Public Comments Received for Case Number: 2025-00354

Response Tuesday, December 9, 2025

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: View Case Filings for: 2025-00354 (ky.gov).

Received through Public Comments Monday, December 8, 2025

From: Lilly Kosikas City: Elizabethtown

State: KY Zip: 42701

## Comments:

This company went in 5 years ago for a rate increase telling the PSC it was to perform infrastructure maintenance and repairs...how about even just bringing this sewer up to code? When is the last time anyone has inspected this sewer? According to an engineer who performed testing back in 2016 this sewer in Airview had toxic levels of Ecoli. We can smell the sewer and we have called Bluegrass Water and emailed them and we get no response and none of the issues get addressed. This company is scamming us and scamming you too. No work has been done in any of the neighborhoods they have sewers in. Arizona has 21 outages due to infrastructure failure, Texas has 44, Kentucky has 5 ...does it sound like they have made the improvements they said they would? No! They are counting on the fact that they are a utility and can go in and request rate increases and they dont have to do anything to earn that money. In 5 years they should have been able to bank enough money to start making repairs in at least one of these sewer systems they have acquired. They should not be allowed to aguire any more systems they do not service the ones they have! This is all a racquet- they are their own mafia and if you think thats funny its not. These people are as crooked as they come they have no intention of fixing anything but if youre late on your bill you better watch out they will come and cement your sewer. We are tired of getting screwed by some out of state company thats not even providing a service to us. Bluegrass Water and all of its side companies needs to be investigated on a federal level. I do not understand how the PSC couldve let this happen to us to begin with. We are telling you there are problems we are making you aware that something needs to be done here. Now its up to you. Lets see what happens.

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