From: PSC Public Comment

To:
Subject: RE: KY PSC Utility Inquiry

**Date:** Monday, December 15, 2025 8:30:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at View Case Filings for: 2025-00354 (ky.gov).

Thank you for your interest in this matter.

## Case #2025-00354

From: KY Public Service Commission < pscfilings@ky.gov>

Sent: Tuesday, December 9, 2025 11:33 PM

**To:** PSC Consumer Inquiry < <a href="mailto:PSC.Consumer.Inquiry@ky.gov">PSC.Consumer.Inquiry@ky.gov</a>>

**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (

on Tuesday, December 9, 2025 at 11:33 PM

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Name: William R Daniel

Address:

City: Georgetown

State: KY

Zip Code: 40324

Phone number where you can be reached:

Home phone:

Utility Name: Bluegrass Water And Sewer company (2025-00354

State the nature of your concern: We live in Scott Co KY in the MOONLAKE Subdivision. 2 years ago the New Sewer Co raised our rates over 400 % .. This company has filed the intention to seek another rate increase . They wanted over 600% last time. Our sewer alone the bill jumped from 12.50 to 77.77 every month . There is no other game in the area and we don't have enough land for a septic system . I am retired and I work in my

wood shop every day . I saw the sewer company in our area twice in the past 2 years . Once when they did something at the pump station and again they had a contractor doing smoke test on the system . I don't know what they spent ant of the last rate increase on . Where does this stop when they get enough . We can't afford another rate increase at this time It jumped \$65 per month the last time and when you are on social security (fixed) income it make us rethink what we really need . I have heard neighbors talking about moving , another person thought he had his house and lot sold until the buyer heard about their intent to raise rates again. Please take a close look into this action we the customers feel like that we are getting taking advantage of because we are in a bad spot and they just keep squeezing. Please look into this if they state they did a bunch of work in this area I call BS on that I've seen them in the area twice in 2 yrs.and once was a routine test . William Daniel

Have you contacted the utility about the problem: No

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