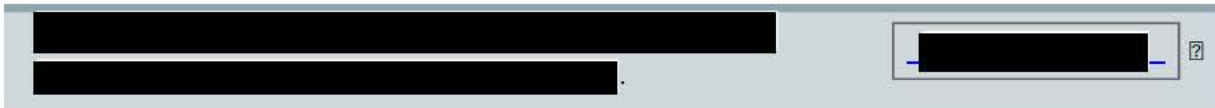
From: [PSC Public Comment](#)
To: ["Brady Williams"](#)
Subject: RE: Persimmon Ridge rate increases
Date: Thursday, December 18, 2025 8:54:00 AM

Case No. 2025-00354

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Thank you for your interest in this matter.

From: Brady Williams [REDACTED]
Sent: Wednesday, December 17, 2025 11:09 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Persimmon Ridge rate increases



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

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Sincerely,
Brady Williams

[REDACTED] Louisville Ky 40245

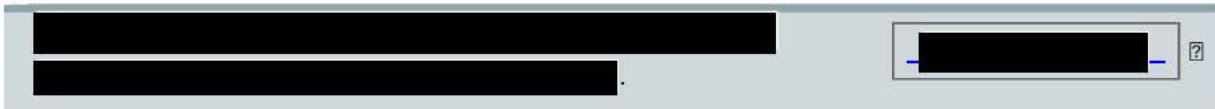
From: [PSC Public Comment](#)
To: [jeff knott](#)
Subject: RE: Case no. 2025-00354
Date: Thursday, December 18, 2025 8:55:00 AM

Case No. 2025-00354

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Thank you for your interest in this matter.

From: jeff knott [REDACTED]
Sent: Wednesday, December 17, 2025 1:21 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case no. 2025-00354



To the Kentucky Public Service Commission:

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- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Jeff Knott

[REDACTED]

Louisville Ky 40245

[REDACTED]

Get [Outlook for iOS](#)

From: [PSC Public Comment](#)
To: [Traci Jones](#)
Subject: RE: Bluegrass Water rate hike proposal
Date: Thursday, December 18, 2025 8:55:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Traci Jones [REDACTED]
Sent: Wednesday, December 17, 2025 5:35 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water rate hike proposal



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny

the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,
Traci Jones

[REDACTED]

Louisville, KY 40245

From: [PSC Public Comment](#)
To: [Susan Eckloff](#)
Subject: RE: Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354
Date: Thursday, December 18, 2025 8:56:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Susan Eckloff [REDACTED]
Sent: Wednesday, December 17, 2025 7:41 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Susan Eckloff

[REDACTED]

Louisville, KY 40245

[REDACTED]

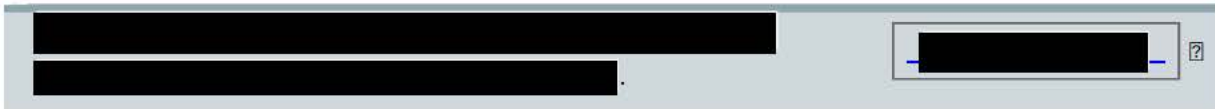
From: [PSC Public Comment](#)
To: ["Kim Vaughn"](#)
Subject: RE: Rate hike
Date: Thursday, December 18, 2025 8:56:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Kim Vaughn [REDACTED]
Sent: Wednesday, December 17, 2025 8:19 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Rate hike



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist. I have also personally had sewage back up in my basement causing extensive expense to clean up and replace carpet, paint etc. Bluegrass admitted there was a back up problem at the road but never offered any compensation towards repairs.

- Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Kim Vaughn

[REDACTED]

Louisville, Ky. 40245

[REDACTED]

From: [PSC Public Comment](#)
To: [JOHN FARRELL](#)
Subject: RE: Reference Case No. 2025-00354 Bluegrass Water Utility Operating Company Proposed Rate Increase
Date: Thursday, December 18, 2025 8:56:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: JOHN FARRELL [REDACTED]
Sent: Wednesday, December 17, 2025 8:38 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Reference Case No. 2025-00354 Bluegrass Water Utility Operating Company Proposed Rate Increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, sewer rates have risen dramatically—from approximately \$26 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.
- **Rate increases:** I believe, should align with the annual Cost of Living Allowance rates. Bluegrass Water historically has requested rate increases that are way out of line. This latest 41% request is yet another example of penalizing those of us on fixed incomes.

