Response Thursday, December 4, 2025

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The documents in this case are available at: View Case Filings for: 2025-00257 (ky.gov).

Received through Public Comments Wednesday, December 3, 2025

From: Jack Barnes

City: Smilax State: Ky Zip: 41764

Comments:

I just moved to this beautiful state from Florida when I retired August 21st. I think this is a wonderful state with terrible infrastructure that a person pays more than they get in return. I have watched power go off by more times in the short time that I have been here then in the past 20 years in Florida tell me what that does to electrical appliances heat pumps everything electric and you want to raise the rates the lines look like a third world country now paying almost twice the price now and living frugally with our power consumption Just raise the rate this is why you can't attract people to move here don't blame the mountains Tennessee and North Carolina seem to do well without the high rates. Wow they even buy coal from here and charge less.

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Received through Public Comments Wednesday, December 3, 2025

From: Greg Williams City: Yeaddiss State: Kentucky Zip: 41777

Comments:

I think that me and my family already pay to much for electricity. I don't think that they need an increase.

Since December 1, 1998, AEP's market cap has increased from \$8.98B to \$63.06B an increase of 602.03%.

That is a compound annual growth rate of 7.48%. It is getting ridiculous how AEP is trying to get rich off of poor people, that can not afford what they are having to pay now. It is hard for me and my family to pay the electric bill. The people on fixed income have not got a chance, the rich won't to keep getting richer off of the poor people. It is sad that people are having to let other things go, so they can pay their electric bill. I don't know for sure if anyone is having to do that, but if I was a betting man I say that I'm right about that.

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Received through Public Comments Wednesday, December 3, 2025

From: Brianna City: Smilax State: Ky Zip: 41764

Comments:

The bills are ridiculous!!!!!! Our usage isn't even more and it goes up!!! We live miles beyond a closed gate not one person in 10 years has ever read the meter!

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Received through Public Comments Wednesday, December 3, 2025

From: Jack Barnes

City: Smilax State: Ky Zip: 41764

Comments:

VERY concerned customer! Please reconsider this rate increase as most individuals in Southeastern Ky. especially our county are on very fixed income, with the elderly that are barely making it as it is. There is absolutely no call for this increase. People cannot afford their current power bills and this increase will leave people with NO power because they simply cannot afford it. Leslie Co is among the poorest counties and need help and there very little of any help offered (regardless of what anyone says) This is not helping anyone. I ask this from the bottom of my heart, please do not increase the power bills as so many will suffer tremendously and thats a fact!

God bless you all and PLEASE do the right thing and don't increase the rates.

From a VERY concerned customer

Thank you

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Received through Public Comments Wednesday, December 3, 2025

From: Marilyn Thomas

City: Wooton State: KY Zip: 41776

Comments:

As the rate amount raises i are left with less money to live on as my income doesnt increase and the prices of food and gas go up!

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Received through Public Comments Wednesday, December 3, 2025

From: Marilyn City: Wooton State: KY Zip: 41776

Comments:

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Received through Public Comments Wednesday, December 3, 2025

From: Rene City: Smilax State: KY Zip: 41764

Comments:

Electric rates are already so high it's hard to pay! We live in a poverty-stricken area. No one can afford these rates! I've never had someone come on my porch and actually read my meter that I know of so I'm not sure how they get each home's accurate estimate of electricity used. I am not one to usually complain but I can't help but feel took advantage of.

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Received through Public Comments Wednesday, December 3, 2025

From: Theresa shepherd

City: Wooton State: Kentucky Zip: 41776

Comments:

The electric bills are already to high and it's tough o people who set on a fixed income we don't need anything else added to us.

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Received through Public Comments Wednesday, December 3, 2025

From: Elaina Barger

City: Wooton State: KY Zip: 41776

Comments:

Rate increases roughly every 6-8 months is really starting to get ridiculous. So you mean I am having to pay a fuel adjustment a residential energy adjustment but yet they go hand in hand, cant have one without the other. So I am paying for that twice. Im also having to pay DSM adjustment for energy efficient programs that most likely dont even apply to my area because we all know these bills are not a reflection of energy efficiency. The decomissioning rider adjustment is due to the fact of the shut down of Big Sandy. I nor did any of us as to shut down Big Sandy. It actually made my bill more affordable when it was being used but now I have to pay for something that isnt even in use, makes loads of sense.

My power bill is already high living in south eastern Kentucky. I have a family member that works for AEP we as the community supporter of AEP are not seeing any sort of benefit from the adjustments were paying for. Someone needs to go back to the drawing board with all this.

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