

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: The Upcoming AEP (KY Power) Rate Hike
Date: Wednesday, September 30, 2026 11:38:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: [REDACTED]
Sent: Wednesday, September 30, 2026 10:57 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: The Upcoming AEP (KY Power) Rate Hike

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Dear Sir or Madam:

I am writing regarding the upcoming AEP (KY Power) rate hike. I would guesstimate that AEP has been given at least 8 rate hikes in the past 5 – 8 years now. The PSC will at first deny the requests from AEP to hike our electric bills, but then they will cede and give them approval for the rate hikes **EVERY SINGLE TIME**.

I was wondering that if AEP gives you all of the information that you need to approve every one of their rate hikes against customers, what do we as customers need to do to get our requests approved to deny their requests for the rate hikes?? Apparently, AEP knows how to bend the ears of the PSC to get all of their rate hikes approved and customers do not know what is needed to get them denied. So, I would like to know what I need to do to get the AEP rate hikes denied, please.

I have seen just in our local newspaper (The Big Sandy News) over the past 30 years tell people how much they give in donations to organizations to show that they support communities. I know that AEP employees make substantially more money than anyone else in the Louisa, KY area.

What I don't know is why AEP doesn't set aside money for future upkeep, renovations,

and new projects. Evidently, no one at AEP is willing to take a reduction in pay or think of ways they can save money for all of their maintenance, upkeep and renovations to take care of their own expense so that customers do not have to bear the blunt of all of the rate hikes. AEP can give away large amounts of money to organizations when they should be taking care of it's customers.

Shouldn't AEP have insurance to cover the things that they need to do to their company so that customers don't have to keep paying it for them? Shouldn't AEP be responsible for their own business instead of putting their expenses on the backs of customers? Maybe someone at AEP is putting the money into their own pockets? Maybe AEP has too much mismanagement? Maybe AEP just doesn't care how much they charge customers for all of the things that they want to do with their company?

Why won't the PSC stand for the customers for once? Are there no lawyers in the PSC that can "out justify" why AEP should not get a rate hike from customers? Why does the PSC always stand behind AEP for every rate increase? I thought the PSC stood for the Public Service Commission, for the public, and not for big companies like AEP? I thought that the PSC was supposed to stand behind the customers. If you don't stand behind us and help us, then what good are you doing? Why do we even have a PSC if no one there is doing their job?

I will have to absorb the higher rates that I know you will pass for AEP, but I know of entire communities that these rate hikes are too much for low-income people. The Food Stamp Office do not give extra stamps for increased AEP bills. The SSA does not give increases for increased AEP bills. Retirement companies do not give increases more pay for higher AEP bills. Employers do not give more pay for higher electric bills. They do, however, increase their rates for their services for the increased electric bills, which only exacerbates the strain on low-income customers to pay all of their bills once again.

I am challenging the PSC to not be bullied by the AEP regarding these rate hikes. I am requesting the PSC to get better lawyers who can refute these requests for rate hikes and deny them altogether. I am begging the PSC to stand for us customers for once and deny AEP's request(s) altogether.

Please let me know what needs to be done or said that will get these AEP requests for rate hikes denied and I will try my best to do it so that us customers have a leg to stand on against their higher rates.

Be courageous. Take a stand for the customers, the public. Help people who cannot

help themselves.

Sincerely,

Donna George

[REDACTED]

Louisa, KY 41230

[REDACTED]

[REDACTED]

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