We are a captive audience with no alternative for sewer service. I respectfully request denial of the

proposed increase and demand a full, independent audit before considering any further rate adjustments.

Respectfully,
John Farrell

[REDACTED]

Louisville, KY 40245

[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Sewer bill from Bluegrass Water. (1)
Date: Thursday, December 18, 2025 9:01:00 AM

Case No. 2025-00354

The PSC is in receipt of your comments submitted to the Office of Constituent Services for Kentucky Governor Andy Beshear. Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-0354 \(ky.gov\)](#).

From: Kentucky Governor Andy Beshear [REDACTED]
Sent: Wednesday, December 17, 2025 9:51 AM
To: Tutt, Rosemary (PSC)

Subject: Fwd: Sewer bill from Bluegrass Water. (1)



Please see below, please send follow up

Thank you in advance for your assistance,

Marci

Marci L. Hatchell

Office of the Governor, Andy Beshear

Constituent Services

500 Mero Street

Frankfort Ky 40601



————— Forwarded message —————

From: Melissa C. Cummings

Date: Dec. 15, 2025 1:15pm

Subject: Sewer bill from Bluegrass Water.

To:

Bluegrass Water acquired Deleplain Sewer a few years back. The first year our sewer bill went from \$12.50 a month to \$77.77. Now they are requesting approval for an increase in the monthly rate to \$120.00 for the next year. I beg you PLEASE DO SOMETHING! This is our sewer bill ONLY. We also pay a separate water bill that ranges between \$70 to \$180. Trash is separate also. Trash is around \$80. These are MONTHLY rates. Scott County taxes are outrageous as well. I beg you...PLEASE INTERVENE ON BLUEGRASS WATER rate increase. People cannot afford this.

-
- Name: Melissa C. Cummings
 - Email: [REDACTED]
 - Address: [REDACTED] Georgetown KY 40324
 - IP Address: [REDACTED]

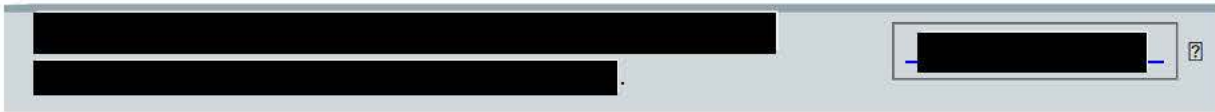
From: [PSC Public Comment](#)
To: [Diane Schulz](#)
Subject: RE: Price increase
Date: Thursday, December 18, 2025 2:47:00 PM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Diane Schulz [REDACTED]
Sent: Thursday, December 18, 2025 9:53 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Price increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of

promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

- Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Diane Schulz

[REDACTED]

Louisville ky 40245

[REDACTED]

[Sent from the all new AOL app for iOS](#)

From: [PSC Public Comment](#)
To: ["Linette England"](#)
Subject: RE: Bluegrass Water Increase
Date: Thursday, December 18, 2025 2:48:00 PM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Linette England [REDACTED]
Sent: Thursday, December 18, 2025 1:10 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Increase

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be

transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Steve and Linette England

[REDACTED]

Louisville, KY 40245

[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case No. 2025-00354
Date: Thursday, December 18, 2025 2:48:00 PM

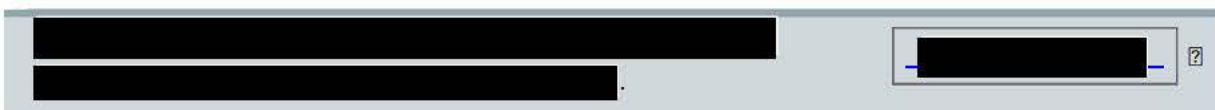
Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 18, 2025 1:23 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00354

From: margie mullins [REDACTED]
Sent: Wednesday, December 17, 2025 7:31 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 202500354



Sent from my iPhone I don't know if it's helpful, but maybe we can get more people to comment on the case with the PSC if you just have to copy & paste. This is a summary of the letter we sent...just fix your name & email psc.comment@ky.gov

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

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Lack of Improvements: Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.

Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Margie Mullins

[REDACTED]

Georgetown, KY

[Your Phone Number]

[REDACTED]

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Bluegrass Water Utility Operating Company, LLC
1630 Des Peres Road, Suite 140
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*Aaron Silas
Central States Water Resources
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St. Louis, MO 63131

*Bluegrass Water Utility Operating Company, LLC
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St. Louis, MO 63131

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