

Public Comments Received for Case Number: 2025-00354
Response Monday, December 8, 2025

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Sunday, December 7, 2025

From: Deborah Goodin
City: Elizabethtown
State: KY
Zip: 42701

Comments:

Please hear me when I say this is a predatory company extorting money from its customers. The 1st rate increase that you approved in 2020 was cited to be for repairs, improvements, etc...you can ask anyone in any of the neighborhoods they operate in and they can confirm not one thing has been done in 5 almost 6 years now except for them adding to their staff. Please tell me what kind of LLC needs a President, 3 vice presidents, a chief of staff, a VP of Global affairs, a VP of government affairs, and many other positions that have been added since the rate increase of 2020. That's where our money is going. Our sewer was a temporary sewer built in 1969 only designed to last a max of 25 years with toxic levels of ecoli and we can smell sewer gasses and we have called, emailed, nobody ever answers and nothing gets done. The facts about our sewer system in Airview is all public record from your website. You should read it- what do we do? Aren't you in your positions appointed by the governor to protect the residents of Kentucky from predatory companies such as this? They keep justifying the need for rate increases yet we get nothing but squeezed for more money! We are almost paying 100 a month for sewer! That's ridiculous!! Please come smell our sewer and tell me if you'd pay this company one dime! And who will help us? We have a county water and a city water that is less than a mile away to hook up to but this neighborhood has been redlined and not only when it comes to the sewer. We have big problems here and nobody seems to care. Please do your homework and see exactly what this company is- it's not hard to figure out once you start looking into things. We have people in these positions at Bluegrass Water that are living very lavish lifestyles while squeezing the poor for more money and offering nothing in return. This company is NOTORIOUS for buying up old dilapidated systems for dirt cheap then turning around and doing a rate increase and let me tell you the last one is literally taking food off of people's tables. Most of the people in this neighborhood are elderly and on a fixed income. And ALL they care about is money- they have threatened my neighbors to come out and cement their sewer for non payment but refuse to do any of the repairs it needs and THEY KNOWINGLY PURCHASED THIS SEWER SYSTEM IN THE POOR CONDITION IT WAS IN - THIS SHOULD BE ILLEGAL! I want to know what the Public Service Commission is going to do to help us? Josiah Cox and his associates are getting filthy rich off of our rate increases while they have substantial outages due to infrastructure failures in almost all the states they operate in. This is information that is at your fingertips- please do the research and see for yourselves what we are being subjected to.

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