

Public Comments Received for Case Number: 2025-00257
Response Wednesday, December 3, 2025

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Received through Public Comments

Tuesday, December 2, 2025

From: Rachel Pennington
City: Smilax
State: KY
Zip: 41764-8958

Comments:

Im on a fixed income and the rate increase makes it really hard on me and my family. I wish it was a decrease in the rate for once. Case 2025 00257

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Tuesday, December 2, 2025

From: Daniel Brenda Pennington
City: Smilax
State: KY
Zip: 41764

Comments:

These electric bills are ridiculous. How in one month can our electric Bill double . when we haven't used much more power than we did the month before. We cooked with the gas heat. We have gas fireplace.. there is no cause for these power bills to double. Someone needs to do something about this..

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Tuesday, December 2, 2025

From: Lois
City: Yeaddiss
State: KY
Zip: 41777

Comments:

I don't think AEP should be allowed to have a rate increase.. so many people are struggling now with just paying the bills and trying to put food on the table.. what they need is competition in eastern Kentucky, I'd bet their rates wouldn't raise then.,

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Tuesday, December 2, 2025

From: Samantha Callahan
City: Smilax
State: KY
Zip: 41764

Comments:

I have been a customer of AEP/KY Power for five years now, compared to any other power company in the state of Kentucky, ours is absurd. It's a disgrace that a million/billion dollar company continuously increases the price of electricity. Electricity is a necessity this day in time there are more people in this area on a fixed income than there are working people. This area simply cannot afford to pay for an executives monthly bonus. I, myself work 40+ hours a week make \$16 an hour, single mother of 3, working a full time job trying to support and raise a family of my own is near impossible. Not only me but every other working adult and parent in this area struggles to survive and AEP raising prices doesn't help anyone (the little people) out in anyway. The company needs to stop being selfish and full of greed and think about the little people instead of their own pockets when they have more than enough money to survive three lifetimes. Stop raising the cost of electricity, if anything decrease it.

Thank you.

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Tuesday, December 2, 2025

From: Richard Adams
City: Yeaddiss
State: KY
Zip: 41777

Comments:

Electric bill is outrageous. No one can pay this kind of bill during these cold months because most of the time no one can get to work because of the road conditions.

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Tuesday, December 2, 2025

From: Connie Lee Pennington
City: Yeaddiss
State: KY
Zip: 41777

Comments:

How in Haydee's are people that are retired and on a fixed income suppose to survive ? And the same is true for all the working Fathers and Mothers trying to raise their children, they already do overtime on a weekly basis

It takes ever penny for a retired person and everyone else to make it from one month to the next, the continued increase in the electric prevents us from being able to even afford medicine, checkups, insurance, and so much more. And then it's Christmas.

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Tuesday, December 2, 2025

From: Kellie
City: Hyden
State: KY
Zip: 41749

Comments:

I get it we have to pay for electricity..but to keep gauging us and raising prices is crazy and impossible for us to survive. Being a single mom of four and I work full time the price increases is impossible for me.

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Tuesday, December 2, 2025

From: Gary Day
City: Wooton
State: Kentucky
Zip: 41776

Comments:

Kentucky Power Company should not be allowed to raise rates or force customers to pay for additional tariffs and riders. Families in this region are already dealing with high prices for housing, food, and basic necessities, and utility bills are one of the few costs we cannot avoid. Every increase hits working people, seniors on fixed incomes, and small businesses the hardest.

Rate hikes that are tied to mismanagement, corporate decisions, or investment failures should not be pushed onto customers who had no say in those decisions. If a company wants to recover losses or fund new projects, they should be required to demonstrate real accountability and efficiency before demanding more money from the public.

Tariffs and riders are often buried in bills in ways most customers don't understand, and they pile up quietly until the bill becomes unaffordable. Utilities should not be allowed to use complex fees to hide revenue increases or shift financial risk away from the company and onto the community.

We deserve transparent pricing, fair billing, and reliable service at a reasonable cost, not endless rate hikes to protect shareholder profits. Kentucky Power should focus on cutting waste, improving infrastructure responsibly, and protecting the people they serve — not squeezing more money out of households who are already struggling.

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Tuesday, December 2, 2025

From: Teresa Caldwell
City: Yeaddiss
State: KY
Zip: 41777

Comments:

My electric Bill jumped \$40 !! Why is ARP rates so high!! This makes it difficult for the seniors on a fixed income!

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Tuesday, December 2, 2025

From: Alex Asher
City: Yeaddiss
State: Kentucky
Zip: 41777

Comments:

This is a big concern in our state with this power company and we need more options for people in our area. Our bills have raised as high as a mortgage plus more, and that when you have to choose for lights or roof over your head. This is ongoing concern in our community and needs investigation established soonest available. We have families going without and can not make payments or even receive assistance to be able to. This is serious issues in our state and other around as well and we need more options and affordable options before many start becoming independent on solar panels or simply going without.

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Tuesday, December 2, 2025

From: Phyllis Melton
City: Yeaddiss
State: Ky
Zip: 41777

Comments:

AEP Utilities are too expensive for our region. We have limited resources and money is tight for everyone. We have no other electric providers, therefore we are locked in to paying ridiculous prices compared to neighboring countries and other states. Please help us, be our voice!

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Tuesday, December 2, 2025

From: Renee
City: Smilax
State: KY
Zip: 41764

Comments:

My electric bill went up 190.00 dollars, I am a widow and work part time, its very hard to pay that.

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Tuesday, December 2, 2025

From: Eugene Pennington
City: Wooton
State: Ky
Zip: 41776

Comments:

We need something done about these rate increases, the people in our area can hardly afford to pay what prices we are already paying. Better business bureau needs to check out AEP. Please help us get these rates down.

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