

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MARJORIE PATRICIA ENGLISH	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2025-00284
	)	
GRAYSON COUNTY WATER DISTRICT	)	
	)	
DEFENDANT	)	

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION  
TO GRAYSON COUNTY WATER DISTRICT

Grayson County Water District (Grayson District) pursuant to 807 KAR 5:001, shall file with the Commission an electronic version of the following information. The information requested is due on June 26, 2026. The Commission directs Grayson District to the Commission's July 22, 2021, Order in Case No. 2020-00085<sup>1</sup> regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked. Each response shall include the question to which the response is made and shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be

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<sup>1</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Grayson District shall make timely amendment to any prior response if Grayson District obtains information that indicates the response was incorrect or incomplete when made or, though correct or complete when made, is now incorrect or incomplete in any material respect.

For any request to which Grayson District fails or refuses to furnish all or part of the requested information, Grayson District shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Grayson District shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to Grayson District's Responses to Commission Staff's First Request for Information (Staff's First Request), Items 5-6. The responses were unresponsive.

a. Provide all historical meter test records for Grayson District's water meter, Meter/ID Number 236114078, Device # 81636757, Model .63" 7D 10M, with an

installation date of July 20, 2017, as required by 807 KAR 5:006, Section 18, that appears to have been inadvertently omitted from Grayson District's Response to Staff's First Request for Information, Item 5.

b. Provide each monthly water utility bill for 118 Wilson Lane, Leitchfield, Kentucky 42754 (118 Wilson Lane) from June 2025 through April 2026, that appears to have been inadvertently omitted from Grayson District's Response to Staff's First Request for Information, Item 6.

2. Provide each monthly water utility bill for 118 Wilson Lane from June of 2023 through June of 2025.

3. Referring to Grayson District's Responses to Staff's First Request, Items 3-4. When Grayson District stated that the meter at 118 Wilson Lane was read monthly, explain whether the monthly reading was an in-person, visual reading of the water meter at 118 Wilson Lane or whether the monthly reading was looking at the data the encoder-receiver-transmitter (ERT) transmitted each month for the water meter at 118 Wilson Lane for the period of June 2023 through June 2025.

4. Explain whether Grayson District regularly checks its ERTs for malfunctions or performs routine maintenance on its ERTs. If yes, explain how often the ERTs are checked for malfunctions, the process for regularly checking ERT functionality, and how often maintenance is performed on the ERTs.

5. Refer to Grayson District's Responses to Staff's First Request, Items 1-4, and refer also to Grayson District's current tariff on file with the Kentucky Public Service Commission, tariff Sheet Nos. 18-19, with an effective date of 8/15/2005, Section F. Bill

6. Adjustments, subpart 2. Meter read failure. Given that the ERT at 118 Wilson Lane was not properly functioning, explain why the instant complaint event does not qualify as a meter that has ceased to register or a meter reading that cannot be obtained.

7. Provide the actual water meter readings, not the ERT readings, for 118 Wilson Lane for each month from September 2024 through September 2025.

8. If Grayson District were to calculate a water bill for the residence at 118 Wilson Lane based upon an average of twelve-months' consumption, provide how the bill would be calculated and what the total bill amount would be.

   
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Linda C. Bridwell, PE  
Executive Director  
Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601-8294

DATED   **JUN 11 2026**  

cc: Parties of Record

Case No. 2025-00284

## Service List for 2025-00284

Marjorie P English  
118 Wilson Lane  
Leitchfield, KY 42754

\* Grayson County Water District  
21 Shull White Road  
P. O. Box 217  
Leitchfield, KY 42754